



Vin's Motor Pte Ltd
160 Sin Ming Drive
#03-03 Sin Ming Autocity
Singapore 575722
Tel : 6453 2121 Fax : 6459 9795
GST Registration No. 199906067G

Our Ref: TP/082021/4933

Your Ref: SML9008C

25-11-2021

Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Dear Sir/Mdm,

Accident Involving Vehicles : SMX9138Y & SML9008C
Along : West Coast Park, Singapore
DOA : 07-08-2021

We are the authorized repair workshop for the owner of motor vehicle no: SMX9138Y, which was involved in the captioned accident with your insured vehicle: SML9008C. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1)	Cost of Repair (Inclusive of GST) (COR \$5,300.00 + GST \$371.00)	\$5,671.00
2)	Loss of Rental_5 working days to repair x \$120/-	\$600.00
3)	Loss of Rental_1 day wait for survey x \$120/-	\$120.00
4)	Loss of Rental_1 day cross Sunday x \$120/-	\$120.00
5)	Search Fee	\$7.45
		<hr/>
		\$6,518.45
		=====

We enclosed herewith the following documents to support the claims:-

- Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- Final Repair Bill
- GIA search/ Car Rental Bill & Invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully
VIN'S MOTOR PTE LTD

Vincent Khong
(jt)

Please issue Cheque to: Vin's Motor Pte Ltd Please transfer to: Vin's Motor Pte Ltd UOB Current Account A/C No: 451-307-638-4
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AUTHORIZATION TO ACT

I/We, TAN ZONG XIONG (the "Third Party Claimant") of 39F WEST COAST PARK #07-19, S(127717) (address), owner of SMX 9138 Y (vehicle no.) hereby authorize **VIN'S MOTOR PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMX 9138 Y that was damaged pursuant to the accident which occurred on 7/8/21 (DOA) along W Coast Park (location) involving vehicles no. SML 9008 C ("the accident")

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheques being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner insurers of the other vehicle/s is concerned

Dated this 11 (day) of Aug (month) 20 21 (year)



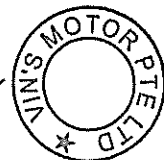
Signed by "the Third-Party Claimant"

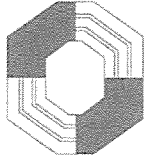
(with company stamp if applicable)



Signed by "the workshop"

(with company stamp)





LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VP05/024832
DATE : 24 Jan 2022

DISCHARGE VOUCHER


WITHOUT PREJUDICE to :
(a) Insurers' Subrogated Claim any/or
(b) Any Personal Injury Claims
(Note : This Notice supersedes and
inconsistencies found in this Discharge
Voucher)

I/We, TAN ZONG XIONG confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SML9008C the sum of Singapore Dollar Six Thousand Two Hundred Seventy Eight and Cents Forty Five Only (\$6,278.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMX9138Y and SML9008C on 07/08/2021 along W COAST PARK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TAN CHENG HOE AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**VIN'S MOTOR PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 21/02/2022
.....
Signature of vehicle owner/Date

TAN ZONG XIONG
.....
Name of vehicle owner /Date



Vin's Motor Pte Ltd
160 Sin Ming Drive
#03-03 Sin Ming Autocity
Singapore 575722
Tel : 6453 2121 Fax : 6459 9795
GST Registration No. 199906067G

Tax Invoice

Attention To : Lonpac Insurance Bhd
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Invoice Details

Invoice No. : VM-C-202111-10058
Date : 25-11-2021

Vehicle Details

Make & Model : Honda VEZEL 1.5X CVT
Chassis No : RU11323698
Registration No : SMX9138Y

Claim Details

Case Ref. No. : TP/082021/4933
Date : 25-11-2021
Accident Date : 07-08-2021

Third Party Vehicle Details

Registration No : SML9008C

S/N	Description	Qty	Amount (\$\$)
1	TOTAL AMOUNT AS AGREED AT LUMP SUM REPAIR	1.00	\$5,300.00

Payment Information:

Payment / Cheque to issue:
Vin's Motor Pte Ltd
Bank - UOB Account: 451-307-638-4
Paynow UEN: 199906067G

Subtotal w/o GST: \$5,300.00
GST (7%): \$371.00
Subtotal: \$5,671.00
Deposit:
Balance Due: \$5,671.00

Amount in words:

Five Thousand Six Hundred Seventy One Only.

Issued by Elaine Lee

This is a computer-generated document. No signature is required.



