

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 12 October 2021 4:59 pm
To: Henry, Irene James; SUR
Subject: RE: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21
Attachments: SLG4327C IA.pdf; SLG4327C Photos.pdf; SLG4327C LTA.pdf; SLG4327C ESTIMATE.pdf

Dear Irene,

Enclosed herewith preliminary advice of SLG 4327C.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 31 August 2021 8:40 am
To: Henry, Irene James <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21

Dear Irene,

According to our surveyor, he just received the repair cost estimate from repairer. After he review and mark the estimate, we will send the IA to you asap.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Tuesday, 24 August 2021 4:20 pm
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21

Dear Shiau Chan,

Kindly let us have your preliminary advice for SLG 4327C surveyed on 11.08.2021.

Note: * Currently working from home with effect from 06.04.2020 until further notice.

Best Regards
Irene Henry
Claims Division
D: 6322 4618 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>

Sent: Thursday, August 12, 2021 2:48 PM

To: Henry, Irene James <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21

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Dear Irene,

Please be informed that we have inspected the vehicle SLG 4327C on 11/08/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Wednesday, 11 August 2021 9:55 am

To: 'Henry, Irene James' <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Wednesday, 11 August, 2021 9:34 AM
To: assignments@lkkauto.com; SUR <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>
Cc: chan pick yuen <chris_chanbebe@hotmail.com>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21

Aside to LKK Auto,

Please make the arrangement to survey for SLG4327C by either Kenneth/Marcus/Adrian on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Irene.

Chris Chan
Green Forest Automobile Pte Ltd
Hp:92712214

Note: * Currently working from home with effect from 06.04.2020 until further notice.

Best Regards
Irene Henry
Claims Division
D: 6322 4618 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Tuesday, August 10, 2021 3:56 PM
To: chan pick yuen <chris_chanbebe@hotmail.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21

Without Prejudice

Dear Chris,

We will appoint LKK Auto to conduct the survey on a without Prejudice Basis.

Aside to LKK Auto,

Please make the arrangement to survey for SLG4327C by either Kenneth/Marcus/Adrian on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Irene.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Tuesday, August 10, 2021 3:29 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: Re: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21

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Dear Sir / Mdm ,

LKK Auto Consultant Pte Ltd. Thanks

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From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Tuesday, August 10, 2021 2:19:00 PM

To: chan pick yuen <chris_chanbebe@hotmail.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: Ref : CMTD2102351/IJH RE: SLG4327C & SMM3874C Doa 6/8/21

Without Prejudice

Date: 10.08.2021

Attention:

GREEN FOREST AUTOMOBILE PTE LTD

Dear Sir / Mdm,

ACCIDENT INVOLVING SLG4327C & SMM3874C ON 06.08.2021

We refer to your Notice of Accident dated 07/08/2021.

Please be informed that Ms Irene is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	RT Appraisal Pte Ltd	Ricky Teng	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, August 10, 2021 12:39 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: Re: SLG4327C & SMM3874C Doa 6/8/21

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Dear All ,

Please let us have your reply ASAP. Thanks

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From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Saturday, August 7, 2021 10:23:50 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>
Subject: SLG4327C & SMM3874C Doa 6/8/21

Dear Sir/ Mdm ,

Enclosed is our client GiA report.
Please let us have your 10 name list of surveyor . Thanks

Best Regards
Chris Chan
Green Forest Automobile Pte Ltd
Hp:92712214

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