

Our Ref: CT0821/SHD4054C/CK(st)
Date: 02.09.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 02.08.2021 INVOLVING SHD4054C & GX 8368C ALONG PIE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4054C, which was involved in the captioned accident with your insured vehicle No GX 8368C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	8,924.82
2. Loss of Rental	6 days x S\$ 126.47	S\$	758.82
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 10,165.64**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHD4054C , GX8368C** **ON 02-Aug-21 14:15**
ALONG **PIE**

I / We **POH JOO TUANG** (Hirer) NRIC No.: **SXXXX071F**

and/or (Relief) NRIC No.: **SXXXX071F**

Taxi Number **SHD4054C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **02-Aug-2021**

Name of Hirer **POH JOO TUANG**

Hirer NRIC **SXXXX071F**

Signature :



Address **122 PAYA LEBAR WAY #07-2891**
381122

Contact No. **90227566**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00080672003 Claim No : SNM21D204302/C02/GX8368C/LEWLC
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$9,720.00
SINGAPORE DOLLARS NINE THOUSAND SEVEN HUNDRED AND TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4054C
Insured Vehicle No. : GX 8368C

Date of Loss : 02/08/2021
Place of Accident : TOWARDS CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CASSEROLE CATERING SERVICES PTE LTD
Driver Name : WANG LOCK JENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	9,720.00
=====		
TOTAL	S\$	9,720.00
=====		

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 23/10/21

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
Description : 3P 02.08.2021
VEHICLE NO
SHD4054C
INV. NO/DATE
91591778 01.09.2021
MAKE
TOYOTA
JOB NO.
305481381
MODEL
PRIUS HYBRID(G4A)
ODOMETER READING
DATE OF REG
05.12.2019
DATE/TIME IN
02.08.2021 15:50
CHASSIS CODE
JTDKB3FU103089204

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2710	PANEL SUB-ASSY BACK DOOR	1	1,126.60	25.00	844.95
0002	04-01-0302-2711	GARNISH SUBASSY BACK DR OUTSIDE	1	889.70	25.00	667.27
0003	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25.00	343.95
0004	04-01-0302-2713	GUARD REAR BUMPER CENTER	1	552.60	25.00	414.45
0005	04-01-0302-2269	ORNAMENT SUB-ASSY BACK DOOR	1	60.80	25.00	45.60
0006	04-01-0302-2270	PLATE-BACK DOOR NAME (HYBRID S)	1	52.40	25.00	39.30
0007	04-01-0302-2271	PLATE-BACK DOOR NAME (PRIUS)	1	52.90	25.00	39.67
0008	28-01-0302-0006	REAR BOOT 65521111 CTPL^	1	30.00	0.00	30.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTY BELONGING TO CUSTOMERS WHICH ARE NOT RETURNED TO THE CUSTOMER IN GOOD ORDER.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 14 DAYS, ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE SHALL BE DEEMED TO BE IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DUE TO DATE BASIS IN RESPECT OF ANY AMOUNT DUE AND NOT PAID BY THE CUSTOMER BY THE DUE DATE OF PAYMENT. THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS IN DOCUMENTATION WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT RECEIVE FROM THE CUSTOMER, THIS COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
Head Office:
205 Braddell Road
Singapore 579701
Please note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91591778	8,924.82	

