

Our Ref: CC0821/SHB2993R/CK(st)
Date: 19.08.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 04.08.2021 INVOLVING SHB2993R & GBG5253T ALONG AIRPORT RD TWDS
EUNOS LINK**

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHB2993R, which was involved in the captioned accident with your insured vehicle No GBG5253T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

| | | | |
|----------------------------|-----------------------|-----|----------|
| 1. Cost of Repairs | | S\$ | 6,735.99 |
| 2. Loss of Rental | 7.5 days x S\$ 128.40 | S\$ | 963.00 |
| 3. Survey Report Fee | | S\$ | 0.00 |
| 4. LTA Search Fee | | S\$ | 7.49 |
| 5. GIA / Police Report Fee | | S\$ | 0.00 |
| 6. Others | | S\$ | 0.00 |

Hirer's Claim :

| | | | |
|-------------------|----------------------|-----|--------|
| 1. Loss of Income | 7.5 days x S\$ 80.00 | S\$ | 600.00 |
| 2. Others | | S\$ | 0.00 |

[E&OE] **Total Claims** S\$ **8,306.48**

A copy each of the following supporting documents marked [X] is enclosed:

| | |
|--|---|
| [X] Original Repair Bill | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s) | [X] Rental Rate Letter |
| [X] LTA/GIA Search Slip(s) | [X] Downtime/Mileage Record |
| [] Survey Report / Bill | [] Witness Statement / Accident Scene Photo(s) |
| [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| [] Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHB2993R , GBG5253T
AIRPORT SLIP RD TWDS EUNOS LINK****ON 04-Aug-21 21:15**

I / We

CHOO YONG SEAH SIM... (Hirer) NRIC No.: **SXXXX843G**

and/or

YEO HOCK KIM (Relief) NRIC No.: **SXXXX081G**

Taxi Number

SHB2993R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

05-Aug-2021

Name of Hirer

CHOO YONG SEAH SIMON

Hirer NRIC

SXXXX843G

Signature :

Address

**670A EDGEFIELD PLAINS #03-606
821670**

Contact No.

98773723

Name of Relief

YEO HOCK KIM

Relief NRIC

SXXXX081G

Signature :

Address

**128A PUNGGOL FIELD WALK 05-345
821128**

Contact No.

91790720

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA0027902101 Claim No : SNM21D204361/C02/GBG5253T/TANKW

Claimant : CITYCAB PTE LTD

Amount : S\$7,800.00
SINGAPORE DOLLARS SEVEN THOUSAND AND EIGHT HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 2993R
Insured Vehicle No. : GBG 5253T

Date of Loss : 04/08/2021
Place of Accident : TURNING LEFT ONTO EUNOS LINK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : POH MENG ENGINEERING PTE LTD
Driver Name : CHINNU MOHAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | |
|-----------------|--------------|
| (1) Global Sum | S\$ 7,800.00 |
| | ===== |
| TOTAL | S\$ 7,800.00 |
| | ===== |

Claimant Name : CITYCAB PTE LTD

NRIC No : 1XXXXX839G

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

24/9/21

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB2993R

INV. NO/DATE
91586196 13.08.2021

MAKE
HYUNDAI

JOB NO.
305481529

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
06.08.2019

DATE/TIME IN
04.08.2021 22:25

CHASSIS CODE
KMH851CVKU165087

Description : 3P 04.08.2021

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|------------------|-----------------|-----------------------------------|-----|------------|-------|----------|
| PART REQUISITION | | | | | | |
| 0001 | 28-01-0104-2029 | VEHICLE NUMBER PLATE REAR | 1 | 55.00 | 0.00 | 55.00 |
| 0002 | 04-01-0104-2256 | PANEL ASSY-TAIL GATE# | 1 | 2,480.40 | 20.00 | 1,984.32 |
| 0003 | 04-01-0104-2270 | EMBLEM-HYBRID | 1 | 24.30 | 20.00 | 19.44 |
| 0004 | 04-01-0104-2271 | EMBLEM-IONIQ | 1 | 31.30 | 20.00 | 25.04 |
| 0005 | 04-01-0104-2397 | LAMP ASSY-REAR COMB INSIDE LH# | 1 | 794.40 | 20.00 | 635.52 |
| 0006 | 04-01-0104-2282 | COVER-RR BUMPER# | 1 | 459.40 | 20.00 | 367.52 |
| 0007 | 04-01-0104-2533 | MOULDING ASSY-RR BUMPER CTR | 1 | 451.25 | 20.00 | 361.00 |
| 0008 | 04-01-0104-2545 | MOULDING-REAR BUMPER LWR CTR | 1 | 155.00 | 20.00 | 124.00 |
| 0009 | 04-01-0101-0111 | BUMPER COVER CLIP REAR | 10 | 2.20 | 20.00 | 17.60 |

omfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 91586196 | 6,735.99 | |
| | | | |
| | | | |

