

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, August 11, 2021 5:34 PM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving GBH4563A (OI : CTI - TBA) and SMZ5812A (TP : LKK REF - CC6/CTI21008335/Kea3) on 08/08/2021  
**Attachments:** Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; tp\_rear\_video.mp4; TP ESTIMATE - MARKED.PDF  
**Categories:** HMK

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMZ 5812A at M/s Hui Yang Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP rear video
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, August 11, 2021 1:07 PM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving GBH4563A (OI : CTI - TBA) and SMZ5812A (TP : LKK REF - CC6/CTI21008335/Kea3) on 08/08/2021

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Hui Yang Motor Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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