

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 19 September 2022 4:16 PM
To: Veron Chen (LKKAUTO); CS A Team; Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - SLT8328E / 9617435744SG - Pending Adjuster Survey
Attachments: SLT 8328 E - AIG OD 07082021.pdf

Dear Veron,

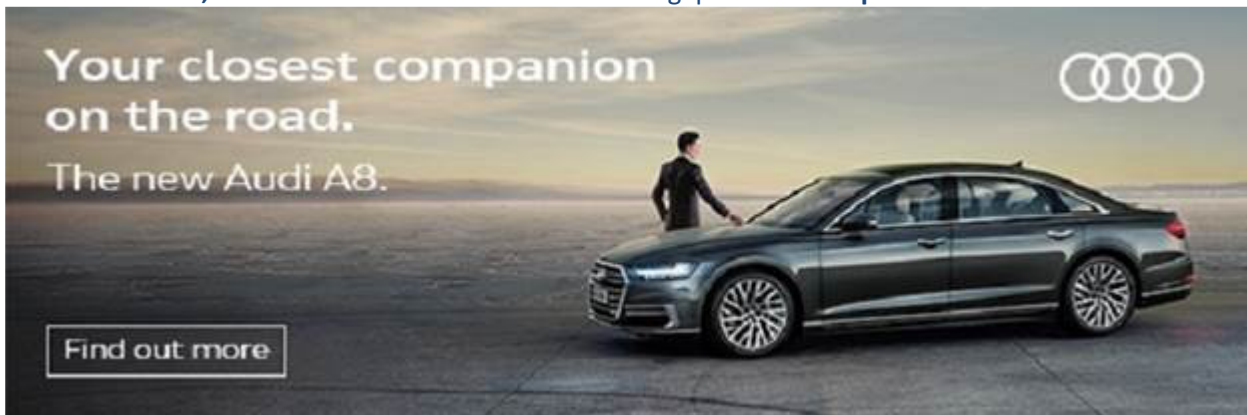
Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for payment upon receipt.

Thank you.

Best Regards,
Nadia Hani
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 19 September 2022 12:04 PM
To: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Cc: Claims <claims@premiumauto.com.sg>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg; jiajee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Subject: RE: aigencrypt - RE: RE: - RE: RE: - SLT8328E / 9617435744SG - Pending Adjuster Survey

Dear Mariah,

We are pending workshop invoice and discharge voucher

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Sent: Monday, 19 September 2022 12:00 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Subject: RE: aigencrypt - RE: RE: - RE: RE: - SLT8328E / 9617435744SG - Pending Adjuster Survey

Dear Person In Charge,

May we have an update on the inquiry below, please?

Thank You.

Regards,

Mariah Huibrechts

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

NurMariahHuibrechts.MohdRizal@aig.com | www.aig.sg

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 16 August, 2022 11:08 AM

To: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Cc: Claims <claims@premiumauto.com.sg>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Subject: [EXTERNAL] RE: aigencrypt - RE: RE: - RE: RE: - SLT8328E / 9617435744SG - Pending Adjuster Survey

This message is from an external sender; be cautious with links and attachments.

Dear Mariah Huibrechts,

We are pending invoice and discharge voucher from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Sent: Tuesday, 16 August 2022 11:04 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chan, Yoke Shi <yokeshi.chan@aig.com>

Subject: RE: aigencrypt - RE: RE: - RE: RE: - SLT8328E / 9617435744SG - Pending Adjuster Survey

Dear Veron,

May we have an update on the inquiry below, please?

Thank You.

Regards,

Mariah Huibrechts

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

NurMariahHuibrechts.MohdRizal@aig.com | www.aig.sg

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 22 June, 2022 1:14 PM

To: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>

Cc: Claims <claims@premiumauto.com.sg>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: [EXTERNAL] RE: aigencrypt - RE: RE: - RE: RE: - SLT8328E / 9617435744SG - Pending Adjuster Survey

This message is from an external sender; be cautious with links and attachments.

Dear Deeban,

We have check with the repairer, they are in the midst of preparing the finalization.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Sent: Wednesday, 22 June 2022 12:55 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>

Cc: Claims <claims@premiumauto.com.sg>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: RE: aigencrypt - RE: RE: - RE: RE: - SLT8328E / 9617435744SG - Pending Adjuster Survey

Hi Person In Charge,

As per GIA report, it stated that insured would like to claim Own Damage, but till date, we have not received any submission.

Case has been pending since August 2021.

Please be informed we will proceed to close this claim if this remain inactive.

Thankyou
Best Regards.

Deeban Nadaraja

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Deeban.Nadaraja@aig.com | www.aig.sg

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: 17 May 2022 15:15

To: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>

Cc: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Claims <claims@premiumauto.com.sg>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: [EXTERNAL] RE: aigencrypt - RE: RE: - RE: RE: - SLT8328E / 9617435744SG - Pending Adjuster Survey

This message is from an external sender; be cautious with links and attachments.

