

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 18 August 2021 10:04 AM  
**To:** Admin-D (LKKAUTO); 'Jaime Tay'; assignments; SUR  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 1600S DOA: 10.08.2021 | EQI  
REF: DM21HO01158/JT  
**Attachments:** SLJ 1600S PRELI ADVISED.pdf

Dear Jaime,

Enclosed preliminary revised of vehicle SLJ 1600S  
Date of survey: 12/8/2021  
Number of days (estimated) : 3 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 13 August 2021 10:38 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 1600S DOA: 10.08.2021 | EQI REF: DM21HO01158/JT

Dear Jaime,

Please be informed that we have inspected the vehicle SLJ 1600S on 12.8.21 .

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 11 August 2021 5:13 PM  
**To:** 'Jaime Tay' <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 1600S DOA: 10.08.2021 | EQI REF: DM21HO01158/JT

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 12-08-21.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Wednesday, 11 August, 2021 4:59 PM  
**To:** 'Ashley Chia' <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ong Shiying <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 1600S DOA: 10.08.2021 | EQI REF: DM21HO01158/JT

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Ashley,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment on WP basis.**

Our insured has not reported the accident. We will revert with the GIA report once received.

Thank you.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

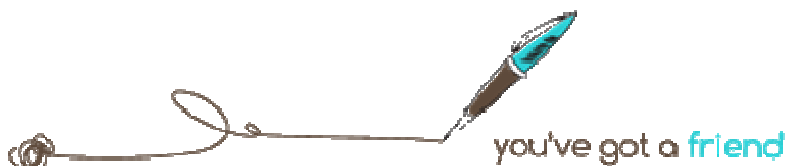
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Sent:** Wednesday, 11 August 2021 3:34 PM  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 1600S DOA: 10.08.2021 |

Without Prejudice

Dear Jaime,

Please refer to the GIA report attachment of vehicle number (SLJ 1600S) for your attention.

And please arrange (**LKK Auto Consultants Pte Ltd**) to conduct the pre-repair survey.

Thank You

Best Regards,

Ashley Chia

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]  
**Sent:** Wednesday, August 11, 2021 2:41 PM  
**To:** Ashley Chia  
**Cc:** Jason ; Ong Shiyong  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 1600S DOA: 10.08.2021 |

Without Prejudice

Save As To Costs

Dear Ashley,

Our Insured has not reported the accident. Please let us have your client's GIA report in order for us to register your claim and proceed with PRS.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) JP Knights Pte Ltd</b>  Tel: 63450068  Fax: 63445328	<b>8) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070
<b>9) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432	<b>10) Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

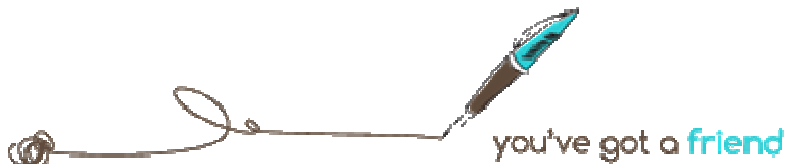
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Sent:** Wednesday, 11 August 2021 10:54 AM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 1600S DOA: 10.08.2021

Without Prejudice

Dear Sir / Madam,  
Please provide the surveyor list for above mention.  
Thank You

Best Regards,  
Ashley Chia  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Ashley Chia  
**Sent:** Tuesday, August 10, 2021 5:22 PM  
**To:** [EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SLJ 1600S DOA: 10.08.2021

Without Prejudice

Dear Sir / Madam,  
Your insured's vehicle: SMV 5737E.  
Date of accident: 10/08/2021

Please arrange Pre-repair Inspection for my client's vehicle no: SLJ 1600S.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you  
Best Regards,  
Ashley Chia  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.