

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 9539 D**
Your Ref : **SMS 6819 L**

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way,
#24-01 AXA Tower,
Singapore 068811

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 07.08.2021 @0420hrs along Yishun Ave 2 involving vehicles SHA 9539 D and SMS 6819 L

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum (With GST)	\$	45,796.00
2. Loss of Income for 32 Days x \$80/- per day	\$	2,560.00
3. Loss of Rental for 32 Days x \$126.47 per day (With GST)	\$	4,047.04
4. LTA/GIA Search fee (With GST)	\$	7.45
5. Towing Fee	\$	80.00
TOTAL	\$	52,490.49

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Proforma Invoice

AXA INSURANCE PTE LTD
8 Shenton Way,
#24-01 AXA Tower,
Singapore 068811

Inv. No. : PF.LT.2205020
Inv. Date : 14-05-2022
Ref : 07.08.2021
Terms : 14 Days
Veh. No. : SHA 9539 D
Make & Model : Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$42,800.00	\$42,800.00	\$2,996.00

Remarks:
SHA 9539 D

Subtotal for invoice : S\$42,800.00
GST (7.0%) : S\$2,996.00
Total : S\$45,796.00

I agree to the price as listed above and affirm that the goods are received in good condition.

On behalf of **BIFROST AUTO PTE. LTD.**



A handwritten signature in blue ink, appearing to be 'S. L. S.', written over a horizontal line.

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

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GST at 7% is charged where applicable

Our Ref: CC21080123



Date: 18 August 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 07/08/2021 @ 04:20 hrs
ALONG YISHUN AVE 2
INVOLVING SMS6819L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9539D** (the "Taxi"). The Taxi was hired to **TOH HENG TECK IC NO SXXXX627A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 07.08.2021 @0420hrs along Yishun Ave 2 involving vehicles SHA 9539 D and SMS 6819 L

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 9539 D** at my request, I/We, **Toh Heng Teck** ("the claimant") of **Blk 174 Yishun Ave 7 #11-837 (S) 760174** (address) bearing NRIC No **SXXXX627A** the owner / hirer of motor vehicle no **SHA 9539 D**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 07 day of 09 (month) 20 21 (year)



Signed by "the claimant"

Name: **Toh Heng Teck**

NRIC No: **SXXXX627A**



Signed by Bifrost Auto Pte Ltd

Name: Rayner



BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

SATISFACTION VOUCHER

I / We, Toh Heng Teck hereby confirm that repairs to my / our vehicle no. SHA 9539 D have been completed to my / our satisfaction and that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 07.08.2021 @ 0420hrs

Date out: 07.09.2021 @ 1355 hrs



Owner's Signature

Name: Toh Heng Teck

NRIC No.: SXXXX627A

Date: 07.09.2021

Time: 1355 hrs

Payment Voucher

Pay To	HIRER NAME & IC NO : Toh Heng Teck S xxxx627A	Payment Type : Cheque	Cheque No.: 305314
	[Name as per Bank Account/ NRIC]	Cheque No.:	Date : 13/08/2021

Details of Payment		\$
LOSS OF INCOME (\$80.00 PER DAY) (FROM <u>07.08.2021</u> TO <u>07.09.2021</u> [<u>32</u> DAYS] TAXI NO. SHA 9539 D DOA : 7 Aug 2021 REFER NO. 2108009		
17 days x \$80 = \$1360 Loan taken on 24.08.2021		
Amount :		1360

For commission, referral fees, loss of use/rental and other payments to customers :

Checked I :		Claims / Operations Dept
Verified B :		Finance Dept

[Pls initial & insert date]

Prepared By : LEONG
13/08/2021

Authorised & Approved BY Lim
13/08/2021

Code	Account Name	Dept Code	Location	Dr / (Cr)

Received by : _____
DATE : _____

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Aug 2021 / 10:51:32

Receipt Date/Time : 11 Aug 2021 / 10:51:32

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210811-001063

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMS6819L As at 07 Aug 2021/04:20:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SMS6819L Enquiry Fee 20210811105014878529	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	542550XXXXXX9955		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



