



Exceptional Journeys

Surveyor : STEVE
Claim : AIG OD
DOA : 07.08.2021
Emailed : 16.11.2021, 4.30pm
Date Survey : 11.08.2021

VEHICLE NO : SMY 825 B
MODEL : KIA SORENTO 2.2 A D SX
WIP : 37660

Table with 2 columns: Description and Amount. Rows include Material (\$35,849.17), Labour (\$9,540.00), Sub-Total (\$45,389.17), Less Excess (\$3,300.00), Total (\$42,089.17), GST 7% (\$2,946.24), Grand Total (\$45,035.41), and Finalise By/Date (LOI / 16/11/2021).

[X] REVERT BACK WITHIN 7 DAYS, OTHERWISE WILL PROCEED WITH INVOICING

[] SURVEYOR'S REPORT REQUIRED

[] REPAIR TOOK 0 WORKING DAYS + 0 Days (0) Weekends + 0 Days (0) Public Holiday
TOTAL DAYS REPAIR TOOK = 0

[] TP claim

[] Claim GIA / LTA fee

[] Claim Loss of [] Use / [] Rental

[] Claim Medical Fee / Others

[] Third Party Report -



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

PRO-FORMA INVOICE

THIS IS NOT AN OFFICIAL TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 11/08/2021	Cust No/Name	LCV00443/SONIYA HITEN KAMDAR
	Reg No/Reg Date	SMY825B / 15/02/2021
	Date In/Mileage	11/08/2021/ 11265
	Chassis/Package	KNARH81BVM5047714 /#
	Engine No	D4HELH251848
	Make/Model	KIA/SORENTO 2.2 A D SX SR G703
	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
LAX00000	Credit	16/11/2021/ 16:30	BLC	260 / AiTing	37660			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								2200.00
REPLACE DAMAGD PARTS, REPLACE FRONT BUMPER, BONNET, FRONT SUPPORT PANEL, LH & RH FRONT FENDER, REPAIR LH & RH FRONT DOOR, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								✓
E PNT88000								100.00
REMOVE & INSTALL A/COND CONDENSOR & RADIATOR TO FACILITATE REPAIR								✓
M SUNDRY								40.00
APPLY SEALANT ON ACCIDENT PORTIONS								✓
E PNT98000								2100.00
RESPRAY ON FRONT BUMPER, BONNET, LH & RH FRONT FENDER, FRONT SUPPORT PANEL, LH & RH FRONT DOOR, AND ALL OTHER AFFECTED AREAS TO THE SAME								✓
A 90000001								30.00
CHECK WIRING & ELECTRICAL SYSTEM								✓
A 10028901								120.00
CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE								✓
A 90000001								400.00
REMOVE & REPLACE FRONT DASHBOARD, REMOVE & REINSTALL ALL ATTACHED PARTS TO FACILITATE REPAIR								✓
A 90000001								400.00
REMOVE & REPLACE AIR BAG AND SEAT BELTS								✓
A 90000001								400.00
REMOVE & INSTALL LH & RH FRONT SEATS AND SEATS' AIR BAG								✓
A 90000001								200.00
REMOVE & INSTALL ROOF LINING TO FACILITATE REPAIR								✓
E PNT88000								240.00
REPLACE FRONT WINDSCREEN AND CONDUCT WATER LEAK TEST								✓
M SUNDRY								80.00
APPLY SEALANT ON FRONT WINDSCREEN GLASS								✓
M SUNDRY								30.00
SUNDRIES								✓
S SPECIALISTJOB								50.00
SUPPLY & REPLACE FRONT LICENSE PLATE WITH FRAME								✓
E PNT88000								1200.00

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

PRO-FORMA INVOICE

THIS IS NOT AN OFFICIAL TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Table with 2 main columns: Invoice Name & Address, Owner Name & Vehicle Info. Includes details for AIG Asia Pacific Insurance Pte. Ltd. and vehicle information for a KIA Sorento.

