

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 12 August 2021 6:07 PM
To: Zila @ Ah Lim Motor Company
Cc: Mui Hong @ Ah Lim Motor; Admin A
Subject: RE: CHECK LIABILITY - TP / OUR INSURED - SMK3343D & AIG INSURED SMC6692T
LKK REF : CC4/AIG21008451/es3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 12 August 2021 4:10 PM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: CHECK LIABILITY - TP / OUR INSURED - SMK3343D & AIG INSURED SMC6692T LKK REF : CC4/AIG21008451/es3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, CC4/AIG21008451/es3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Thursday, August 12, 2021 10:50 AM

To: Admin A <admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: CHECK LIABILITY - TP / OUR INSURED - SMK3343D & AIG INSURED SMC6692T

Hi,

Pls advise OIC & liability for this case.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 12 August 2021 10:31 AM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Cc: assignments@lkkauto.com
Subject: Survey vehicle SMK3343D

Dear Zila,

Is the vehicle SMK 3343D in the workshop?

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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