

Hui Zhen (LKK Auto)

From: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Sent: Monday, 13 September 2021 11:30 AM
To: Hui Zhen (LKK Auto); MTPRI; Ong Hua Yen (Strides Automotive Services Pte Ltd)
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: SLH1811KFW: PRE-REPAIR SURVEY --- YOUR REF: SMB223J --- ACCIDENT INVOLVING SLH 1811 K (#2) AND SMB 223 J (#3) AND GBE 8424 H (#1) ON 5 AUGUST 2021 ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVENUE 1 AT ABOUT 1845 HOURS

Dear Hui Zhen,

BUS/08/21/1005

Regards,

Patrick Tan

Claims and Insurance Agency
Direct line +65 6556 3522 | WeiTeck.Tan@Strides.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]
Sent: Monday, September 13, 2021 11:05 AM
To: MTPRI; Ong Hua Yen (Strides Automotive Services Pte Ltd)
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: SLH1811KFW: PRE-REPAIR SURVEY --- YOUR REF: SMB223J --- ACCIDENT INVOLVING SLH 1811 K (#2) AND SMB 223 J (#3) AND GBE 8424 H (#1) ON 5 AUGUST 2021 ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVENUE 1 AT ABOUT 1845 HOURS

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Dear Hua Yen,

Kindly assist to provide reference number.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 12 August 2021 3:34 PM
To: 'MTPRI'; assignments; SUR
Cc: 'Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Foo Chit Yan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)'
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Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 13-08-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 12 August, 2021 3:20 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>; Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Foo Chit Yan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <FooChitYan@smrt.com.sg>
Subject: SLH1811KFW: PRE-REPAIR SURVEY --- YOUR REF: SMB223J --- ACCIDENT INVOLVING SLH 1811 K (#2) AND SMB 223 J (#3) AND GBE 8424 H (#1) ON 5 AUGUST 2021 ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVENUE 1 AT ABOUT 1845 HOURS
Importance: High

Ref: TBA

Dear Summer,

Kindly survey on “ Without Prejudice” basis.

TP: SLH1811K
Insured:SMB223J
Workshop: Messrs Hua Meng Spray Painting Workshop
1 Kaki Bukit Avenue 6, Blk C
#01-61/01-34
Singapore 417883

Mr. Albert Tan @ 6746 5519 (Please call before going)

Please note that third party's workshop chose Adrian Ling to conduct survey.

Thank you.

Regards,

Hua Yen
Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: onghuayen@smrt.com.sg | www.smrt.com.sg



From: Harminder Kaur [<mailto:Harminder@msfirstcapital.com.sg>]

Sent: Wednesday, August 11, 2021 2:01 PM

To: MTPRI

Cc: Ong Hua Yen (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA); Merina Chia; Caroline Cabrera; Elaine Toh

Subject: FW: PRE-REPAIR SURVEY --- YOUR REF: SMB223J --- ACCIDENT INVOLVING SLH 1811 K (#2) AND SMB 223 J (#3) AND GBE 8424 H (#1) ON 5 AUGUST 2021 ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVENUE 1 AT ABOUT 1845 HOURS

Importance: High

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Dear Hua Yen,

For PRI.

Thank you.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Wednesday, 11 August 2021 1:33 pm

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: yvonnelim@visionlawllc.com; 'YLTEAM26' <ylteam26@gmail.com>

Subject: PRE-REPAIR SURVEY --- YOUR REF: SMB 223 J --- ACCIDENT INVOLVING SLH 1811 K (#2) AND SMB 223 J (#3) AND GBE 8424 H (#1) ON 5 AUGUST 2021 ALONG CTE TOWARDS SLE BEFORE ANG MO KIO AVENUE 1 AT ABOUT 1845 HOURS

Importance: High

Our Ref: SLH 1811 K (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by **JANICE TEOU SUAT HAR** to notify you of a road traffic accident on 5 August 2021 at about 1845 hours along CTE towards SLE before Ang Mo Kio Avenue 1 involving our client's motor vehicle registration number SLH 1811 K and motor vehicle registration SMB 223 J driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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