Main invoice table with columns: Account No, Terms, Date/Time Printed, CSE, Operator, WIP No, Description of Goods / Services, Qty, Unit Price, Disc%, Amount. Lists various repair services like wheel housing replacement, respray, and bumper parts.

This is not an official tax invoice. This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

PRO-FORMA INVOICE**THIS IS NOT AN OFFICIAL TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 11/08/2021	Cust No/Name	LCV00443/SONIYA HITEN KAMDAR
	Reg No/Reg Date	SMY825B / 15/02/2021
	Date In/Mileage	11/08/2021/ 11265
	Chassis/Package	KNARH81BVM5047714 /#
	Engine No	D4HELH251848
	Make/Model	KIA/SORENTO 2.2 A D SX SR G703
	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
LAX00000	Credit	16/11/2021/ 16:30	BLC	260 / AiTing	37660			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
X		STIFFENER ASSY-FR BUMPER LWR			1.00	102.00	20.00	81.60
X		BRACKET-FR BUMPER SIDE,LH			1.00	15.00	20.00	12.00
X		BRACKET-FR BUMPER SIDE,RH			1.00	15.00	20.00	12.00
X		GARNISH ASSY-RAD GRILLE,UPR			1.00	209.00	20.00	167.20
X		COVER-RADIATOR GRILLE UPR			1.00	107.00	20.00	85.60
X		GRILLE ASSY-RADIATOR			1.00	692.00	20.00	553.60
X		MOULDING-FRT BPR LICENSE PLATE			1.00	27.00	20.00	21.60
X		ULTRASONIC SENSOR ASSY-P.A.S			2.00	189.00	20.00	302.40
X		ULTRASONIC SENSOR ASSY-P.A.S			2.00	171.00	20.00	273.60
X		GUARD ASSY-FRONT WHEEL,LH			1.00	76.00	20.00	60.80
X		GUARD ASSY-FRONT WHEEL,RH			1.00	76.00	20.00	60.80
X		PANEL ASSY-HOOD			1.00	1438.00	20.00	1150.40
X		HINGE ASSY-HOOD,RH			1.00	62.00	20.00	49.60
X		HINGE ASSY-HOOD,LH			1.00	62.00	20.00	49.60
X		PANEL ASSY-FENDER,RH			1.00	702.00	20.00	561.60
X		PANEL ASSY-FENDER,LH			1.00	702.00	20.00	561.60
X		BEAM COMPLETE-FR BUMPER			1.00	674.00	20.00	539.20
X		CARRIER ASSY-FRONT END MODULE			1.00	661.00	20.00	528.80
X		PAD-HOOD INSULATING			1.00	172.00	20.00	137.60
X		LATCH ASSY-HOOD			1.00	105.00	20.00	84.00
X		LAMP ASSY-HEAD,RH			1.00	2279.00	20.00	1823.20
X		LAMP ASSY-HEAD,LH			1.00	2279.00	20.00	1823.20
X		COVER ASSY-COWL TOP			1.00	316.00	20.00	252.80
X		GLASS-WINDSHIELD			1.00	1536.00	20.00	1228.80
X		MOULDING-WINDSHIELD,UPR			1.00	21.00	20.00	16.80
X		BRACKET-W/S MLDG MTG,LH			1.00	35.00	20.00	28.00
X		BRACKET-W/S MLDG MTG,RH			1.00	35.00	20.00	28.00
X		GARNISH ASSY- RH			1.00	116.00	20.00	92.80
X		GARNISH ASSY- LH			1.00	116.00	20.00	92.80
X		CONDENSER ASSY-COOLER			1.00	934.00	20.00	747.20
X		DAM-AIR			1.00	23.00	20.00	18.40
X		GUARD-AIR,RH			1.00	12.00	20.00	9.60
X		RADIATOR ASSY			1.00	814.00	20.00	651.20