TIAK

SINGAPORE POLICE FORCE ACKNOWLEDGEMENT SLIP

Ref: Report No: L/20210807 /051

I, SS T140119 DM
(Recipient's Name, Contact No. / NRIC or Passport No. / Rank and No.)

of TP
(Address / Police Station / NPC / NPP)

hereby acknowledge receipt of the below mentioned items of:

- 1 H SAMSUNG 128GB MEMORY SD
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

from TOH HENH TECK S1359627A
(Name, NRIC or Passport No. / Rank and No.)

of B/174 YISHUN AVE 7 #11-837 760174
(Address / Police Station / NPC / NPP)

on 07/08/2021 at 0500
(Date) (Time)

Witnessed by / * Handed over by:
(* Delete if applicable)

Received by:

[Signature]
(Signature)
Toh Henry Teck 1359627A
(Name, NRIC or Passport No. / Rank and No.)

[Signature]
(Signature)
T140119 DM
(Name, Contact No. / NRIC or Passport No. / Rank and No.)

Other Remarks: 65476960
10 JOFI

No Key



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition								
1. Date: <u>11/8/21</u> Time Received: _____	3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input type="checkbox"/> Normal Tow <input checked="" type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up						
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>MR YEE</u> Contact No. : <u>94893668</u> Vehicle No. : <u>SWA9539D</u> Make / Model / Colour : <u>PRINS</u> Email : _____	5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery		6. Parts Replaced/Remarks: _____ _____					
7. Location: <u>SIF AIRPORT RD</u>		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi						
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____		10. Odometer Reading : _____ Fuel Level : <table border="1" style="display: inline-table; border-collapse: collapse; text-align: center;"> <tr> <td style="width: 20px;">F</td> <td style="width: 20px;">1/4</td> <td style="width: 20px;">1/2</td> <td style="width: 20px;">3/4</td> <td style="width: 20px;">E</td> </tr> </table>		F	1/4	1/2	3/4	E
F	1/4	1/2	3/4	E				
11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested								
Job Attended								
12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input checked="" type="checkbox"/> GAO <input type="checkbox"/> OTHERS Name of Driver : <u>Fook</u> Vehicle No. : <u>G284882</u> Time Dispatch : <u>1050</u> Time of Arrival : <u>1400</u> Time Completed : <u>1505</u>		#: Cracked X : Dented / : Scratched O : Missing _____ Signature of Customer						
Cash Invoice Details (if applicable)								
13. Cash Invoice No. : _____								
Customer Acknowledgement								
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.								
<u>11/8/21</u> Date	<u>1505</u> Time	_____ Signature of Customer						
14. WORKSHOP								
_____ Name of Attending Staff/Guard		_____ Date & Time of Arrival						
_____ Signature of Attending Staff/Guard								



Our Ref : TP/IP/37455/2021
Date : 10 August 2021

NAME: TOH HENG TECK
NRIC / FIN: S1359627A

Dear Sir / Madam,

CASE OF TRAFFIC ACCIDENT ALONG LENTOR AVENUE ON 07/08/2021

NOTICE FOR VEHICLE (SHA9539D) COLLECTION

Please collect the above vehicle, which is registered under your name at **Traffic Police Vehicle Pound located at 517 Airport Road, Singapore 539942** within 30 working days from the date of this notice. The Duty Officer at **Traffic Police Vehicle Pound** can be contacted at **6280 7841**. The collection hours are:

Day of week	Operational hours
Monday	2.00 pm to 4.00 pm
Tuesday to Friday	9.00 am to 12.00pm 2.00 pm to 4.00 pm

2 You have to make your own arrangements to remove your vehicle at your own cost. If you are authorising someone else to collect the vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'.