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4054C

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
05.12.2019

CHASSIS CODE
JTDBK3FU103089204

INV. NO/DATE
91591778 01.09.2021

JOB NO.
305481381

ODOMETER READING
DATE/TIME IN
02.08.2021 15:50

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	28-01-0302-2015	REAR BONNET COMFORTDELGRO CTPL^	1	30.00	0.00	30.00
0010	28-01-9999-2025	APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0011	04-01-0302-2722	GLASS SUB-ASSY BACK DOOR	1	1,778.30	25.00	1,333.72
0012	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
0013	04-01-0302-2715	COVER RR BUMPER -TOW HOOK COVER	1	82.70	25.00	62.02
0014	04-01-0302-2380	LOCK ASSY BACK DOOR	1	457.90	25.00	343.42
0015	04-01-0302-2716	LENS & BODY RR LH UPPER	1	557.90	25.00	418.42
0016	04-01-0302-2718	LENS & BODY RR COMB LH LOWER^	1	548.40	25.00	411.30
0017	04-01-0302-2720	LAMP ON DOOR REAR LH	1	65.30	25.00	48.97
0018	04-01-0302-1150	BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
0019	09-01-0302-2005	REVERSE SENSOR ASSY	1	180.00	0.00	180.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OF VEHICLES, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTY BELONGING TO CUSTOMERS AND WITHIN 15 DAYS AFTER THE DATE OF DELIVERY OF THE VEHICLE TO THE CUSTOMER, THE CUSTOMER SHALL INSPECT THE VEHICLE IMMEDIATELY UPON DELIVERY AND SIGN A RECEIPT. ANY DAMAGE TO THE VEHICLE MUST BE REPORTED TO THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS WITHIN 15 DAYS OF DELIVERY. THE VEHICLE WILL BE RETURNED TO THE CUSTOMER IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS ON THE DATE OF ANY DAMAGE TO THE VEHICLE. THE COMPANY BY THE CUSTOMER AND NOT PAID OFF THE DATE OF DELIVERY. IF AFTER 30 DAYS THE CUSTOMER DOES NOT RETURN THE VEHICLE, THE COMPANY WILL BE RESPONSIBLE FOR THE LOSS OF THE VEHICLE. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT RESPOND TO THE CUSTOMER, THE INVOICE WILL BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91591778	8,924.82	

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
SHD4054C
INV. NO/DATE
91591778 01.09.2021
MAKE
TOYOTA
JOB NO.
305481381
MODEL
PRIUS HYBRID(G4A)
ODOMETER READING
DATE OF REG
05.12.2019
DATE/TIME IN
02.08.2021 15:50
CHASSIS CODE
JTDCB3FU103089204

S/No	Part No.		Qty	Unit Price	%Disc	Net
0020	04-01-0302-2288	REINFORCEMENT SUB-ASSY REAR BUMPER	1	318.80	25.00	239.10
0021	28-01-0302-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0022	04-01-0302-2257	GLASS BACK WINDOW FIX	1	1,569.75	25.00	1,177.31
SUB-TOTAL			:			6,830.95

JOB NATURE

0001	SP	SPRAYPAINT CHARGE		750.00		750.00
0002	17-01	CHECK ALL LIGHTING		30.00		30.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0004	PB	PANEL BEATING - SHD4054C		700.00		700.00
SUB-TOTAL			:			1,510.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS. THE CUSTOMER'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN A RECEIPT. ANY DISCREPANCY MUST BE REPORTED IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLE SHALL BE DEEMED TO BE IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON THE OUTSTANDING BALANCE OF ANY ACCOUNT FROM THE DATE OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
Head Office:
205 Braddell Road
Singapore 579701
Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91591778	8,924.82	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 4

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4054C

INV. NO/DATE
91591778 01.09.2021

MAKE
TOYOTA

JOB NO.
305481381

MODEL
PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG
05.12.2019

DATE/TIME IN
02.08.2021 15:50

CHASSIS CODE
JTDKB3FU103089204

Items total	8,340.95
Add GST @ 7.000 %	583.87
Invoice amount	8,924.82

Issued by : KATHERINETAN 01.09.2021 13:39:42
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS REGARDING THE RISK OF ACCIDENTAL DAMAGE, THE COMPANY SHALL NOT BE RESPONSIBLE FOR CARS OR OTHER PROPERTY BEING DAMAGED IN CIRCUMSTANCES AND VEHICLES ARE THEREFORE TO BE USED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN A WRITTEN STATEMENT OF THE CONDITION OF THE VEHICLE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, DEFECTS OR DAMAGE. THE VEHICLE IS NOT TO BE USED FOR ANY OTHER PURPOSES IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DAY DUE OF PAYMENT, I.E. AFTER 10 DAYS FROM THE DATE OF DELIVERY OF THE VEHICLE.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91591778	8,924.82	