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

PRO-FORMA INVOICE

Co Reg No : 199405410K

THIS IS NOT AN OFFICIAL TAX INVOICE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 11/08/2021	Cust No/Name LCV00443/SONIYA HITEN KAMDAR Reg No/Reg Date SMY825B / 15/02/2021 Date In/Mileage 11/08/2021/ 11265 Chassis/Package KNARH81BVM5047714 /# Engine No D4HELH251848 Make/Model KIA/SORENTO 2.2 A D SX SR G703 Colour/Trim B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
LAX00000	Credit	16/11/2021/ 16:30	BLC	260 / AiTing	37660			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
X	BLOWER ASSY	1.00	698.00	20.00	558.40			
X	GUARD-AIR	1.00	64.00	20.00	51.20			
X	DUCT ASSY-AIR	1.00	45.00	20.00	36.00			
X	DUCT ASSY-AIR	1.00	69.00	20.00	55.20			
X	CLEANER ASSY-AIR	1.00	175.00	20.00	140.00			
X	GUARD ASSY-AIR,LH	1.00	49.00	20.00	39.20			
X	INTERCOOLER	1.00	943.00	20.00	754.40			
X	WHEEL ASSY-ALUMINIUM	1.00	799.00	20.00	639.20			
X	CRASH PAD ASSY-MAIN	1.00	865.00	20.00	692.00			
X	HEADLINING ASSY	1.00	1536.00	20.00	1228.80			
X	S/BELT ASSY-FR RH	1.00	471.00	20.00	376.80			
X	S/BELT ASSY-FR LH	1.00	471.00	20.00	376.80			
X	BUZZER ASSY-PIEZO	1.00	68.00	20.00	54.40			
X	SENSOR ASSY-A TYPE CRASH	1.00	44.00	20.00	35.20			
X	SENSOR ASSY-PRESS TYPE CRASH	1.00	88.00	20.00	70.40			
X	SENSOR ASSY-A TYPE CRASH	1.00	48.00	20.00	38.40			
X	MODULE ASSY-STRG WHEEL AIR BAG	1.00	1383.00	20.00	1106.40			
X	AIR BAG ASSY-PASSENGER	1.00	1278.00	20.00	1022.40			
X	CURTAIN AIR BAG MODULE,LH	1.00	1483.00	20.00	1186.40			
X	COOLER ASSY-OIL → Supp.	1.00	403.00	20.00	322.40			
X	VALVE-BYPASS	797 1.00	139.00	20.00	111.20			
X	WIRING ASSY-FRT	1.00	2063.00	20.00	1650.40			
X	MOULDING-FRONT BUMPER,RH	1.00	69.00	20.00	55.20			
X	MOULDING-FRONT BUMPER,LH	1.00	69.00	20.00	55.20			
X	CLIP	10.00	1.00	20.00	8.00			
X	WIRING ASSY-FEM	1.00	682.00	20.00	545.60			
X	RESERVOIR & PUMP ASSY-WASHER	1.00	190.00	20.00	152.00			
X	PNL ASSY-FNDR/APRON UPR OTR,RH	1.00	87.00	20.00	69.60			
X	HORN ASSY-HIGH PITCH	1.00	75.00	20.00	60.00			
X	BRACKET ASSY-FR BUMPER SD UPR,	1.00	3.00	20.00	2.40			
X	HORN ASSY-LOW PITCH	1.00	75.00	20.00	60.00			
X	GARNISH-FENDER SIDE UPR,RH	1.00	97.00	20.00	77.60			
X	GARNISH-FENDER SIDE UPR,LH	1.00	97.00	20.00	77.60			