3 Take note that the vehicle must be collected within 30 working days from the date of this notice or storage fee will be levied as follows:

Type of vehicle	Storage fee per day
Motorcycle/Scooter	\$20/-
Motorcar	\$40/-
Others	\$80/-

4 Traffic Police will proceed to dispose the vehicle if it remains unclaimed after 30 working days from the date of this notice. Should you require further clarification, please contact the undersigned at telephone number **6547 6960** or via email at **Jofiliano_mohamed_ali@spf.gov.sg**.

Yours faithfully,

JOFILIANO
INVESTIGATION OFFICER
TRAFFIC POLICE



Reference: TP/IP/37455/2021

ANNEX A: LETTER OF AUTHORISATION FOR VEHICLE COLLECTION

I, TOH HENG TECK, of NRIC / FIN / Passport Number:

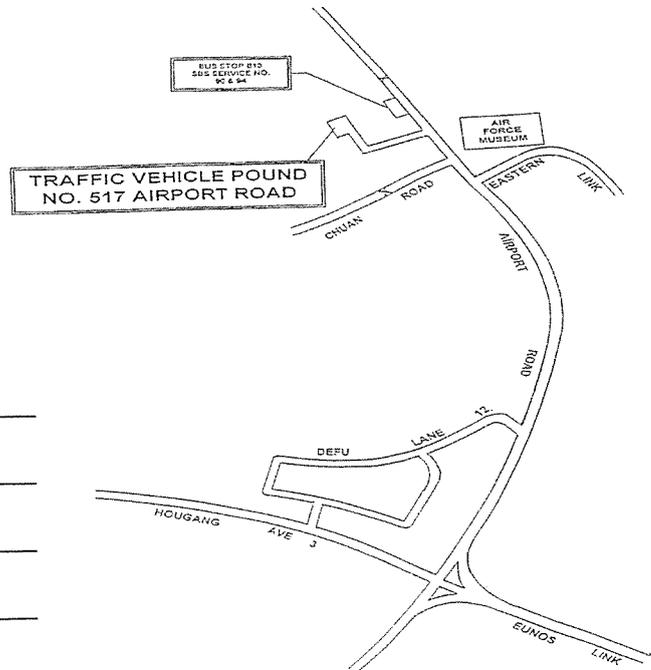
SXXXX 627 A hereby authorise _____ of NRIC / FIN /

Passport Number: _____ to collect my vehicle bearing registration number:

(SHA 9539 D on my behalf from Traffic Police.

LOCATION MAP FOR TRAFFIC VEHICLE POUND

(Signature)



Name : TOH HENG TECK

NRIC No. : SXXXX 627 A

Contact Number : 96469275

Date : 10.08.2021

Note: NRIC, FIN CARD OR PASSPORT MUST BE PRODUCED FOR VERIFICATION TOGETHER WITH THE NOTICE FOR VEHICLE COLLECTION.

 *** FAX TX REPORT ***

TRANSMISSION OK

Tow Truck : YN 3663Y
 H/P : 90090092

JOB NO. 0760
 DESTINATION ADDRESS 67481195
 SUBADDRESS
 DESTINATION ID
 ST. TIME 11/08 10:10
 TX/RX TIME 00' 26
 PGS. 2
 RESULT OK



**SINGAPORE
 POLICE FORCE**

Traffic Police
 10 Ubi Avenue 3
 Singapore 408865
 Tel +65 6547 0000
www.police.gov.sg

Our Ref : TP/IP/37455/2021
 Date : 10 August 2021

NAME: TOH HENG TECK
NRIC / FIN: S1359627A

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47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: http://www.gaoexpresstowing.sg

CASH SALE/WORK ORDER

No. 215547
Date: 11/8/2021

寶號
Messrs: LTm

車號
Vehicle No: SHA 9539 D 車型
Model No: Pirus

時間(日/夜)
Time (day/night): _____ Contact No: _____

由
Location: S17 AIRPORT RD

到
To: of Comfort

Cash \$: 807 其他
Others: _____

經手人
Authorised By: _____ Tow Truck
Driver Name: [Signature]

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.