

SMY 825B / DOA: 08/08/2021

Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Fri 8/13/2021 3:28 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; **SUR** <sur@lkkauto.com>**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Dear Coco,

As instructed by our client , please proceed to repair the **insured vehicle SMY 825B, (Excess \$3,300).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.****Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

Hui Zhen | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

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