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

PRO-FORMA INVOICE**THIS IS NOT AN OFFICIAL TAX INVOICE**

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000	Cust No/Name	LCV00443/SONIYA HITEN KAMDAR
11/08/2021	Reg No/Reg Date	SMY825B / 15/02/2021
	Date In/Mileage	11/08/2021/ 11265
	Chassis/Package	KNARH81BVM5047714 /#
	Engine No	D4HELH251848
	Make/Model	KIA/SORENTO 2.2 A D SX SR G703
	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
LAX00000	Credit	16/11/2021/ 16:30	BLC	260 / AiTing	37660			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
X	GARNISH - FR DR RH				1.00	117.00	20.00	93.60
X	GARNISH ASSY-FNDR SIDE,RH				1.00	76.00	20.00	60.80
X	COVER-FENDER APRON UPR,RH				1.00	8.00	20.00	6.40
X	COVER-FENDER APRON UPR,LH				1.00	8.00	20.00	6.40
X	GUSSET-RADIATOR SUPPORT LWR,LH				1.00	14.00	20.00	11.20
X	GUSSET-RADIATOR SUPPORT LWR,RH				1.00	14.00	20.00	11.20
X	CLIP				4.00	2.00	20.00	6.40
X	ARM COMPLETE-FR LWR,RH				1.00	474.00	20.00	379.20
X	SENSOR ASSY-A TYPE CRASH				1.00	44.00	20.00	35.20
X	MODULE ASSY-AIR BAG CONTROL				1.00	860.00	20.00	688.00
X	S/BELT ASSY-2ND RH				1.00	377.00	20.00	301.60
X	S/BELT ASSY-2ND LH				1.00	377.00	20.00	301.60
X	BACK ASSY-FR SEAT,RH				1.00	3167.00	20.00	2533.60
X	BACK ASSY-FR SEAT,LH				1.00	2287.00	20.00	1829.60
X	CONTACT ASSY-CLOCK SPRING				1.00	217.00	20.00	173.60
X	ANTIFREEZER				2.00	108.98	20.00	174.37
X	HOSE-COOLER				1.00	18.00	20.00	14.40
X	TCU				1.00	1303.00	20.00	1042.40
X	COVER ASSY-VALVE BODY				1.00	159.00	20.00	127.20
X	OIL-TRANSMISSION				4.00	118.00	20.00	377.60
X	STRUT ASSY-FR,RH				1.00	419.00	20.00	335.20
X	VALVE-TPMS				1.00	159.00	20.00	127.20
X	CROSSMEMBER COMPL				1.00	1402.00	20.00	1121.60
Z	TEXT							
	AIG OD CLAIM							
	DOA : 07.08.21							
	SURVEYOR STEVE LKK 11.08.21							
	POLICY NO : 7210013338 REPAIR 15 DAYS							

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	35,849.17	Nett	42,089.17
Labour	9,010.00	7% GST on	2946.24
Standard Menu	0.00		
Specialist Job	380.00	Total Payable	45,035.41
Diagnostics Job	0.00		
Sundry/Others	-3,150.00		
Total(w/o GST)	42,089.17		

This is not an official tax invoice.
 This is a computer generated document, no signature is required.



Exceptional Journeys

INSURANCE CO. : AIG

Supplementary Parts For Registration No.: SMY 825 B

<u>Materials</u>		<u>Cost (\$)</u>
1	Cooler assy-Oil	403.00 / DD
2	Wiring assy-Frt	2,063.00 / BR
3	Moulding-Front bumper, RH	69.00 / BR
4	Moulding-Front bumper, LH	69.00 / CUT
5	Clips (x10)	10.00 / nec
6	Wiring assy-FEM	682.00 / Tn
7	Reservoir & pump assy-washer	190.00 / BR
8	Pnl assy-Fndr/apron upr Otr, RH	87.00 / DD
9	Horn assy-high pitch	75.00 / BR
10	Bracket assy-Fr bumper SD Upr	3.00 / nec
11	Horn Assy-Low pitch	75.00 / BR
12	Garnish-fender side upr, RH	97.00 / BR
13	Garnish-Fender side upr, LH	97.00 / BR
14	Garnish - Fr dr RH	117.00 / CUT
15	Garnish assy-fndr side, RH	76.00 / BR
16	Cover-fender apron upr, RH	8.00 / mis
17	Cover-fender apron upr, LH	8.00 / mis
18	Gusset-radiator support lwr, LH	14.00 / nec
19	Gusset-radiator support Lwr, RH	14.00 / nec
20	clips (x4)	8.00 / nec
21	Arm complete-Fr Lwr, RH	474.00 / BT
22	Sensor assy-A type crash	44.00 / nec
23	Module assy-Air bag control	860.00 / nec
24	S/Belt assy-2nd RH	377.00 / Jam
25	S/Belt assy-2nd LH	377.00 / Jam
26	Back assy-Fr seat, RH	3,167.00 / BR
27	Back assy-Fr seat, LH	2,287.00 / BR
28	Contact assy-Clock spring	217.00 / nec
29	Antifreezer (x2)	217.96 / nec
30	Hose-Cooler	18.00 / Tn
31	Cover assy-Valve body	159.00 / DD
32	Oil-transmission (x4)	472.00 / nec
33	Strut assy-Fr, RH	419.00 / BT
34	Valve-TPMS	159.00 / BR
35	Crossmember Compl	1,402.00 / BT
Total		14,814.96
Less 20% discount		2,962.99
Total after discount		11,851.97



