

## Timeline

Date	Action
Jun 5	Purchased car for \$44,800 by cheque
Jun 9	Handover of car from dealer to me, informed title transfer within 1 week
Jun 16	Title transfer, called Cycle and Carriage to register as new owner, found out car mileage is different than odometer
Jun 16	Made offer to dealer verbally to amend sale terms – see below
Jun 16	Hardcopy proof from Cycle and Carriage on reason for approach and documentation of mileage difference
Jun 16	Made written offer to dealer to amend sale terms and notify next steps – see below
Jun 16	Took photos of phone record to document Jun 16 timeline
Jun 17	Called CASE, since online registration is only option with lead time of 3 working days, reached out to law firms for a consult
Jun 21	Called LKK to do an independent valuation to support a case that the impairment is material and try to establish objective parameters to determine whether there is an value beyond scrap value as well as whether there are any willing buyers for the same vehicle today with 80% higher mileage

## Offer to Dealer (Copied from Whats App)

Hi Keane, see attached record from Citroen Service which shows the difference in the last recoded mileage and the current mileage on the car I purchased from you.

As per our earlier conversation, I would like to resubmit my offers to you to resolve this situation;

Offer 1 - You take back the car and refund me the full purchase price paid with no deductions. Since purchasing the car from you, I have primarily driven it to change tyres, battery, and do servicing during the 7 days it took you to transfer title. I have also ordered rubber mats from the UK. Together, that is \$1,000+ of value which I will give to you free of cost.

Offer 2 - You give me a partial refund, the difference between the purchase price paid and the deregistration value on the day of sale.

Offer 3 – We split the difference between the purchase price paid and the deregistration value on the day of sale and you refund that amount to me.

Now that we both know the mileage is higher than stated on the odometer, we can agree that the only option for me is to deregister the car as I cannot sell it without stating the correct mileage resulting in a significantly lower value than the purchase price.

The best outcome is to resolve the situation amicably, however, if we cannot agree on either option tonight, I will approach CASE tomorrow to advocate on my behalf.