

RE: REQ FOR DIRECT SETTLEMENT - SFA3704G & GX2580U ON 09.07.2021 [External General]

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Thu 8/5/2021 2:13 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 5 August, 2021 1:54 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REQ FOR DIRECT SETTLEMENT - SFA3704G & GX2580U ON 09.07.2021 [External General]

Lonpac External - General

Our Ref : 21/21/21/VC05/024761

Dear Nivitha/Summer,

Attached copy of insured's report and video footage for your attention.

Please proceed to contact the workshop for the survey & revert on Direct Settlement.

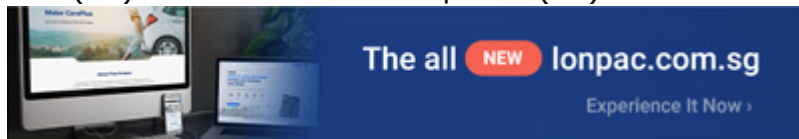
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and

claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Thursday, 5 August 2021 1:42 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Fw: REQ FOR DIRECT SETTLEMENT - SFA3704G & GX2580U ON 09.07.2021 [External General]

Dear Gerald,

Kindly advise and revert on liability urgently for us to proceed with direct settlement.

Regards,

Suhaimi

DID: 6319 0175 Fax: 6479 4601

c/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 29 July 2021 9:03 AM
To: Chan Eng Meng <chan.eng.meng@simedarby.com.sg>
Subject: Fw: REQ FOR DIRECT SETTLEMENT - SFA3704G & GX2580U ON 09.07.2021 [External General]

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 29 July 2021 8:59 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT - SFA3704G & GX2580U ON 09.07.2021 [External General]

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Lonpac External - General
WITHOUT PREJUDICE

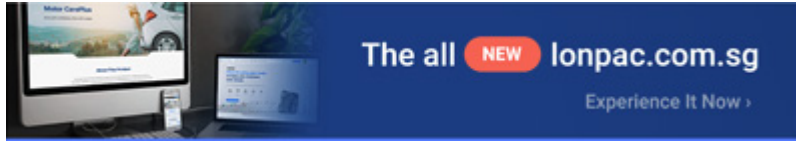
Our Ref: 21/21/21/VC05/024761

Dear Melanie,

No report made yet but we have enlisted the intermediary to assist in this regard.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.