

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, August 10, 2021 9:48 AM
To: 'Neo Jie Si'; assignments; Admin A
Cc: 'Merina Chia'
Subject: RE: New Survey Assignment // MS FCI ref: D21002202MFCV/GBL

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Neo Jie Si <Neojiesi@msfirstcapital.com.sg>
Sent: Friday, 6 August, 2021 6:06 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: New Survey Assignment // MS FCI ref: D21002202MFCV/GBL

Dear LKK,

Please take note of this new PRI assignment.

Kindly acknowledge receipt.

Thank you.

Best regards,
(Ms)Neo Jie Si
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 Singapore 068877 | DID : 6507 3858 | Fax No. : 6507 3849 |
Company Regn. No. 195000106C

A Member of  **MS&AD INSURANCE GROUP**



Change of email address
neojiesi@msfirstcapital.com.sg

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>
Sent: Friday, 6 August 2021 3:15 pm
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Janice Syn <janice.syn@porsche.com.sg>; Edwin Alegre <Edwin.Alegre@porsche.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>
Subject: RE: PRI REQUEST : FC REF: YN5612G. (D21002202MFCV) & TP REF: SHD3538E. (SHD3538E) ACCIDENT ON 29-07-2021

Dear Sir/Mdm,

We would like to request LKK Auto Consultants Pte Ltd. To survey the car.

Car in workshop.

Thank you

Best Regards,



Eric Paul Glorioso
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penuru
Singapore 609042
Tel no.: 6331 0697

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From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: 06 August 2021 2:37 PM

To: Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>

Subject: PRI REQUEST : FC REF: YN5612G. (D21002202MFCV) & TP REF: SHD3538E. (SHD3538E) ACCIDENT ON 29-07-2021

Dear Sir,

We refer to your request dated Aug 6 2021 5:01PM.

Please click on the below link to access our list of surveyors for your reference. Kindly select from our list and inform us of your choice within next 2 days. In case of any difficulties in accessing the link, please reply to this email with your query.

[Click Here](#) for list of surveyors

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

We wish to highlight:

If you do not agree to any of the surveyors from the list, please click on Decline button & you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank You

Thanks and Regrds

MS First Capital Insurance Ltd

cwsmotorclaims@msfirstcapital.com.sg