

## Hsiao Tong (LKKAuto)

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**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Tuesday, 7 December 2021 9:35 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** Fwd: SMH1095Z & SKU6392M DOA 10.8.21  
**Attachments:** LOA.jpg; TP RESULT.jpg; INVOICE.pdf; LOG CARD.pdf; SMH 1095Z - GIA report (10.08.21).pdf; SMH 1095Z - SearchFee (SKU6392M) (2).pdf

Dear Sir / Mdm ,

Enclosed is our client's GIA , LOA , LTA fee & TP RESULT , invoice .  
As request following :

RC               \$ 11449.00 ( \$10700 + 7% GST )  
loss of use \$1080.00 ( \$120 -under leasing company 2000cc X 9 Days -7 Days recommend + 1  
day waiting PRS - total 9 days )  
LTA               \$7.45  
@ 100% ( 3 cars chain collision with TP result )  
  
Total       \$ 12536.45

Please let us have your offer & reply soon . Thanks

Best Regards  
Chris Chan  
GREEN FOREST AUTOMOBILE PTE LTD  
HP: 92712214



Virus-free. [www.avg.com](http://www.avg.com)

## AUTHORISATION TO ACT

I/We, CARRO LEASING PTE LTD of \_\_\_\_\_  
\_\_\_\_\_, owner of SMH1095Z hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SMH1095Z that was damaged pursuant to the accident occurred on 10.8.21 at TWDS TUAS ( B4 EXIT 14 ) involving vehicle number SKU6392M.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

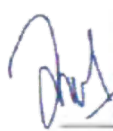

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We CARRO LEASING PTE LTD understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 11 day of Aug (month) 2021 (year)

  
  
Claimant's Signature  
(Company's stamp for company vehicle)

  
Green Forest Automobile Pte Ltd



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **GREEN FOREST AUTOMOBILE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$12,200.00** (Global Sum) for vehicle no. **SMH 1095Z** that was damaged pursuant to the accident which occurred on **10/08/2021** (date) along **AYE TWDS TUAS (AFTER TEBAN FLYOVER) BEFORE EXIT 14 (PENJURU RD / JLN AHMAD IBRAHIM)** (location) involving vehicle no/s **SKU 6392M**.

This is pursuant to the inspection conducted on **11/08/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CARRO LEASING PTE LTD** (the third party claimant”) of vehicle no. **SMH 1095Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMH 1095Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of Jan (month) 2022 (year)

  
\_\_\_\_\_  
Signed by appointed surveyor

  
  
\_\_\_\_\_  
Signed by “the workshop” (with chop)

# GREEN FOREST AUTOMOBILE PTE LTD

8 KAKI BUKIT AVE 4,#05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875

## INVOICE

CARRO LEASING PTE LTD  
8 Kaki Bukit Avenue 4  
#05-25 Premier @ Kaki Bukit  
Singapore 415875

Date: 07<sup>th</sup> DEC 21  
GST Reg.No: 201723238H

Accident date: 10<sup>th</sup> AUGUST 2021  
Final Bill For Vehicle : SMH1095Z AUDI A4

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$10,700.00
Total	\$10,700.00
GST 7%	\$749.00
Grand Total	\$11,449.00

S/ DLRS : ELEVEN THOUSAND FOUR HUNDRED FORTY NINE ONLY



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Aug 2021 / 09:27:58

Receipt Date/Time : 11 Aug 2021 / 09:27:58

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210811-000496

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKU6392M				
As at 10 Aug 2021/07:42:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKU6392M			
	Enquiry Fee	7.00	0.49	7.49
	20210811092621280520			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	526471XXXXXX8546	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Claim Notification - ACCIDENT INVOLVING SKU 6392M(AIG) / SMH 1095Z / OTHERS AT/ALONG AYE TWDS TUAS NEAR PENJURU EXIT ON 10/08/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 13/8/2021 5:46 PM

To: fbg\_piero@yahoo.com <fbg\_piero@yahoo.com>

13 Aug 2021

**Mr Foo Bing Guang**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SKU6392M**

**Our Ref: CC6/AIG21008415/Apa3**

**ACCIDENT INVOLVING SKU 6392M(AIG) / SMH 1095Z / OTHERS AT/ALONG AYE TWDS TUAS NEAR PENJURU EXIT ON 10/08/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMH1095Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

In addition, we would like to request for a copy of video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Aug 2021 16:57	<b>Clim Dtl Modified</b>	Claimant's Name: -> CARRO LEASING PTE LTD.	[A] HOW MEI KWAN
2	11 Aug 2021 16:57	<b>Clim Veh Model Changed</b>	(207006) AUDI A4 2.0 SEDAN TFSI S-TRONIC (NAV) (A).	[A] HOW MEI KWAN
3	11 Aug 2021 16:57	<b>Clim Created</b>	Reg No: SMH1095Z. Acct Date: 2021/08/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Green Forest Automobile Pte Ltd (Kaki Bukit)	[A] HOW MEI KWAN
4	11 Aug 2021 16:57	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Aug 2021 16:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/08/20	[A] HOW MEI KWAN
6	11 Aug 2021 16:57	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Aug 2021 16:57	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 Aug 2021 16:57	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	11 Aug 2021 16:58	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	11 Aug 2021 16:58	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	06 Jan 2022 10:00	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	06 Jan 2022 10:00	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	06 Jan 2022 10:00	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/01/11.	[A] JOANNE LEE KHANG MIN
14	06 Jan 2022 10:00	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	07 Jan 2022 10:08	<b>Adj Mandate Request</b>	Cur.Req:12356.45:Liability: 100%(B28-3 vehicles c.c.OID was last car) *Quantum: (a)CORw/GST: \$11,449.00 + (b)LOU(9days x \$100.00): \$900.00 + (c)Search fee: \$7.45 = Total: \$12,356.45 *7 recommendation repair days + 1Sunday + 1PRS = 9days *For your	[A] CHEW HSIAO TONG
16	11 Jan 2022 08:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/08/20. Mandate Remarks: please proceed with settlement @ \$12,356.45 [COR-\$11,449 LOU-\$900 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
17	11 Jan 2022 08:52	<b>Adj Mandate Set</b>	Approved:12356.45:please proceed with settlement @ \$12,356.45 [COR-\$11,449 LOU-\$900 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2715845	11 Aug 2021 17:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMH1095Z	SKU6392M	11.00
2716599	16 Aug 2021 09:36:34	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMH1095Z	CHEW HSIAO TONG	xx.xx
2755250	06 Jan 2022 10:00:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH1095Z	SKU6392M	11.00