AUTOMOTIVE GROUP

OFFICIAL RECEIPT

Sin Ming Autocity,
160 Sin Ming Drive #03-03
Singapore 575722
6453 2121 (4 lines) / 6458 1111 (24 hrs)
6459 9795 / 6459 0433
admin@vinsautogroup.com.sg
www.vinsautogroup.com.sg

Received from Hang Link Hvi Model
the sum of Dollars Seven Hundred and Twenty Only

being payment of SDP9119B 10/8/2021 - 17/8/2021

Date: 17/8/2021 No: 12939

\$ 720 

Cash/Cheque No. K & V CAR RENTAL PTE LTD

K & V CAR RENTAL PTE LTD | REGISTRATION NO: 199201997H

UM

K & V CAR RENTAL PTE LTD

in Ming AutoCity, 160 Sin Ming Drive #03-03, Singapore 575722
 el: 6453 2121 (4 Lines) Fax: 6459 9795
 o. Reg. No.: 199201997H

RENTAL AGREEMENT

No: 16846

Date: 10/8/2021

Vehicle No.	Make/Model	Usage
SDP 9119 B	Toyota CHR	<input checked="" type="checkbox"/> Self Drive <input type="checkbox"/> Private-Hire

HIRER'S PARTICULARS

Name : Hong Lnk Hui Mabel

Address : 39F West coast Park # 07-19
(S) 12717

Email : mabelhong/h@gmail.com

Telephone (Home) :
 (Office) :
 (H/P) : 9649 4592

NRIC or Passport No. : 8936134E

Nationality : Singaporean

Date of Birth : 3/10/1991 Age :

Driving Licence No. : Expires :

Type : Local/Int'l Issued by :

Driving Experience : Since 28/3/2012

PDVL No. :

DRIVER'S PARTICULARS

(if different from Hirer)

Name : Tan Zong Xiong

Address : 39F West coast Park # 07-19
(S) 12717

Email : tanzongxiong@hotmail.com

Telephone (Home) :
 (Office) :
 (H/P) : 9154 3396

NRIC or Passport No. : S 8841712 G

Nationality : Singaporean

Date of Birth : 22/10/1988 Age :

Driving Licence No. : Expires :

Type : Local/Int'l Issued by :

Driving Experience : Since 12/2/2008

PDVL No. :

CHARGES

	\$	cts
6 Day(s) @\$ 120 / day	720	
Week(s) @\$ / week		
Month(s) @\$ / month		
Collision Damage Waiver (CDW)		
Malaysia Entry Charges		
Others:		
Total:		
Security Deposit (Cash/Cheque:)		
Grand Total	720	

Recipient's Signature:

Date:

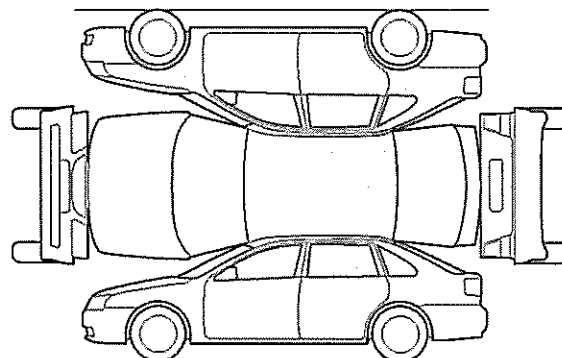
SECURITY DEPOSIT REFUND

Security Deposit Refund

Recipient's Signature:

Date:

VEHICLE CONDITION CHECK



I/We declare that the above particulars are true and correct in every respect, and have checked the vehicle and affirm that there are no other defects (if any) besides those listed in the diagram above. I/We have read and understood the terms and conditions of the hire agreement printed overleaf.

Stamp & Signature of Hirer

Date 10/8/2021

Signature of Driver
(if different from Hirer)

Date 10/8/2021

Date Out 10/8/2021	Date In 17/8/2021
Time Out 14:30 AM/PM	Time In 15:20 AM/PM
Mileage at delivery / pick up	Mileage on returning
Fuel level at delivery / pick up	Fuel level on returning
Hire period expires on at . If unstated, rental period will be calculated based on a 24 hr timeframe from the time of collection of vehicle.	
Surcharge of fuel will be at S\$ per 1/4 tank. There will be no refund for excess fuel upon return of the vehicle.	

