

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 28 September 2021 5:28 PM
To: Hwang, Shiang Yi; SUR
Subject: RE: Ref : CMTD2102359/SYH RE: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT
Attachments: SMN 4797E ESTIMATE.pdf; SMN 4797E LTA.pdf; SMN4797E IA.pdf

Dear Shiang Yi,

Enclosed herewith preliminary advice of SMN 4797E.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Tuesday, 24 August 2021 11:42 AM

To: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Ref : CMTD2102359/SYH RE: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Dear Shiang Yi,

Received with thanks.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Sent: Tuesday, 24 August 2021 11:35 am

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Ref : CMTD2102359/SYH RE: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Password- SIS2102359

With the evolving situation of Covid-19, we are working from home with effect from 6 April 2020 until further notice.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | T: 6461 6555



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Hwang, Shiang Yi

Sent: Tuesday, August 24, 2021 11:33 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Ref : CMTD2102359/SYH RE: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Dear Shiau Chan,

Attached herewith the report as requested.

Password will send by separate email.

With the evolving situation of Covid-19, we are working from home with effect from 6 April 2020 until further notice.

Best Regards

Hwang Shiang Yi

Claims Division

D: 6329 5205 | **T:** 6461 6555



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, August 24, 2021 8:52 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2102359/SYH RE: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

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Dear Shiang Yi,

Kindly provide us the OI SLC 5078K GIA report.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 13 August 2021 2:21 pm

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2102359/SYH RE: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SMN 4797E on 12/08/2021 and pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 12 August 2021 1:13 PM

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2102359/SYH RE: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Thursday, 12 August, 2021 1:09 PM
To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: Ref : CMTD2102359/SYH RE: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Without Prejudice

Dear Sir,

We will appoint Mr Marcus from LKK Auto to conduct the survey on a without Prejudice Basis.

Aside to LKK Auto,

Please make the arrangement to survey for SMN4797E by Mr Marcus on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Hwang Shiang Yi.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Sent: Thursday, August 12, 2021 11:49 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; claimsreport <claimsreport@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref:

Our Ref: SMN 4797 E

12 August 2021

Sompo Insurance Singapore Pte Ltd
50 Raffles Place
#05-01/06
Singapore Land Tower
Singapore 048623

**PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)**

Attn: Claims Department

Dear Sir/Mdm,

ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021 - APPOINTMENT OF LKK AUTO CONSULTANTS (MARCUS CHUA) AS SINGLE JOINT EXPERT

Thank you so much for your reply dated 12 August 2021. We are pleased to inform you that we are agreeable to your selection of **LKK AUTO CONSULTANTS (MARCUS CHUA)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK AUTO CONSULTANTS (MARCUS CHUA)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **16 August 2021 (Monday), 1200H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,

Asia Motorsports Solution Pte Ltd
asiamotorsports@hotmail.com

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Thursday, August 12, 2021 11:31 AM

To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Ref : CMTD2102359/SYH RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021

Our Reference: CMTD2102359/SYH
Your Reference: SMN4797E

Without Prejudice

Date: 12.08.2021

Attention:
ASIA MOTORSPORTS SOLUTION PTE LTD

Dear Sir,

ACCIDENT INVOLVING SMN4797E & SLC5078K ON 07.08.2021

We refer to your Notice of Accident dated 11/08/2021.

Please be informed that Ms Hwang Siang Yi is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards
Melvin Ye

Claims Division
D: 6322 4667 | T: 6461 6555

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Thursday, August 12, 2021 9:17 AM

To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021

Dear Sir/Mdm,

Thank you for your email.

Our officer-in-charge will review your submission/enquiry and will be in touch with you soon.

You may quote our claim reference number, **CMTD2102359 / SYH** when communicating with us.

Should you require any clarifications, please do not hesitate to contact the undersigned via email.

Best Regards

Joanna Chua

Claims Division

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Sent: Wednesday, August 11, 2021 3:22 PM
To: claimsreport <claimsreport@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref:

Our Ref: SMN 4797 E

11 August 2021

Sompo Insurance Singapore Pte Ltd
50 Raffles Place
#05-01/06
Singapore Land Tower
Singapore 048623

**PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)**

Attn: Claims Department

Via Email

Dear Sir/Mdm,

NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMN 4797 E & SLC 5078 K ON 7 AUGUST 2021

We are instructed to notify you of a road traffic accident on **7 August 2021** at about **1230H** at **11 Sin Ming Walk Singapore 575579 (Thomson Grand Condo Basement Carpark)** involving our client's vehicle registration number **SMN 4797 E** and vehicle registration number **SLC 5078 K** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **13 August 2021 (Friday), 1530H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards,
Asia Motorsports Solution Pte Ltd
asiamotorsports@hotmail.com