

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

7/9/2021

Attn: ASHER SNG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : GY8633G (966)

Your Ref :

Dear Sir,

VEHICLE # : GY8633G
ACCIDENT INVOLVING : GY8633G & YP2919G ALONG CTE (CITY) BEFORE BRADDELL ROAD EXIT
ON 10/8/21


COST OF REPAIR	\$10,300.00 (As agreed)
LOSS OF USE	\$1,700.00 { 12 work days + 4 weekends + 1 day prs } x \$100
LTA & GIA SEARCH	\$72.90
COST OF REPAIR ADD GST 7%	\$721.00
TOTAL	\$12,793.90

Twelve Thousand Seven Hundred Ninety-Three Singapore Dollars and
Ninety Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5).

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: **Ryder Auto Pte Ltd**

Re: ACCIDENT ON 10/8/2021 INVOLVING GY8633G YP2919G

GBC407X SGT3220Z ALONG / AT

CTE (CITY) BEFORE BRADDELL ROAD EXIT

I/We UNI-ZONE STRUCTURAL P/L (NRIC No. 201401457M)

of 10 UBI CRESCENT #07-83 UBI TECHPARK S(408564)

1. The owner of motor vehicle no. GY8633G hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. I/We undertake to co-operate fully with **Ryder Auto Pte Ltd** and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, **Ryder Auto Pte Ltd**.
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

X



DATED THIS _____ DAY OF 10/8/2021 20____

Signature of owner

(Company's stamp - if any)

Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00092502001 Claim No : SNM21D204422/C02/YP2919G/TOHHS
Claimant : UNI-ZONE STRUCTURAL PTE LTD
Amount : S\$12,657.45
DOLLARS TWELVE THOUSAND SIX HUNDRED FIFTY SEVEN AND CENTS
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GY 8633G
Insured Vehicle No. : YP 2919G

Date of Loss : 10/08/2021
Place of Accident : CTE (CITY) BEFORE BRADDELL ROAD EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DIGO CORPORATION PTE LTD
Driver Name : KRISHNARAJ DHARANI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	11,021.00
(3) Loss of Use/ Rental/Earning	S\$	1,600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	36.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	12,657.45
	=====	

Claimant Name : UNI-ZONE STRUCTURAL PTE LTD

NRIC No : XXXXXX457M

Signature : _____



Date : 10/08/2021

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

China Taiping Insurance (Singapore) Pte Ltd
No. 3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

7/9/2021

Attn: ASHER SNG
Motor Claims Dept

TAX INVOICE

Our Ref : GY8633G (966) Your Ref :

Dear Sir,

VEHICLE # : GY8633G
ACCIDENT INVOLVING : GY8633G & YP2919G ALONG CTE (CITY) BEFORE BRADDELL ROAD EXIT
ON 10/8/21

COST OF REPAIR \$10,300.00 (As agreed)

COST OF REPAIR ADD GST 7% \$721.00

TOTAL \$11,021.00

Eleven Thousand Twenty-One Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD -
CHINNASAMY MANIKANDAN

Invoice Number
GR-2021-002898

Invoice Issue Date
12 Aug 2021

Invoice Due Date
19 Aug 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	11/08/2021,10/08/2021,GY8633G,YP2919G	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

***This is a computer generated document.
No signature is required.***

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Aug 2021 / 12:21:05

Receipt Date/Time : 10 Aug 2021 / 12:21:04

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210810-001342

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP2919G				
As at 10 Aug 2021/09:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YP2919G Enquiry Fee 20210810122043025188	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
p8ewygz8			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 1 September 2021 5:46 PM
To: VEHICLE@DIGO.COM.SG
Subject: ACCIDENT INVOLVING YP 2919G AND GY 8633G / OTHERS ON 10/08/2021

Our Ref: CC6/CTI21008347/Aes3

01 SEPT 2021

DIGO CORPORATION PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YP 2919G AND GY 8633G / OTHERS ON 10/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Please forward us a copy of the Driver's driving license for Krishnaraj Dharani.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 1 November 2021 8:51 AM
To: Admin A; Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: LOD : [MANDATE REQUEST] RE: SNM21D204422/C02/YP2919G/TOHHS / Direct Settlement - Accident Involving YP 2919G and GY 8633G (TP : LKK REF - CC6/CTI21008347/es3) on 10/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Your ref : CC6/CTI21008347/Aes3q2

Our ref : SNM21D204422/C02/YP2919G/TOHHS

Dear Sirs

We refer to the above matter.

Please proceed to resolve the claim up to \$12,657.45.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, October 5, 2021 12:59 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: LOD : [MANDATE REQUEST] RE: SNM21D204422/C02/YP2919G/TOHHS / Direct Settlement - Accident Involving YP 2919G and GY 8633G (TP : LKK REF - CC6/CTI21008347/es3) on 10/08/2021

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, October 5, 2021 12:57 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D204422/C02/YP2919G/TOHHS / Direct Settlement - Accident Involving YP 2919G and GY 8633G (TP : LKK REF - CC6/CTI21008347/es3) on 10/08/2021

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Your ref : SNM21D204422/C02/YP2919G/TOHHS

Our ref : CC6/CTI21008347/Aes3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **RYDER AUTO PTE LTD**" at **\$12,657.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 21,302.98	\$ 11,021.00
2. Loss of Rental (5days x \$110.67)	\$ 1,700.00	\$ 1,600.00 (16days x \$100)
3. LTA Search Fee	\$ 72.90	\$ 36.45
Total	\$ 23,075.88	\$ 12,657.45

Enclosed here with all the relevant documents for your perusal.

Market Value	\$29,000
LTA Rebate	\$9,763
Nett Value	\$19,237

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 12 August 2021 10:29 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM21D204422/C02/YP2919G/TOHHS / Direct Settlement - Accident Involving YP 2919G and GY 8633G (TP : LKK REF - CC6/CTI21008347/es3) on 10/08/2021

LKK REF - CC6/CTI21008347/es3
CTI REF - SNM21D204422/C02/YP2919G/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of the Preliminary advice.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI
Sent: Wednesday, August 11, 2021 6:48 PM
To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204422/C02/YP2919G/TOHHS / FW: Direct Settlement - Accident Involving YP 2919G (OI : CTI - TBA) and GY 8633G (TP : LKK REF - CC6/CTI21008347/es3) on 10/08/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D204422/C02/YP2919G/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 11 August 2021 11:52 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP 2919G (OI : CTI - TBA) and GY 8633G (TP : LKK REF - CC6/CTI21008347/es3) on 10/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s RYDER AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report (password is GY8633G1457M)

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd