

## Mei Kwan (LKKAuto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, August 12, 2021 9:08 AM  
**To:** Mei Kwan (LKKAuto); Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: SNM21D204396/C02/GBH4563A/LEEPG / FW: Direct Settlement - Accident Involving GBH4563A (OI : CTI - TBA) and SMZ5812A (TP : LKK REF - CC6/CTI21008335/Kea3) on 08/08/2021  
**Attachments:** bill (99).pdf  
**Categories:** HMK

Dear Sir/Madam

Attached OI's SAS.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 11 August 2021 7:16 PM  
**To:** Meikwan@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM21D204396/C02/GBH4563A/LEEPG / FW: Direct Settlement - Accident Involving GBH4563A (OI : CTI - TBA) and SMZ5812A (TP : LKK REF - CC6/CTI21008335/Kea3) on 08/08/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D204396/C02/GBH4563A/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 11 August 2021 1:07 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBH4563A (OI : CTI - TBA) and SMZ5812A (TP : LKK REF - CC6/CTI21008335/Kea3) on 08/08/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Hui Yang Motor Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- TP video

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***