

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 10 August 2021 2:55 PM
To: Coco Lu Ting
Cc: Andre Chow En De; Edwin Abcede Caina; Kevin Leong Wai Kit; Admin A
Subject: RE: New Assignment (PRS) - Accident involving SLK710J & SKW315R on 27/7/2021
- Oref: 21/21/21/VP05/024803 *** LKK REF: CC4/LPC21008318/Eea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, 10 August 2021 9:02 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving SLK710J & SKW315R on 27/7/2021 - Oref: 21/21/21/VP05/024803 *** LKK REF: CC4/LPC21008318/Eea3

Dear Asher,

Please advise the liability for this case . thank you

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
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 A member of the Jardine Cycle & Carriage Group

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 7 August 2021 5:28 pm

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>

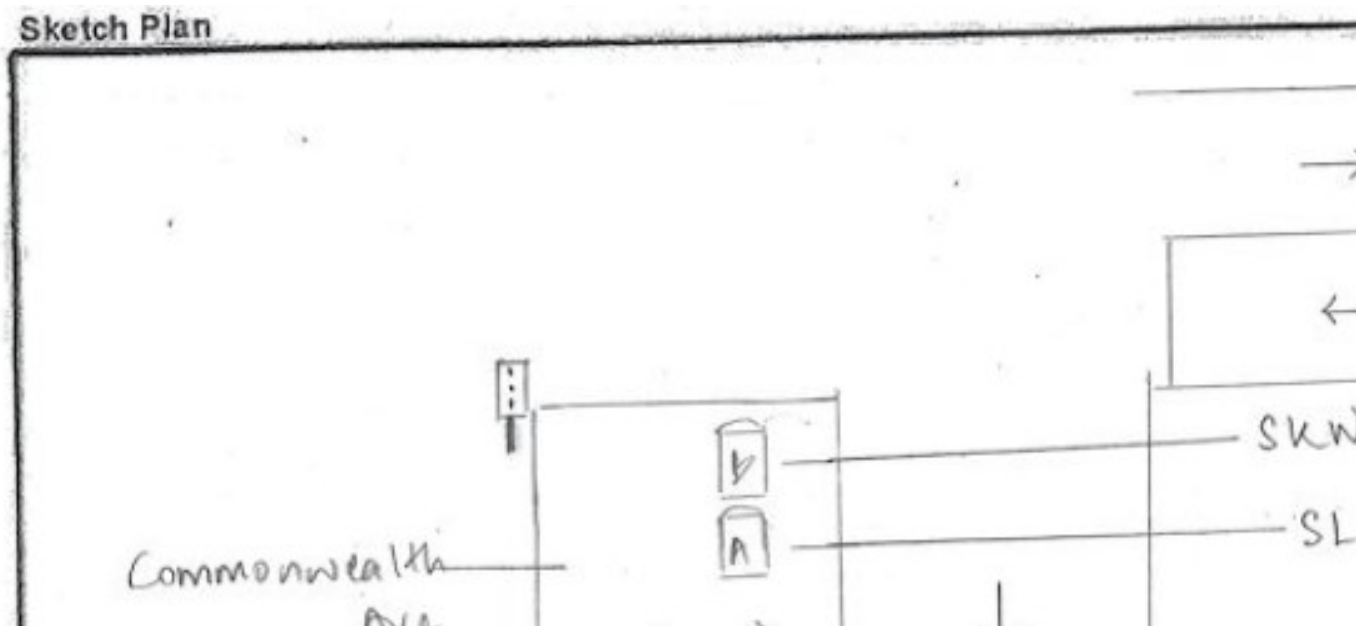
Subject: RE: New Assignment (PRS) - Accident involving SLK710J & SKW315R on 27/7/2021 - Oref: 21/21/21/VP05/024803 ***
LKK REF: CC4/LPC21008318/Eea3

This email was sent from outside of your organisation

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident

DOA: 27/07/2021 @ 18:05

Commonwealth Ave → Queensway.

4 pax. - ① Sugi (F) ② Natalie Neo ③ Natasha Neo

I came to a stop behind vehicle B (SKW 315R) at traffic light junction. While stationary I accidentally did not step on the pedal, thus my vehicle slide forward and knock gently on veh B rear. Only slightly damage on veh B rear (see attach photo). No damage to my vehicle. Nobody injured to veh B driver took my NRIC but refuse to give her NRIC.

Please note that for liability, claim negotiation and settlement, please contact **Asher**.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Friday, 6 August 2021 12:25 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]OUR VEH SKW315R, YOUR VEH SLK710J ON 27/07/2021

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents for your record.

Please arrange survey for our customer car, car is in workshop.

Best regards

Coco Lu Ting
Executive – Customer Service

Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Friday, 6 August 2021 12:34 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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