

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Attn: **Motor Claims Department**

Date: 10th September 2021

Dear Sir/Madam,

Claimant: **Suparto Bin Hussein**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 05/08/2021 at along Blk 337 Clementi Avenue 2 Car Park involving our client's vehicle registration number SKW 9336 X and vehicle registration number SLW 2670 P driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$6,100.00
2) Loss of Rental (SGD\$120.00 x 8Days)	\$960.00
3) LTA Search	\$7.45
4) Purchase of GIA Report	\$29.00

Total : **\$7,096.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- LTA Search Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

✉ zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 05/08/2021 @ 08:18 along 337 Clementi Ave 2 carpark.
Involving vehicles 8FW9336X and SLW2670P.

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no 8FW9336X at my request, I/We, Suparto Bin Hussein ("the claimant") of _____ (address) bearing NRIC No S1144833Z the owner of motor vehicle no 8FW9336X, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 05 day of 08 (month) 20 21 (year)

Signed by "the claimant"

Name: Suparto Bin Hussein

NRIC No: S1144833Z

Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ZOOM AUTOWERKS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,900.00 (Global Sum) for vehicle no. SKW 9336X that was damaged pursuant to the accident which occurred on 05/08/2021 (date) along . CARPARK OF BLK 337 CLEMENTI AVENUE 2 involving vehicle no/s SLW 2670P.

This is pursuant to the inspection conducted on 06/08/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SUPARTO BIN HUSSEIN (“the third party claimant”) of vehicle no. SKW 9336X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKW 9336X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 09 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0000684
Date : 28/9/2021
VRN : SKW 9336 X
Make & Model : Citroen C4
DOA : 5/8/2021
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			6,100.00

TOTAL :	\$6,100.00
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All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD**"

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2108121

Date: 17-08-21

1

Bill To:

Zoom Autowerks

For the account of:

Mohamad Zaidi Bin Borhan

S7610289I

Blk 834 Jurong East St 21

#08-302

Ship To:

Zoom Autowerks

For the account of:

Mohamad Zaidi Bin Borhan

S7610289I

Blk 834 Jurong East St 21

#08-302

Description	Amount	Job No.
Vehicle Rental for Period 05.08.2021 to 13.08.2021 (Billing for days 8 X \$120.00/per day) (Vehicle No.: SKW9336X)	\$960.00	SMM2103B SR

Your Order #: E18491

Terms: Net 30th after

GST: \$62.80

COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:	\$960.00
	SR	7%	\$62.80	\$897.20	Amount Applied:	\$0.00

Balance Due: \$960.00



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E 18491

1E2108121

SKW9336X

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C)

MCHAMAD ZAIDI BIN
BORHAN

NRIC/PASSPORT No:

S7610789 I

Date of Birth:

06.04.76

Address (Res):

BLK 834 JURONG EAST 9 01 408-302
5 FORT 600 134

Driving Licence No: D/L Type: Local / International

Issue Date:

Tel: (O)

HP

Company Name:

Company UEN:

Company Address:

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC/PASSPORT No:

Date of Birth:

Address (Res):

Driving Licence No: D/L Type: Local / International

Issue Date:

Tel: (O)

HP

VEHICLE CHECK LIST

INDICATE:
D - DENTS
S - SCRATCHES

A - ACCIDENTS



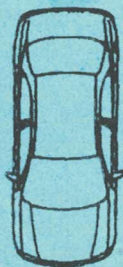
RIGHT



BACK



FRONT



TOP



LEFT

Vehicle No: ~~SLF 2027L~~ Replace Veh No:

Mileage out: SMM 21038

Make & Model: HONDA VEZEL Auto / Manual

OUT : Date 05/08/21 Time: 16.30 PM

HIRE PERIOD

OWN DAMAGE CLAIM Excess S\$

2000

THIRD PARTY CLAIM Excess S\$

1500

CHARGES

Daily 8 @\$ 120 per day

960 00

Weekly @\$ per week

Monthly @\$ per month

Others @\$

Delivery Service

GST

SUB-TOTAL \$

PETROL LEVEL

Out	E	1/4	1/2	3/4	F
In	E	1/4	1/2	3/4	F

EXTENSION

Misc.