Dear Mariah Huibrechts,

Premium has not send us the finalise report.

Dear Carrine/ Jia Yee

Please forward finalise report

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Sent: Tuesday, 17 May 2022 3:01 PM

To: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Claims <claims@premiumauto.com.sg>; Lim, Sheng Yang <ShengYang.Lim@aig.com>

Subject: RE: aigencrypt - RE: RE: - RE: RE: - SLT8328E / 9617435744SG - Pending Adjuster Survey

Dear Person In Charge,

Please advise the status of this claim as currently on Merimen is 'Pending Adjuster Survey'.

Thank You.

Regards,

Mariah Huibrechts

AIG

Senior Claims Examiner II

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

NurMariahHuibrechts.MohdRizal@aig.com | www.aig.sg

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Sent: Friday, 20 August, 2021 3:36 PM

To: Claims <claims@premiumauto.com.sg>

Cc: 'SUR' <sur@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Subject: aigencrypt - RE: [EXTERNAL] RE: - RE: RE: - SLT8328E / 9617435744SG

Dear Kee Siang,

Noted on your email below.

Coverage has been confirmed and final excess is \$600.

'Claim adjudicated based on current material facts, we reserve **our rights** to handle the case if deemed appropriate as and when new material facts arise **or there is any incoming third** party claim against insured's policy'.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, August 20, 2021 3:03 PM
To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Cc: 'SUR' <sur@lkkauto.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: [EXTERNAL] RE: - RE: RE: - SLT8328E / 9617435744SG

This message is from an external sender; be cautious with links and attachments.

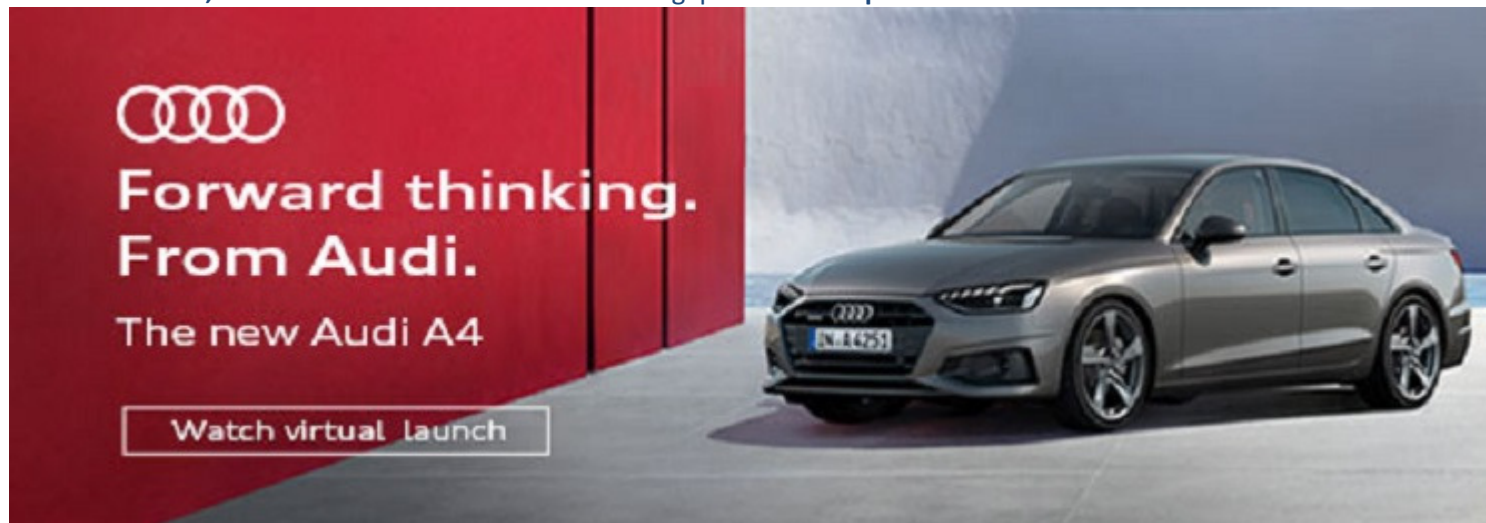
Dear Aashween,

Here is the video of the scene, your insured has drove to scene again.

There is no damage to any property.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Mithoosingh, Aashweenjeetkaur [<mailto:Aashweenjeetkaur.Mithoosingh@aig.com>]
Sent: Friday, 20 August 2021 9:39 AM
To: Claims
Cc: 'SUR'; Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban
Subject: - RE: RE: - SLT8328E / 9617435744SG



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을
읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

Email này đã được mã hóa, để đọc nội dung vui lòng mở tập
tin đính kèm và làm theo hướng dẫn.

[Click here](#) by 2021-08-27 09:39 +08 to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2019 Proofpoint, Inc. All rights reserved.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must

not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.