

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Tuesday, 7 March 2023 12:06 PM
To: Meng Yan (LKK Auto); 'Alfred Toh'; assignments
Cc: 'Claims Dept of CTI'; SUR
Subject: RE: SNM21D204383/C02/GBC1114J/TOHHS / SURVEY INVITATION for accident on 29/07/2021 at Jurong West Ave 1, involving GBC1114J & GBH3621Y

Dear Alfred,

Please be informed that we are unable to conduct the inspection for GBH 3621Y after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 10 August 2021 3:36 PM
To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM21D204383/C02/GBC1114J/TOHHS / SURVEY INVITATION for accident on 29/07/2021 at Jurong West Ave 1, involving GBC1114J & GBH3621Y

Dear Alfred,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 10 August, 2021 3:28 PM
To: ppemclaims@gmail.com; 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>;

multisys88@gmail.com

Subject: RE: SNM21D204383/C02/GBC1114J/TOHHS / SURVEY INVITATION for accident on 29/07/2021 at Jurong West Ave 1, involving GBC1114J & GBH3621Y

WITHOUT PREJUDICE

YOUR REF: GBH3621Y

OUR REF: SNM21D204383/C02/GBC1114J/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on GBH3621Y (email below refers) **while waiting for Insured to file Accident Report.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Tuesday, August 10, 2021 2:58 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; multisys88@gmail.com; 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg

Subject: RE: SNM21D204383/C02/GBC1114J/TOHHS / SURVEY INVITATION for accident on 29/07/2021 at Jurong West Ave 1, involving GBC1114J & GBH3621Y

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Dear Sirs

Please arrange Steve Chen (LKK) to survey.

Meanwhile, kindly advise on the liability of the accident.

Thank You.

Best Regards,
Andrew Goh
Motor Claims Officer
Tel: +65 8183 2078

Email: andrew.goh@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, 10 August 2021 11:33 AM

To: ppemclaims@gmail.com; jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg;

andrew.goh@panpacificleasing.com.sg; ppemclaims@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; multisys88@gmail.com

Subject: RE: SNM21D204383/C02/GBC1114J/TOHHS / SURVEY INVITATION for accident on 29/07/2021 at Jurong West Ave 1, involving GBC1114J & GBH3621Y

WITHOUT PREJUDICE

YOUR REF: GBH3621Y

OUR REF: SNM21D204383/C02/GBC1114J/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 6 August 2021 at 4.30 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI
Sent: Tuesday, August 10, 2021 10:37 AM
To: ppemclaims@gmail.com; jessie.ong@panpacificleasing.com.sg; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; ppemclaims@gmail.com; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204383/C02/GBC1114J/TOHHS / FW: SURVEY INVITATION for accident on 29/07/2021 at Jurong West Ave 1, involving GBH3621Y & GBC1114J

Without Prejudice

Dear Alfred,

Please conduct PRS for GBH3621Y. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.entaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Friday, 6 August 2021 4:30 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: 'jessie.ong' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; ppemclaims@gmail.com
Subject: SURVEY INVITATION for accident on 29/07/2021 at Jurong West Ave 1, involving GBH3621Y & GBC1114J

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Dear Claim Officer,

We refer to the above matter. (DOA 29/07/2021)

We are the appointed repair workshop of vehicle no. **GBH3621Y**.

We understand that you are the insurer of vehicle no. **GBC1114J**.

The owner of the vehicle no. **GBH3621Y** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8259 7714 / Andrew H/P: 8721 3003

Please advise on the liability of the accident.

Thank You.

Best Regards,
Andrew Goh
Motor Claims Officer
Tel: +65 8721 3003
Email: andrew.goh@panpacificleasing.com.sg
EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)
56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com