

Re: Claim Notification - ACCIDENT INVOLVING GBE 6608H(AIG) AND SMZ 2256A AT/ALONG UPPER THOMSON ROAD, SLIP ROAD TURNING TO YIO CHU KANG ROAD ON 04/08/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 13/8/2021 10:16 AM

To: Germaine Tan Shi Xuan <pooh_gal_87@hotmail.com>

Hi Ms Tan,

Thank you for your email.

For your information, we will be handling the claim for damages sustained to third party vehicle.

As for personal injury claim, it will be handled by AIG claim officer directly. We will convey your message to AIG injury claim officer for further action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Germaine Tan Shi Xuan <pooh_gal_87@hotmail.com>

Sent: Thursday, 12 August 2021 6:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Claim Notification - ACCIDENT INVOLVING GBE 6608H(AIG) AND SMZ 2256A AT/ALONG UPPER THOMSON ROAD, SLIP ROAD TURNING TO YIO CHU KANG ROAD ON 04/08/2021

Good evening hsiao tong.

I understand that you will be handling the claim received from the third party on the accident occurred on 4 august 2021. We received an email from aig itself that the third party have claim injury against us and we would like to rebutte the claim as after the accident, i did check in with him if he is ok and he claim that he is ok. I do not understand why is he claiming injury caused by accident.

Hope to hear a favourable answer from you.

Thank you and have a wonderful evening ahead.

Regards,

Shixuan

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, August 12, 2021 2:16:22 PM

To: pooh_gal_87@hotmail.com <pooh_gal_87@hotmail.com>

Subject: Claim Notification - ACCIDENT INVOLVING GBE 6608H(AIG) AND SMZ 2256A AT/ALONG UPPER THOMSON ROAD, SLIP ROAD TURNING TO YIO CHU KANG ROAD ON 04/08/2021

12 Aug 2021

M/s PACE O.D CONSULTING PTE LTD

[By Email Only]

Driver: Tan ShiXuan

Dear Sir/Madam,

You Ref: GBE6608H

Our Ref: CC4/AIG21008300/ps3

ACCIDENT INVOLVING GBE 6608H(AIG) AND SMZ 2256A AT/ALONG UPPER THOMSON ROAD, SLIP ROAD TURNING TO YIO CHU KANG ROAD ON 04/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMZ2256A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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