

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 24 January 2022 2:23 PM  
**To:** VAuG Claims  
**Cc:** Admin A  
**Subject:** RE: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Letter of demand \*\*\* LKK REF: CC4/LPC21008356/Gpa3  
**Attachments:** DV\_SMX9138Y.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** VAuG Claims <claims@vinsautogroup.com.sg>  
**Sent:** Saturday, 22 January 2022 1:43 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Letter of demand \*\*\* LKK REF: CC4/LPC21008356/Gpa3

Good afternoon,

Please proceed

Thanks  
Best Regards

Raymond Teo



Sin Ming AutoCity  
160 Sin Ming Drive  
Singapore 575722  
Showroom/Office: #03-03  
Workshops: #08-08/09/10  
Tel: 64532121 (4 lines)  
Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

Follow us on :



\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

On Sun, 9 Jan 2022 at 11:10, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We are prepared to improve our offer at \$6,278.45(all-in),

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: -  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** VAUG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>  
**Sent:** Friday, 7 January 2022 11:04 am  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Letter of demand \*\*\* LKK REF: CC4/LPC21008356/Gpa3

Good morning,

Can we close at \$6400 total?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

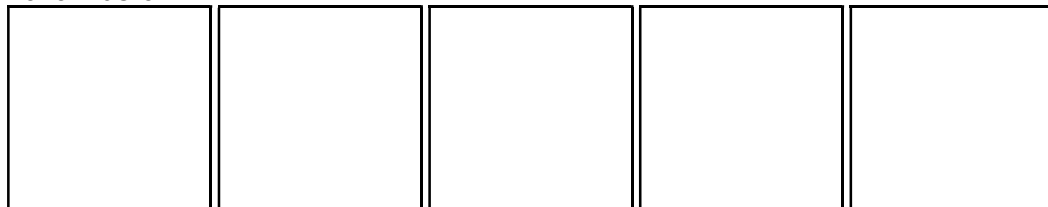
Tel: 64532121 (4 lines)

Fax: 64599795

Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)

Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

On Fri, 7 Jan 2022 at 09:38, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs,

Thank you for your email.

We propose settlement at a global sum of **\$6,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** Friday, 10 December 2021 2:39 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Letter of demand \*\*\* LKK REF: CC4/LPC21008356/Gpa3

Good afternoon,

Can you check if there is any offer for this case?

Kindly assist

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

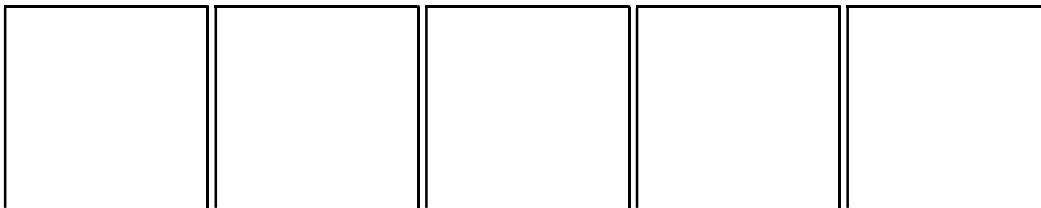
Tel: 64532121 (4 lines)

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Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

On Thu, 2 Dec 2021 at 10:56, Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

Case has been reassigned to HT.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**From:** VAuG Claims [mailto:[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)]

**Sent:** Thursday, December 2, 2021 10:21 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SMX9138Y - LONPAC TP - DOA: 7/8/2021 - Yr Ref: SML9008C - Letter of demand \*\*\* LKK REF: CC4/LPC21008356/ba3

Good morning,

Kindly refer to the attached LOD, final bill and other supporting documents.

Please let us have your offer as soon as possible. Your immediate response is highly appreciated.

Thanks and best regards,  
Elaine



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

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