Our Ref: CT21080017

Date: 31 August 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 02/08/2021 @ 14:15 hrs
ALONG PIE
INVOLVING GX8368C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4054C** (the "Taxi"). The Taxi was hired to **POH JOO TUANG IC NO SXXXX071F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	SHD	NAME OF DRIVER	MILEAGE READING							MILEAGE TRAVELLED (KM)	HOURS OPERATED	
			Z	4	1	9	1	2	FROM		TO	
290721		Ptobon	2	4	1	9	1	2	185	1600	2345	
280721		Pot	2	4	2	2	5	0	209	0630	1570	
300721		Ptobon	2	4	2	4	4	0	188	1550	2350	
310721		Pot	2	4	2	7	9	0	228	0630	1540	
310721		Ptobon	2	4	2	9	8	5	190	1550	2345	
01/08/21		Farar Flashing	2	4	3	3	7	0	286	0530	1437	
01/08/21		Ptobon	2	4	3	4	7	5	105	1605	2330	
2/8		Accident							In	1550	—	
7/8		Repair							Out	1200	—	


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GX8368C

Date of Accident

02/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 01/10/2020 - 30/09/2021

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 03/08/2021 07:53

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SND 400PK

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 12 August 2021 5:02 PM
To: edwin@casserole.com.sg
Subject: ACCIDENT INVOLVING GX 8368C AND SHD 4054C ON 02/08/2021

Our Ref: CC3/CTI21008314/T1es3

12 AUG 2021

CASSEROLE CATERING SERVICES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GX 8368C AND SHD 4054C ON 02/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 15 October 2021 5:27 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D204302/C02/GX8368C/LEWLC / FW: Direct Settlement - Accident Involving GX 8368C (OI : CTI - TBA) and SHD 4054C (TP : LKK REF - CC3/CTI21008314/T1es3) on 02/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Please proceed:

	Amount Revised
1. Cost of Repairs (with GST)	\$ 8,924.82
2. Loss of Rental (6days x \$126.47)	\$ 569.12 - 632.35 (4.5 - 5days x \$126.47)
3. Loss of Income (6days x \$80)	\$ 225.00 - 250.00 (4.5 - 5days x \$50)
4. LTA Search Fee	\$ 2.00
Total	\$ 9,720.94 - 9,809.17

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 28 September 2021 3:53 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D204302/C02/GX8368C/LEWLC / FW: Direct Settlement - Accident Involving GX 8368C (OI : CTI - TBA) and SHD 4054C (TP : LKK REF - CC3/CTI21008314/T1es3) on 02/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D204302/C02/GX8368C/LEWLC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended and third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$9,809.17 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,445.83	\$ 8,924.82
2. Loss of Rental (6days x \$126.47)	\$ 758.82	\$ 632.35 (5days x \$126.47)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 250.00 (5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$13,686.65	\$ 9,809.17

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 10 August 2021 2:16 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204302/C02/GX8368C/LEWLC / FW: Direct Settlement - Accident Involving GX 8368C (OI : CTI - TBA) and SHD 4054C (TP : LKK REF - CC3/CTI21008314/T1es3) on 02/08/2021

[Confidential]

Dear Suli

Please refer to attached.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, August 10, 2021 1:58 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204302/C02/GX8368C/LEWLC / FW: Direct Settlement - Accident Involving GX 8368C (OI : CTI - TBA) and SHD 4054C (TP : LKK REF - CC3/CTI21008314/T1es3) on 02/08/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D204302/C02/ GX8368C/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 10 August 2021 8:53 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GX 8368C (OI : CTI - TBA) and SHD 4054C (TP : LKK REF - CC3/CTI21008314/T1es3) on 02/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 5377P at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd