

◀ Service Request Details

|              |                                                                                                          |
|--------------|----------------------------------------------------------------------------------------------------------|
| Claim        | S1M03FCN                                                                                                 |
| Reference    | CC4/ASM21008409/Ars3q2  |
| Loss Date    | 10 August 2021                                                                                           |
| Vendor Name  | LKK AUTO CONSULTANTS<br>PTE LTD (TP)                                                                     |
| Type of Loss | Third Party Vehicle Damage                                                                               |
| Report Date  | 11 Aug 2021 9:32:14 AM                                                                                   |
| Request Date | 11 August 2021                                                                                           |
| Due Date     |                                                                                                          |
| Services     | Pending verification - Direct<br>Settlement                                                              |

Actions

Next Step Wait for: Approve invoice

Add Invoice

Vehicle Information

|                |             |
|----------------|-------------|
| Incident       | SJK5037K    |
| Vehicle        |             |
| Registration # |             |
| Make           | TPVD Toyota |
| Model          | Corolla     |

Service Address

, , ,

Primary Contact/Insured

YE LISHA  
60 SEMBAWANG ROAD, #03-03, 779088, Singapore  
67426766  
CLOE@TIB.COM.SG

Claim Handler

OH Vale

vale.oh@axa.com.sg

Additional Instructions

- Messages4
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

Already Attached

| NAME                                                                                                                                                                     |       | DATE UPLOADED |              |               |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|---------------|--------------|---------------|
| NAME                                                                                                                                                                     | TYPE  | SUBTYPE       | AUTHOR       | DATE UPLOADED |
|  S1M03FCN_Motor_(1X printing & mailing to insured)_&_(1X printing & mailing to agent) | Other | Other         | do not reply |               |

| NAME                                                                                                                                                                                                                 | TYPE                          | SUBTYPE                       | AUTHOR                                  | DATE<br>UPLOADED   |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-------------------------------|-----------------------------------------|--------------------|
|  <a href="#">Letter to Insured-Non Reporting.doc.doc</a>                                                                            | Other                         | Other                         | do not reply                            |                    |
|  <a href="#">Re: S1M03FCN_TP REF:SJK5037K_Accident Involving SJB6946C &amp; SJK5037K_along_on 10/08/2021 14:45_PersonalAutoLine</a> | Other                         | Other                         | Yun Li Khoo                             |                    |
|  <a href="#">S1M03FCN_TP REF:SJK5037K_Accident Involving SJB6946C &amp; SJK5037K_along_on 10/08/2021 14:45_PersonalAutoLine</a>     | Other                         | Other                         | do not reply                            |                    |
|  <a href="#">ASM-LKKInvoice1 - AC2107446.pdf.pdf</a>                                                                                | Email Sent                    | Surveyor/ Assessor<br>expense | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 29 October<br>2021 |
|  <a href="#">LETTER TO OI.pdf.pdf</a>                                                                                             | Letters and<br>Correspondence | Policy Holders /<br>Insured   | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 29 October<br>2021 |
|  <a href="#">LKKInspection.pdf.pdf</a>                                                                                            | Forms / Claim<br>Documents    | Others                        | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 29 October<br>2021 |

| NAME                                                                                                                                                | TYPE                    | SUBTYPE                          | AUTHOR                            | DATE<br>UPLOADED |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|----------------------------------|-----------------------------------|------------------|
|  <a href="#">LKKAdjustment1a.pdf.pdf</a>                           | Forms / Claim Documents | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 October 2021  |
|  <a href="#">LKK PHOTO-2.pdf.pdf</a>                               | Forms / Claim Documents | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 October 2021  |
|  <a href="#">GIA SEARCH.pdf.pdf</a>                                | Forms / Claim Documents | Others                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 October 2021  |
|  <a href="#">PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf.pdf</a> | Forms / Claim Documents | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 October 2021  |
|  <a href="#">AUTHORISATION TO ACT FORM.pdf.pdf</a>               | Forms / Claim Documents | POA / Authority Letter           | LKK AUTO CONSULTANTS PTE LTD (TP) | 29 October 2021  |
|  <a href="#">DISMANTLE PHOTOS.pdf.pdf</a>                        | Evidence                | Photos                           | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 October 2021  |

