Elaine (LKK Auto)

To: Hui Zhen (LKK Auto); sarah@islandlaw.com.sg; SUR

Cc: Surveyor; 'Huey Yon (LKKAuto)'

Subject: RE: Our Ref: D20004346MFSH Your ref: KS.(SG)TJOA ACCIDENT INVOLVING

SHC7572J & FBJ9735C ON 23.08.2020

Attachments: FCI2-LKKInvoice-AC2106126.pdf; LKKLetter-FBJ 9735C.pdf; LKKPhoto.pdf; LTA.pdf;

Police Report.pdf

Dear Sarah,

Enclose Total Loss Report of FBJ 9735C.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]

Sent: Thursday, 2 September 2021 11:59 AM

To: sarah@islandlaw.com.sg; SUR; Reports (LKKAuto)

Subject: RE: Our Ref: D20004346MFSH Your ref: KS.(SG)TJOA ACCIDENT INVOLVING SHC7572J &

FBJ9735C ON 23.08.2020

Dear Sarah,

Please be informed that we are in the midst of preparing the report.

Dear Reports Team, Kindly expedite.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>huizhen@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sarah < sarah@islandlaw.com.sg>
Sent: Thursday, 2 September, 2021 9:51 AM

To: 'Eric Woo' < Eric Woo@msfirstcapital.com.sg >; 'Admin A' < admin-a@lkkauto.com >; 'assignments'

<assignments@lkkauto.com>

Subject: RE: Our Ref: D20004346MFSH Your ref: KS.(SG)TJOA ACCIDENT INVOLVING SHC7572J &

FBJ9735C ON 23.08.2020

Dear Sir/ Mdm,

Please let us hear from you urgently.

Please note that vehicle storage fee will be incurred until the vehicle is scrapped.

Thank you.

Best Regards,

Sarah Liu Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street #04-04 People's Park Centre Singapore 058357

Tel : (65) 6221 3211 Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg
Web : www.islandlaw.com.sg

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From: Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]

Sent: Wednesday, 25 August 2021 2:26 PM

To: sarah@islandlaw.com.sg; Admin A admin-a@lkkauto.com; assignments assignments@lkkauto.com

Subject: Our Ref: D20004346MFSH Your ref: KS.(SG)TJOA ACCIDENT INVOLVING SHC7572J &

FBJ9735C ON 23.08.2020

WITHOUT PREJUDICE SAVE AS TO COST

Dear Sarah.

Noted on your email below.

Dear LKK,

Kindly assist on solicitor's email below dated 24.08.2021.

Thank you.

Eric Woo Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: <u>EricWoo@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of MS&AD Insurance Group

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Tuesday, August 24, 2021 5:12 PM
To: Aini Binte < Aini@msfirstcapital.com.sg>
Cc: Eric Woo < EricWoo@msfirstcapital.com.sg>

Subject: RE: our ref: KS.(SG)TJOA

Dear Aini,

Our client wish to scrap the vehicle ASAP. Please confirm that your surveyors are recommending total loss.

Thank you.

Best Regards,

Sarah Liu Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street #04-04 People's Park Centre Singapore 058357

Tel : (65) 6221 3211 Fax : (65) 6225 3210

Email : <u>sarah@islandlaw.com.sg</u>
Web : www.islandlaw.com.sg



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From: Aini Binte [mailto:Aini@msfirstcapital.com.sg]

Sent: Wednesday, 11 August 2021 4:13 PM

To: sarah@islandlaw.com.sg

Cc: Eric Woo < Eric Woo @msfirstcapital.com.sg >

Subject: FW: our ref: KS.(SG)TJOA

WITHOUT PREJUDICE

OUR REF: D20003436MFSH/CCPL/TPD 1

YOUR REF: KS.(SG)TJOA

Dear Sarah

We refer to your survey request dated 11.8.2021.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

- 1. LKK Auto Consultants Pte Ltd
- 2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

KINDLY LET US HAVE THE WORKSHOP EMAIL ADDRESS IN ORDER FOR US TO ARRANGE FOR THE PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 Company Reg. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Sarah < sarah@islandlaw.com.sg > Sent: Wednesday, August 11, 2021 3:37 PM

To: Motor_Claims < Motor_Claims@msfirstcapital.com.sg>

Subject: our ref: KS.(SG)TJOA

ACCIDENT INVOLVING FBJ 9735C AND SHC 7572J ON 23 AUGUST 2020 AT 1925 HOURS ALONG BEDOK RESERVOIR ROAD

(NOTICE TO INUSRER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Tjoa Nazri Adam, who has appointed the undermentioned workshop to repair his/her motor vehicle no. FBJ 9735C.

Please be informed that the said vehicle can be inspected at:

Name: SG Motors Pte Ltd

Address: 8 Kaki Bukit Avenue 4 #03-03 Premier @ Kaki Bukit Singapore 415875

Contact Person: Peter Contact Number: 8822 8789

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Best Regards,

Sarah Liu Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street #04-04 People's Park Centre Singapore 058357

Tel : (65) 6221 3211 Fax : (65) 6225 3210

Email : <u>sarah@islandlaw.com.sg</u>
Web : www.islandlaw.com.sg

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