Remarks: SMX9138Y
 Excess \$2500

K & V Car Rental Pte Ltd

Sin Ming AutoCity
160 Sin Ming Drive #03-03
Singapore 575722
Tel:64532121 Fax:64599795
Email:vinsauto87@yahoo.com.sg
UEN No. 199201997H

Bill To:

CASH DEBTOR

Ship To:

Hong Link Hui Mabel
CASH DEBTOR

Invoice

Phone :**Fax :****Attention :**

Invoice	00005794
Date :	1/11/2021
Pages :	1

P/O Number	SalesPerson	Ship Via	Ship Date	Terms
16846				C.O.D.
Qty	Item No	Description	Price	Amount (\$\$)
6	SDP9119B_VM	Toyota CHR	\$120.00	\$720.00

Memo:

SDP9119B 10/08/2021-17/08/2021 PO 16846 SMX9138Y

Total	\$720.00
Freight	\$0.00
Less: Deposit	\$0.00
Balance Due	\$720.00

Please make all cheques payable to " K & V Car Rental Pte Ltd "

Alternatively, you may wish to do a funds transfer to our bank account:
UOB 451-306-236-7
Please send us an acknowledgement if you have done a funds transfer.



K & V Car Rental Pte Ltd

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Aug 2021 / 14:39:38

Receipt Date/Time : 10 Aug 2021 / 14:39:38

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210810-002119

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SML9008C				
As at 07 Aug 2021/14:28:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SML9008C Enquiry Fee 20210810143905644179	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				-0.04
Total Amount Payable				7.45
Paid By				
hhvw23v5- -0VC71650M4373954Y			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 6 January 2022 5:04 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: 21/21/21/VP05/024832 SML9008C - Arrange TP survey *** LKK REF: CC4/LPC21008356/ba3 [External Confidential]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 4 January 2022 8:34 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: 21/21/21/VP05/024832 SML9008C - Arrange TP survey *** LKK REF: CC4/LPC21008356/ba3 [External Confidential]

Your ref: **21/21/21/VP05/024832**
Our ref : CC4/LPC21008356/Gpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SML9008C(LONPAC) AND SMX9138Y(TP) ON 07/08/2021

We refer to the above matter.

We have highlighted to your good office on 11/08/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and collided onto third party's vehicle. Liability is not in our driver favour.

We seek your approval to offer repairer "VIN'S MOTOR PTE LTD" at \$6,278.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,326.14	\$ 5,671.00 (\$5,300.00 + 7%GST)
2. Loss of Rental (7days x \$120.00)	\$ 840.00	\$ 600.00 (6days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,173.59	\$ 6,278.45

Surveyor recommended 5days for repair + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 13 August 2021 8:54 AM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: 21/21/21/VP05/024832 SML9008C - Arrange TP survey *** LKK REF: CC4/LPC21008356/ba3 [External Confidential]

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, August 12, 2021 10:58 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: 21/21/21/VP05/024832 SML9008C - Arrange TP survey *** LKK REF: CC4/LPC21008356/ba3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report for your handling.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 11 August 2021 2:32 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Arrange TP survey [External Confidential]
*** LKK REF: CC4/LPC21008356/ba3

Dear Gerald,

We refer to the above matter.

Enclosed TP video.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Tuesday, August 10, 2021 5:06 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Arrange TP survey [External Confidential]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 11-08-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 10 August, 2021 4:55 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; VAuG Claims <claims@vinsautogroup.com.sg>
Subject: FW: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Arrange TP survey [External Confidential]

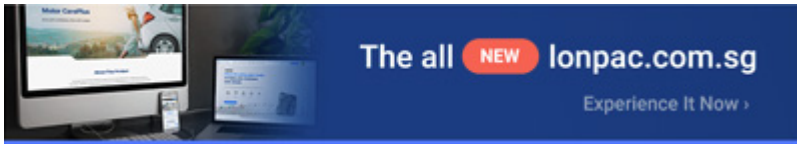
Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha/Summer,

FYA. Our insured has not lodged the accident report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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Lonpac External - Confidential data is for use by authorised external parties only.

From: VAuG Claims [<mailto:claims@vinsautogroup.com.sg>]
Sent: Tuesday, 10 August 2021 4:46 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Arrange TP survey

Good afternoon,

Please arrange a TP survey and kindly provide us the surveyor list to choose.

Location:

Sin Ming Autocity
160 Sin Ming Drive #08-09
Singapore 575722 .

Thanks and best regards,

Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on :



**** w.e.f 15th May 2017, we have shifted location! ****

**** w.e.f 20th November 2017, we have changed our email address! ****