



# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Office Phone: 6773 7377 Email : motor@wahhong.sg

Co Reg No : 199806235M GST Reg No : 199806235M

Our Ref: **WH0780**

Date: 26/08/2021

**ATTENTION: MOTOR CLAIMS DEPT**

India International Insurance Pte Ltd  
64 Cecil St, #04-#05 IOB Building, Singapore 049711

WITHOUT PREJUDICE

**CLAIMANT : CAR OWNER**

**ACCIDENT INVOLVING SMC3822E AND SMH9319B**

**ALONG BUKIT BATOK ROAD TOWARDS CHOA CHU KANG ROAD ON 09/08/2021 @1013HRS.**

We are instructed by MR LEE SOON GUAN CRISPUS to claim damages against your insured in connection with a road accident on involving our client's motor registration number SMC3822E and motor vehicle registration number SMH9319B driven by you or your authorised driver at the material time.

We are instructed that your negligent caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair after surveyor final estimate (W/GST)	\$	3,263.50
2) Cost of Rental (Includes loss of PRS and loss of Sun & PHs )	\$	840.00
3) Tp Insurer Enquiry Fee	\$	7.45
<b>Total Amount (SGD\$)</b>		<b>\$ 4,110.95</b>

A copy of each of the following supporting documents is enclosed:

- 1) LETTER OF DEMAND
- 2) REPAIRER'S INVOICE
- 3) TP INSURER ENQUIRY FEE INVOICE
- 4) RENTAL INVOICE
- 5) LETTER OF AUTHORISATION
- 6) WORKSHOP'S DISCHARGE VOUCHER
- 7) RENTAL AGREEMENT

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to **motor@wahhong.sg** or call **Melvin** at 8778 3338 directly.

Payment Details : WAH HONG MOTORS & CREDIT PTE LTD

Account With : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001 / PAYNOW : UEN 199806235M



## LETTER OF AUTHORITY & INDEMNITY

To : Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. SMC3822E AND SMH9319B

AT/ALONG BUKIT BATOK ROAD TOWARDS CHO A CHU KANG ROAD

ON 9/8/2021 @ 10:13 HRS.

1. I/We, LEE SOON GUAN CRISPUS, the owner of vehicle no. SMC3822E hereby instruct and authorize you to commence repairs to the above said vehicle.
2. I/We hereby authorize that any payment due to me/us from the aforesaid claim to be paid to **M/s Wah Hong Motors & Credit Pte Ltd..**
3. If the matter is unable to resolve due to liability issues, the matter may/may not proceed to Dispute Resolution Mechanism (DRM) as such I/We will be liable for the DRM Fees and other disbursements incurred.
4. If for whatever reason, my/our insurer and/or the third party insurance claim is **not successful or fraud accident or repudiate or reject my/our claim**, I/We agree to undertake to pay full amount of your repair bills, administration charge and any other disbursements reasonably incurred by me/us under the policy of insurance shall be borne by me/us.
5. In the event, if I/We instruct you to withdraw my/our claim, I/We agree to pay the repair cost, administration charge and other disbursements that you have incurred.
6. I/We understand that Total Loss Claim (3rd Party), I/We agree to pay Administration Fee, Storage Fee & other disbursements (LTA Search Fee, GIA Fee, Loss of Use, etc...) incurred before the collection of my/our vehicle.
7. I/We understand that I/We must co-operate to sign the Final Discharge Voucher. If I/We refuse to co-operate, I/We will have to pay for the repair cost, administration charge and other disbursements incurred. My repairer will also reserve their rights to proceed legal action against me and all the legal costs and disbursement incurred will be bear by me.
8. ***I/We hereby confirmed I/We have read and understand the contents of the document and the same. I/We herein give my/our consent and acknowledgement.***

Dated this 11 day of August 2021.