Exceptional Journeys

INSURANCE CO. : **AIG**

Supplementary Parts For Registration No.: **SMY 825 B**

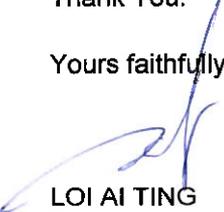
<u>Labour</u>	<u>Cost (\$)</u>
1 Replace RH wheel housing outer, Repair RH wheel housing inner, LH wheel housing, LH & RH front chassis	1,200.00 ✓
2 Respray on LH & RH wheel ousing, LH & RH chassis	700.00 ✓
3 Replace front wire	400.00 ✓
4 Conduct computerize full wheel alignment	120.00 ✓
5 Replace front undercarriage Parts	400.00 ✓

Total Labour	2,820.00
Taxable amount	14,671.97
7% GST	1,027.04

Grand total	\$ <u>15,699.01</u>

Thank You.

Yours faithfully


LOI AI TING
Senior Officer - Admin
KIA SERVICE CENTRE
DID : 6568 4556 / 6568 4501
FAX : 6567 5258 / 6565 1240

Work Order: R001579
License: smy 825 b
Technician: kfsan 810119
Page: 15761
Date: 12.11.21 13:32

Kia : Sorento : 2020- (MQ4) : except HEV : Front Wheel Drive

Front : Left

Actual	Before	Specified Range
-0°35'	-0°33'	-1°00' 0°00'
4°16'	4°16'	3°44' 4°44'
0°03'	-0°11'*	-0°03' 0°09'
10°40'*	10°39'*	13°18' 14°18'
10°05'*	10°05'*	12°18' 14°18'

Front : Right

Actual	Before	Specified Range
-0°47'	-0°47'	-1°00' 0°00'
4°34'	4°34'	3°44' 4°44'
0°03'	-0°02'	-0°03' 0°09'
12°56'*	12°56'*	13°18' 14°18'
12°08'*	12°08'*	12°18' 14°18'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
0°13'	0°14'	
-0°18'	-0°18'	
-2°16'	-2°17'	
0°06'	-0°13'*	-0°06' 0°18'

Rear : Left

Actual	Before	Specified Range
-0°58'	-0°58'	-1°30' -0°30'
0°04'	0°04'	0°00' 0°12'

Rear : Right

Actual	Before	Specified Range
-1°25'	-1°25'	-1°30' -0°30'
0°09'	0°09'	0°00' 0°12'

Camber
Toe

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
0°27'	0°27'	
0°13'	0°13'	0°00' 0°24'
-0°02'	-0°02'	

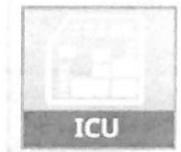
* This value is not within specification. Tire wear, handling and safety problems may result.



Fault Code Searching

Rescan

Save



30/30

System	Status	Result
ENGINE	No Current DTC	Good
SCR	No Current DTC	Good
AT	No Current DTC	Good
ABSESP	No Current DTC	Good
OCS	Communication Fail / Check whether system is installed or not. Check the IG key and DLC	Failed
AIRBAG	No Current DTC	Good

System	DTC	Description	State
--------	-----	-------------	-------

No Current DTC

S/W Ver.

M-E-K-01-00-0257

VCI Ver.

02.62

ECU Ver.

M-E-K-01-00-0197

OS Ver.

Android 10