| NAME                                                                                                                                  | TYPE                          | SUBTYPE                 | AUTHOR                                  | DATE<br>UPLOADED   |
|---------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-------------------------|-----------------------------------------|--------------------|
|  <a href="#">SURVEY PHOTOS.pdf.pdf</a>               | Evidence                      | Photos                  | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 19 October<br>2021 |
|  <a href="#">TP MANDATE IA DD 19.pdf.pdf</a>         | Forms / Claim<br>Documents    | Assessment              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 19 October<br>2021 |
|  <a href="#">EMAIL FROM WORKSHOP DD 19.png.PNG</a>   | Letters and<br>Correspondence | Offer Response          | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 19 October<br>2021 |
|  <a href="#">TP MANDATE IA DD 12.pdf.pdf</a>         | Forms / Claim<br>Documents    | Assessment              | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 12 October<br>2021 |
|  <a href="#">TP LOD &amp; DOCS.pdf.pdf</a>         | Forms / Claim<br>Documents    | Others                  | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 12 October<br>2021 |
|  <a href="#">TP ESTIMATED MARKED FINAL.pdf.pdf</a> | Forms / Claim<br>Documents    | Estimate /<br>Quotation | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 12 October<br>2021 |

| NAME                                                                                                                                                                                   | TYPE                          | SUBTYPE                     | AUTHOR                                  | DATE<br>UPLOADED        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------------------|-----------------------------------------|-------------------------|
|  <a href="#">LETTER TO OI SJB 6946C.pdf.pdf</a>                                                       | Letters and<br>Correspondence | Policy Holders /<br>Insured | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 27<br>September<br>2021 |
|  <a href="#">TP-IA.pdf.pdf</a>                                                                        | Forms / Claim<br>Documents    | Assessment                  | LKK AUTO<br>CONSULTANTS<br>PTE LTD (TP) | 22<br>September<br>2021 |
|  <a href="#">ON LINE DL.pdf.pdf</a>                                                                   | Forms / Claim<br>Documents    | Driver's License /<br>IDP   | OH Vale                                 | 18 August<br>2021       |
|  <a href="#">INSRD GIA REPORT-SJB6946C.pdf.pdf</a>                                                    | Reports &<br>Statement        | Accident statement          | STACEY Ng Pei<br>Sze 2                  | 17 August<br>2021       |
|  <a href="#">SK0J218D0002-SJB6946C.pdf.pdf</a>                                                      | Reports &<br>Statement        | Accident statement          | STACEY Ng Pei<br>Sze 2                  | 17 August<br>2021       |
|  <a href="#">Service appointment in Vendor Portal claim S1M03FCN for vehicle SJK5037K.html.html</a> | Email Sent                    |                             | VISHNU<br>BATHAM<br>Shekhar             | 11 August<br>2021       |

| NAME                                                                                                                                                                                                       | TYPE                          | SUBTYPE                                                         | AUTHOR                      | DATE<br>UPLOADED  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------------------------------------------------------|-----------------------------|-------------------|
|  <a href="#">SURVEYOR APPOINTED.msg.msg</a>                                                                               | Letters and<br>Correspondence | Workshop                                                        | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |
|  <a href="#">S1M03FCN_Motor_(1X printing &amp; mailing to insured)_&amp;_(1X printing &amp; mailing to agent).msg.msg</a> | Letters and<br>Correspondence | Policy Holders /<br>Insured                                     | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |
|  <a href="#">Letter to Insured-Non Reporting.doc.doc</a>                                                                  | Letters and<br>Correspondence | Policy Holders /<br>Insured                                     | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |
|  <a href="#">LIST OF SURVEYOR SENT.msg.msg</a>                                                                            | Letters and<br>Correspondence | Workshop                                                        | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |
|  <a href="#">EMAIL TP REG.pdf.pdf</a>                                                                                   | Letters and<br>Correspondence | Workshop                                                        | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |
|  <a href="#">GA562897-Certificate of Insurance.pdf.pdf</a>                                                              | Forms / Claim<br>Documents    | Policy Schedule /<br>Covernote /<br>Certificate of<br>insurance | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |

| NAME                                                                                                                               | TYPE                          | SUBTYPE                                                         | AUTHOR                      | DATE<br>UPLOADED  |
|------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------------------------------------------------------|-----------------------------|-------------------|
|  <a href="#">EMAIL TP REG.msg.msg</a>             | Letters and<br>Correspondence | Workshop                                                        | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |
|  <a href="#">WS.pdf.pdf</a>                       | Letters and<br>Correspondence | Workshop                                                        | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |
|  <a href="#">GA562897-Policy Schedule.pdf.pdf</a> | Forms / Claim<br>Documents    | Policy Schedule /<br>Covernote /<br>Certificate of<br>insurance | VISHNU<br>BATHAM<br>Shekhar | 11 August<br>2021 |