Policy Holder's Signature  
(Company stamp if applicable)

Name: LEE SOON GUAN CRISPUS

NRIC No.: SXXXX273J

Contact: 9818 7815

Driver's Signature

(If driver is not policyholder)

Name:

NRIC No.:

Contact:

Witness Signature

Name: CHAN PEI PEI

NRIC No.: GXXXX054N

Contact: 8778 4888



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

**India Ref:** MFL2021D0003367  
**Claimant Ref:** SMC 3822E

**WAH HONG MOTORS & CREDIT PTE LTD**  
We/I, \_\_\_\_\_ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of Surveyor) with respect to the amount claimed for S\$ **3,970.00** (global sum), ~~S\$ \_\_\_\_\_ (repair cost), S\$ \_\_\_\_\_ (loss of use/rental), S\$ \_\_\_\_\_ (search fee)~~ vehicle no. **SMC 3822E** that was damaged pursuant to the accident which occurred on **09/08/2021** (date) at **BUKIT BATOK ROAD TOWARDS CHOA CHU KANG ROAD** (location) involving vehicle no. **SMH 9319B** (insured vehicle). This is pursuant to the inspection conducted on **11/08/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LEE SOON GUAN CRISPUS** ("the third party claimant") of vehicle no. **SMC 3822E** to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to **SMC 3822E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ **3,970.00** to **WAH HONG MOTORS & CREDIT PTE LTD**

Dated this **16th** day of **September** 20 **21**

**CLAIMANT:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

Signed by "the workshop" (with chop)

**WITNESS:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



Signed by appointed Surveyor

**LKK AUTO CONSULTANTS PTE LTD**

**199607198R**

**51 UBI AVE 1 #01-25 PAYA LEBAR IND'L PARK**

**SINGAPORE 408933**

# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub

Singapore (608581)

Phone : 6773 7377

Email : motor@wahhong.sg

CO / GST Reg No : 199806235M

## TAX INVOICE

### BILLING DETAILS

BILL TO : India International Insurance Pte Ltd

INVOICE NO.: WH0780

NAME : LEE SOON GUAN CRISPUS

REFERENCE NO.:

VEHICLE NUMBER : SMC3822E

DATE : 12/08/2021

MAKE & MODEL : TOYOTA VIOS G

REMARKS :

S/N	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$)
1	To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.			\$3,050.00

<b>Payment Mode :</b> CASH / NETS / PAYNOW / CHEQUE	Subtotal (SGD\$)	\$3,050.00
	Tax 7% GST (SGD\$)	\$213.50
	<b>Total (SGD\$)</b>	<b>\$3,263.50</b>

*Please Note : Goods sold are not returnable.*

#### Payment Instructions :

*Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot Payment To 8778 3338.*

*Bank Transfer to be made to Wah Hong Motors & Credit Pte Ltd*

*Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)*

*Account No : 6877 6098 3001*

*PAYNOW : UEN 199806235M*

*Thank you for your business.*

*This is a computer generated document, no signature is required.*



# AKK Rental Pte Ltd (BOC201708966M)

Email : sg.akkrental@gmail.com

Attention To : CASH

Accident Vehicle : SMC3822E TOYOTA VIOS

INVOICE

AKK0702C

Terms

COD

Date

17th August 2021

S/NO	DESCRIPTION	No. Of Days	UNIT PRICE	AMOUNT
	Rental payment for VEHICLE SKG1043C TOYOTA COROLLA ALTIS			
1	Rental Period 11/08/2021 - 17/08/2021 Driver Ref : LEE SOON GUAN CRISPUS	7	\$ 120.00	\$ 840.00
			<b>TOTAL</b>	<b>\$ 840.00</b>



SCAN TO PAY

Payment Instructions :

Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot To 9488 8238

Bank Transfer to be made to AKK RENTAL PTE LTD

Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 712-119 080-001

PAYNOW : UEN 201708966MAMA

Thank you for your business.

This is a computer generated document, no signature is required.

