

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 13 August 2021 11:55 AM
To: June Phua (Cheng Hoe Motor)
Subject: RE: VIDEO- SMS2698U vs GBH4637X (OI) on D.O.A.: 6/8/2021 *** LKK REF: CC4/AIG21008316/Kea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Friday, 13 August 2021 11:13 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: VIDEO- SMS2698U vs GBH4637X (OI) on D.O.A. : 6/8/2021 *** LKK REF: CC4/AIG21008316/Kea3

Hi Asher,

Attached the video footage.
Pls view and advise.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Mei Kwan (LKKAuto)
Sent: Friday, August 13, 2021 10:40 AM
To: chmotor@singnet.com.sg
Cc: Asher Sng (LKKAuto) ; Admin A
Subject: RE: PRE-REPAIR INSPECTION REQUEST – SMS2698U vs GBH4637X (OI) on D.O.A.: 6/8/2021 *** LKK
REF: CC4/AIG21008316/Kea3

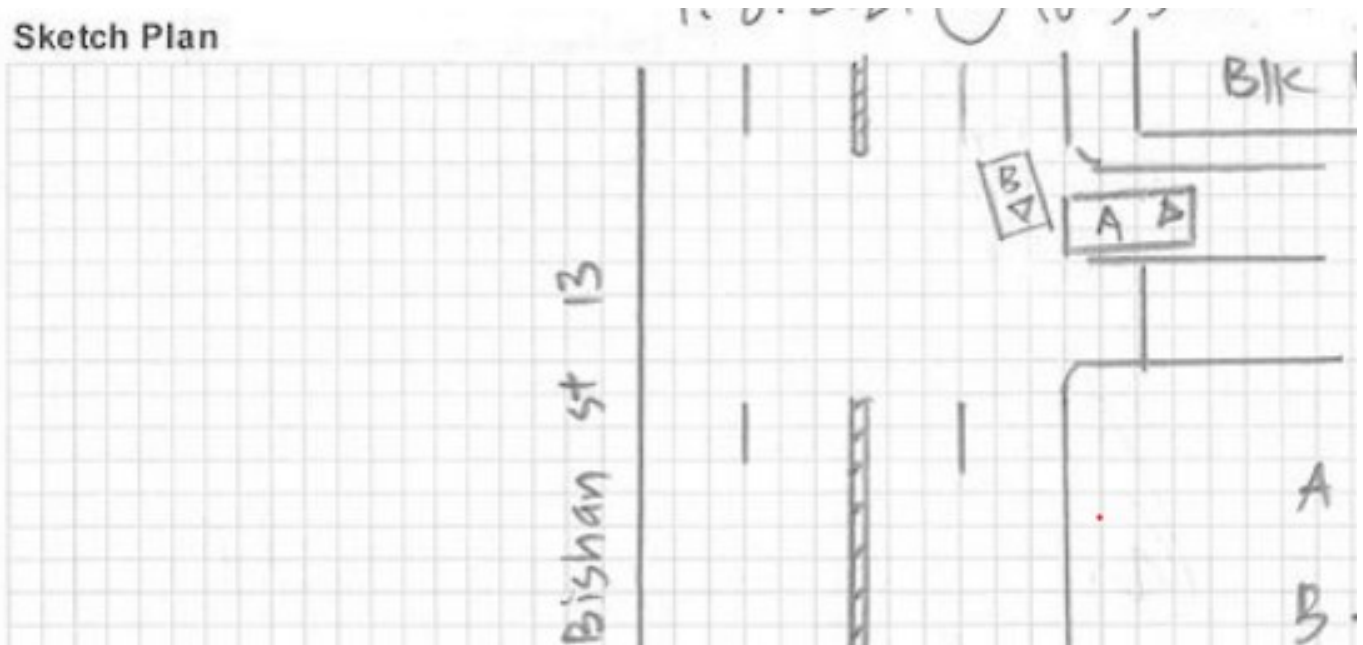
Dear June,

We refer to the above matter.

Please email us GIA report.

Enclosed OI's sketch plan and statement.

Sketch Plan



Describe Circumstances of the Accident

On the mentioned date & time, I was driving v
along Bishan st 13 and wanted to park my v
after I turned right to the entrance of the
I reversed my vehicle to re-adjust the post
was reversing, suddenly I felt an impact from

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Mei Kwan (LKKAuto)

Sent: Saturday, August 7, 2021 5:08 PM

To: chmotor@singnet.com.sg

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION REQUEST - SMS2698U vs GBH4637X (OI) on D.O.A. : 6/8/2021 *** LKK REF: CC4/AIG21008316/Kea3

Dear June,

We refer to the above matter.

Please provide us the following

- **evidence i.e. video/ scene photo / note**
- **PIR (if any)**
- **estimated cost of repair**
- **GIA / police report**

Please note that for liability, claim negotiation and settlement, please contact **Asher**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Friday, August 6, 2021 4:23 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: [EXTERNAL] Repair Survey (Single Joint Expert) - SMS2698U

This message is from an external sender; be cautious with links and attachments.

Dear Sir

OUR CLIENT – SMS2698U

D

OA - 6/8/21 @3pm

AIG

INSURED - GBH4637X

Kindly provide us your surveyor listing for the selection on the survey.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

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