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

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06.08.2019

DATE/TIME IN
04.08.2021 22:25

CHASSIS CODE
KMH851CVKU165087

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|-----------|-----------------|----------------------------------|-----|------------|-------|----------|
| 0010 | 28-01-0103-0009 | REAR BOOT LOGO CCTPL | 1 | 35.00 | 0.00 | 35.00 |
| 0011 | 28-01-0103-0010 | REAR BOOT TEL NUMBER CCTPL | 1 | 35.00 | 0.00 | 35.00 |
| 0012 | 09-01-9999-0068 | REVERSE SENSOR ASSY* | 1 | 180.00 | 0.00 | 180.00 |
| 0013 | 05-01-0199-0032 | WINDSCREEN AHESIVE-310MLCART* | 2 | 46.00 | 0.00 | 92.00 |
| 0014 | 09-01-0104-2133 | ANTENNA ASSY-SMARTKEY | 1 | 40.50 | 20.00 | 32.40 |
| 0015 | 04-01-0104-2288 | BEAM-RR BUMPER | 1 | 394.80 | 20.00 | 315.84 |
| 0016 | 04-01-0104-3819 | STAY-RR BUMPER LH | 1 | 138.10 | 20.00 | 110.48 |
| 0017 | 04-01-0104-3919 | STAY-RR BUMPER RH | 1 | 138.10 | 20.00 | 110.48 |
| 0018 | 04-01-0104-2370 | LAMP ASSY-REAR FOG | 1 | 201.50 | 20.00 | 161.20 |
| 0019 | 04-01-0104-2454 | THIRD BRAKE LIGHT | 1 | 385.60 | 20.00 | 308.48 |
| SUB-TOTAL | | | | : | | 4,970.32 |

omfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 91586196 | 6,735.99 | |
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GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHB2993R

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMH851CVKU165087

INV. NO/DATE
91586196 13.08.2021

JOB NO.
305481529

ODOMETER READING

DATE/TIME IN
04.08.2021 22:25

| S/No | Part No. | | Qty | Unit Price | %Disc | Net |
|------------|----------|------------------------------|-----|------------|-------|----------|
| JOB NATURE | | | | | | |
| 0001 | PB | PANEL BEATING-SHB2993R | | 525.00 | | 525.00 |
| 0002 | SP | SPRAYPAINT CHARGE | | 500.00 | | 500.00 |
| 0003 | L | R/I Both Up & Lwr Glasses. | | 180.00 | | 180.00 |
| 0004 | 20-00 | TUFF COAT ON AFFECTED PARTS. | | 30.00 | | 30.00 |
| 0005 | 17-01 | CHECK ALL LIGHTING | | 30.00 | | 30.00 |
| 0006 | L | R/I REVERSE SENSOR | | 60.00 | | 60.00 |
| SUB-TOTAL | | | | | | 1,325.00 |

omfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 91586196 | 6,735.99 | |
| | | | |
| | | | |

Workshops59 Loyal Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732
320 Ubi Road 3 Singapore 408649**COMPANY REG. NO.: 199506048W****Page: 4****GST REG. NO. M2-8921817-3****TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER**3 ANSON ROAD #16-00**
SINGAPORE SG 079909**CONTACT NO: 62222366****VEHICLE NO**
SHE2993R**INV. NO/DATE**
91586196 13.08.2021**MAKE**
HYUNDAI**JOB NO.**
305481529**MODEL**
IONIQ(G2)**ODOMETER READING****DATE OF REG**
06.08.2019**DATE/TIME IN**
04.08.2021 22:25**CHASSIS CODE**
KMHC851CVKU165087

| | | |
|----------------|---------|----------|
| Items total | | 6,295.32 |
| Add GST @ | 7.000 % | 440.67 |
| Invoice amount | | 6,735.99 |

Issued by : CHEWBEELENG 13.08.2021 13:55:51
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days**omfortDelGro Engineering Pte Ltd**
member of **COMFORTDELGRO****Head Office:**
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012 | 91586196 | 6,735.99 | |
| | | | |
| | | | |
| | | | |