GST

TOTAL CHARGES

960 00

Rented out by:

Hirer's Signature

Addition Driver's Signature

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
13/8	2200				

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Aug 2021 / 10:45:24

Receipt Date/Time : 05 Aug 2021 / 10:45:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210805-000856

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLW2670P As at 05 Aug 2021/08:18:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLW2670P Enquiry Fee 20210805104407856216	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	526471XXXXXX0962	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 06/08/2021

Your Ref No: SKW9336X

Zoom Autowerks Pte Ltd

Dear Sir/Madam,

Date of Accident: 05/08/2021 00:00 (SGT)

Vehicle No: SKW9336X

Place of Accident: Clementi Ave 2, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
SLW2670P	Clementi Ave 2, Singapore	(29.00)	1	(27.10)
GST Amount				(1.90)
Total Amount Due (GST Inclusive)				(29.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Claim Notification - ACCIDENT INVOLVING SLW 2670P(AIG) AND SKW 9336X AT/ALONGBLK. 336 CLEMENTI AVE. 2 C8 CARPARK ON 05/08/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 12/8/2021 9:43 AM

To: chan68robert@yahoo.com.sg <chan68robert@yahoo.com.sg>; cherlei_chia@yahoo.com.sg <cherlei_chia@yahoo.com.sg>

12 Aug 2021

Mr Chan Robert

[By Email Only]

Driver: Chia Cher Lei

Dear Sir/Madam,

You Ref: SLW2670P

Our Ref: CC4/AIG21008299/Ups3

ACCIDENT INVOLVING SLW 2670P(AIG) AND SKW 9336X AT/ALONGBLK. 336 CLEMENTI AVE. 2 C8 CARPARK ON 05/08/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKW9336X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Aug 2021 12:44	Clim Dtl Modified	Claimant's Name: -> SUPARTO BIN HUSSEIN.	[A] Lee Su Li
2	06 Aug 2021 12:44	Clim Veh Model Changed	(204147) CITROEN C4 1.6 PICASSO (A).	[A] Lee Su Li
3	06 Aug 2021 12:44	Clim Created	Reg No: SKW9336X. Acct Date: 2021/08/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Zoom Autowerks Pte Ltd ()	[A] Lee Su Li
4	06 Aug 2021 12:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	06 Aug 2021 12:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/18	[A] Lee Su Li
6	06 Aug 2021 12:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	06 Aug 2021 12:44	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	06 Aug 2021 12:44	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	06 Aug 2021 12:44	Label Added	(19):Fastlane.	[A] Lee Su Li
10	06 Aug 2021 12:44	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lee Su Li
11	12 Aug 2021 09:34	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	13 Aug 2021 17:27	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
13	16 Aug 2021 19:21	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
14	23 Aug 2021 22:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	23 Aug 2021 22:05	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	23 Aug 2021 22:05	Clim Dtl Modified	JPJ Reg. Date: -> 2015/11/23.	[A] JOANNE LEE KHANG MIN
17	23 Aug 2021 22:05	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	10 Sep 2021 13:35	Adj Mandate Request	Cur.Req:6936.45:Liability: 100%(In open space carpark, OID made left turn and collided with TP who was driving straight) *Quantum: (a)COR: \$6,100.00 + (b)LOR(8days x \$100.00): \$800.00 + (c)LTA/GIA search fee: \$36.45 = Total: \$6,936.45 *6 recommenda	[A] CHEW HSIAO TONG
19	10 Sep 2021 14:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/08/18. Mandate Remarks: Noted rental docs is to Mohamad Zaidi, who is not the owner or driver of TPV. Kindly assist to verify the rental documents submitted by TP worksh op.	[I] Loh, Chee-Heng
20	10 Sep 2021 14:04	Adj Mandate Set	Approved:6936.45:Noted rental docs is to Mohamad Zaidi, who is not the owner or driver of TPV. Kindly assist to verify the rental documents submitted by TP workshop.	[I] Loh, Chee-Heng
21	20 Sep 2021 10:40	Adj Mandate Request	Cur.Req:6936.45:According to TP, Mr Zaidi is Mr Suparto's Son-in-law, he was the one who took over the replacement when Mr Suparto was not available on the day. Subsequently, the replacement vehicle was driven by Mr Suparto. Pls advise if we may proc	[A] CHEW HSIAO TONG
22	21 Sep 2021 09:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/08/18. Mandate Remarks: noted verification is done on the rental docs. Pls proceed.	[I] Loh, Chee-Heng
23	21 Sep 2021 09:29	Adj Mandate Set	Approved:6936.45:noted verification is done on the rental docs. Pls proceed.	[I] Loh, Chee-Heng

Date From    Date To    Audit Type 

ACTIVITY

[20/09/2021 10:38] CHEW HSIAO TONG:
According to TP workshop: Dear Hsiao Tong,
Mr Zaidi is Mr Suparto's Son-in-law, he was the one who took over the replacement when Mr Suparto was not available on the day.
Subsequently, the replacement vehicle was driven by Mr Suparto.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2715222	10 Aug 2021 09:35:47	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKW9336X	Low, Xianyu	xx.xx
2715230	10 Aug 2021 09:42:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKW9336X	SLW2670P	11.00
2718786	23 Aug 2021 22:05:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW9336X	SLW2670P	11.00