WHD780

# AKK RENTAL PTE LTD

(ROC:201708966M)

Email: sg.akkrental@gmail.com

## Car Rental Rate :

\$ \_\_\_\_\_ daily / Weekly/ Monthly

## Rental Vehicle information

Car Plate Number: SKA1043C

## VEHICLE RENTAL AGREEMENT

Company / Owner Name : \_\_\_\_\_

Hirer's Name : LEE SOON GUAN CRISPUS

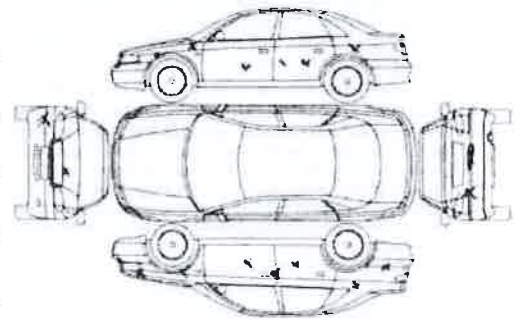
Address : 2 PETIR ROAD #14-15 S678265

Hirer's NRIC : S1291273J Handphone No : 98187815

Date of Birth : 25/7/1958 Issue Date : 16/1/2004

Driving Pass Date: 30/4/1979

Make and Model : TOYOTA COROLLA ALTIS 1.6



Symbols to be used:

- X CHIP
- O DENT
- SCRATCHES

### SUBJECT TO TERMS AND CONDITIONS PRINTED ON REVERSE SIDE

Should the Hirer(s) fail to comply with any conditions of this contract, all losses and damages suffered by the owner arising out of such failure shall be borne by and paid for by the hirer(s). Subject to the terms & conditions contained on the front and reverse hereof of which the hirer(s) acknowledges that they are aware, the hirer agrees to rent the above vehicle and elects to pay all amounts payable under this agreement by the method of payment of which details are given on this document.

The Hirer(s) accept responsibility for all traffic violations. A \$50 administration fee will apply for unpaid fines or to delayed process of infringement.

### HIRER(S) RESPONSIBILITY

Maintaining water and oil levels is the hirer(s) responsibility. Should any malfunction of the vehicle occur, any sign of overheating, you must stop the vehicle immediately or you will be held liable and loss of bond may occur. Vehicle are provided in a clean and tidy manner and should be returned in a similar state otherwise a cleaning fee will apply.

### LATE RETURNS

Late returns will be charged for at the rate of \$10 per hour

### FUEL RETURNS

All vehicles are supplied with petrol and should be returned with petrol level likewise.

There will be **NO REFUND** for excess petrol.

The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with petrol shall return it likewise, failing which the Owner shall be entitled to refill the tank and the cost thereof shall be recoverable from the Hirer. (Charges \$30 - \$300).

A charge of \$200 is applicable if the DECAL is damaged or removed from the said vehicle mentioned above during the rental period.

### Fuel tank Reading



Date & Time Out: 140814

11/8/2021 9.30 AM

*Signature of Hirer*

You should not sign this unless you are sure you understand its effect

Date & Time In:



17/8/2021 5.35 PM

*Signature of Hirer*

You should not sign this unless you are sure you understand its effect

HIRE/Period Expiry \_\_\_\_\_ Days/ Weeks/Months

Deposit Received : \$ \_\_\_\_\_

Total Received : \$ \_\_\_\_\_



SIGNED OF BEHALF OF AKK Rental Pte Ltd

*Signature of Hirer*

**By signing this agreement the hirer confirms had read the Terms and Conditions for leasing and of giving his/her unconditional approval to the Terms and Conditions for leasing stated on this and the back of this page.**

\*Our Reference : SMC3822E TOYOTA VIOS G



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Aug 2021 / 11:06:03

Receipt Date/Time : 10 Aug 2021 / 11:06:03

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210810-000906

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMH9319B				
As at 09 Aug 2021/10:13:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMH9319B Enquiry Fee 20210810110429953418	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
414746XXXXXX7291		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Print Received Message

This mail is associated with :

**\*SMC3822E (MFL2021D0003367)**  
**[SMH9319B]**

TP

LEE SOON GUAN CRISPUS

Aug 9 2021 10:00AM

[-]

Wah Hong Motors & Credit Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 15/09/2021 12:10 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3970.95) - SMC3822E - Claim Handler: Sherini Pillai

Approved:3970.95.