Our Ref: CC21080044



Date: 12 August 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

| | |
|-------------|---------------------------------|
| ACCIDENT ON | 04/08/2021 @ 21:15 hrs |
| ALONG | AIRPORT SLIP RD TWDS EUNOS LINK |
| INVOLVING | GBG5253T |

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2993R** (the "Taxi"). The Taxi was hired to **CHOO YONG SEAH SIMON IC NO SXXXX843G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$128.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

| SHB 2993R | | | | MILEAGE READING | | MILEAGE TRAVELLED (KM) | HOURS OPERATED (TIME) | | DATE | NAME OF DRIVER |
|-----------|----------------|--|----|-----------------|------|------------------------|-----------------------|-----|------|----------------|
| DATE | NAME OF DRIVER | | | | FROM | | TO | | | |
| 4/8 | Accident | | LY | | IN | 2225 | 31/07/21 | YEO | | |
| 11/8 | Repair | | | | OUT | 1230 | 11/8/21 | ~ | | |
| | | | | | | | 31/08/21 | YEO | | |
| | | | | | | | 21/8/21 | ~ | | |
| | | | | | | | 02/08/21 | YEO | | |
| | | | | | | | 3/8/21 | ~ | | |
| | | | | | | | 03/08/21 | YEO | | |
| | | | | | | | 4/8/21 | ~ | | |
| | | | | | | | 04/08/21 | YEO | | |
| | | | | | | | | | | LOKOT |

Enquire Vehicle-Related Transaction History

Transaction History Details

| | | | |
|-------------------|--|--|----------------------|
| Log Date/Time: | 05 Aug 2021 / 09:47:14 | | |
| Asset Type: | Vehicle | Transaction Amount: | \$7.49 |
| Asset ID: | GBG5253T | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS | Business Transaction Reference No.: | 20210805094714950896 |

Search Date / Time: 04 Aug 2021 21:15:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 31 August 2021 12:19 PM
To: INFO@POHMENG.COM.SG
Subject: ACCIDENT INVOLVING GBG 5253T AND SHB 2993R ON 04/08/2021

Our Ref: CC3/CTI21008365/Ves3

31 AUG 2021

POH MENG ENGINEERING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 5253T AND SHB 2993R ON 04/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 21 September 2021 11:27 AM
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D204361/C02/GBG5253T/TANKW / FW: Direct Settlement - Accident Involving GBG 5253T (OI : CTI - TBA) and SHB 2993R (TP : LKK REF - CC3/CTI21008365/Ves3) on 04/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Without Prejudice
Hi Asher,

Kindly proceed to offer up to \$7,813.88.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 15 September 2021 3:31 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: SNM21D204361/C02/GBG5253T/TANKW / FW: Direct Settlement - Accident Involving GBG 5253T (OI : CTI - TBA) and SHB 2993R (TP : LKK REF - CC3/CTI21008365/Ves3) on 04/08/2021

Lod.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 15 September 2021 10:30 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM21D204361/C02/GBG5253T/TANKW / FW: Direct Settlement - Accident Involving GBG 5253T (OI : CTI - TBA) and SHB 2993R (TP : LKK REF - CC3/CTI21008365/Ves3) on 04/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM19D202679

Our ref : CC6/CTI19011132/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$7,813.88 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--|---------------------|------------------------------|
| 1. Cost of Repairs (with GST) | \$ 9,982.07 | \$ 6,735.99 |
| 2. Loss of Rental (7.5days x \$128.40) | \$ 963.00 | \$ 770.40 (6days x \$128.40) |
| 3. Loss of Income (7.5days x \$80) | \$ 600.00 | \$ 300.00 (6days x \$50) |
| 3. LTA Search Fee | \$ 7.49 | \$ 7.49 |
| Total | \$ 11,552.56 | \$ 7,813.88 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Wednesday, 11 August 2021 4:17 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D204361/C02/GBG5253T/TANKW / FW: Direct Settlement - Accident Involving GBG 5253T (OI : CTI - TBA) and SHB 2993R (TP : LKK REF - CC3/CTI21008365/Ves3) on 04/08/2021

Hi LKK,

Attached is OI GIA report.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 11 August 2021 3:16 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204361/C02/GBG5253T/TANKW / FW: Direct Settlement - Accident Involving GBG 5253T (OI : CTI - TBA) and SHB 2993R (TP : LKK REF - CC3/CTI21008365/Ves3) on 04/08/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D204361/C02/GBG5253T/TANKW.

Dear Billy,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 11 August 2021 8:32 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG 5253T (OI : CTI - TBA) and SHB 2993R (TP : LKK REF - CC3/CTI21008365/Ves3) on 04/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 2993R at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

