

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHD1447Y/VC/bk**

WITHOUT PREJUDICE

12 November 2021

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Dear Sir/Madam

**ACCIDENT INVOLVING SHD1447Y & GBK9077M ALONG SIM AVE AFTER
LOR 33 GEYLANG ON 04.08.21**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1447Y** to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBK9077M** at the material time of the accident with the driver of our client's vehicle, **Mr. Koo Kim Teck**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBK9077M**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 3584.50
(2) Loss of Rental – 20 Days @\$47.30 per day	\$ 946.00
(3) GIA Search fee	\$ 2.00
	<u>\$ 4532.50</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHD1447Y**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: **SHD1447Y/VC/bk**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – BOON KAI

Email: boonkai.ng@premierauto.com.sg

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: **The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD1447Y & GBK9077M ALONG SIM AVE AFTER LOR
33 GEYLANG ON 04.08.21**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHD1447Y**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.


Premier Taxis Pte Ltd
Authorized Signatory

Date 3/1/22

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00008172100

Claim No : SNM21D204346/LKKDS

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$ 4,059.50

SINGAPORE DOLLARS FOUR THOUSAND FIFTY NINE AND CENTS FIFTY
ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1447Y

Insured Vehicle No. : GBK 9077M

Date of Loss : 04/08/2021

Place of Accident : SIMS AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : G-NETWORKING

Driver Name : BAI MINGHUI

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,584.50
(3) Loss of Use/Rental/Earning	S\$	473.00
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,059.50
	=====	

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 200304975H

Signature : 

Date : 03/01/22





PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road # 16-00 Springleaf Tower
SINGAPORE 079909

TAX INVOICE

DATE 12-Nov-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI i30 REGN NO: SHD 1447 Y			\$ 3,350.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 3,350.00
GST @ 7%				\$ 234.50
GRAND TOTAL				\$ 3,584.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



11 November 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Koo Kim Teck of NRIC Number S7011390B is a registered driver of SHD1447Y. Koo Kim Teck is paying a discounted daily rental rate of \$47.30 (Inclusive of GST) on 04 Aug 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

DRIVER'S NAME **KOO KIM TECK** (HIRER)

NRIC **S** HANDPHONE **82720511**

VEH. REGN NO. **SHD1447Y** MAKE / MODEL **ISOCA**

DATE IN **040821** TIME IN **1350** DATE OUT **230821** TIME OUT **1400**

KILOMETRES IN **364447** FUEL IN **E 1/4 1/2 3/4 F** KILOMETRES OUT **E 1/4 1/2 3/4 F** FUEL OUT **E 1/4 1/2 3/4 F**

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

DRIVER'S NAME

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

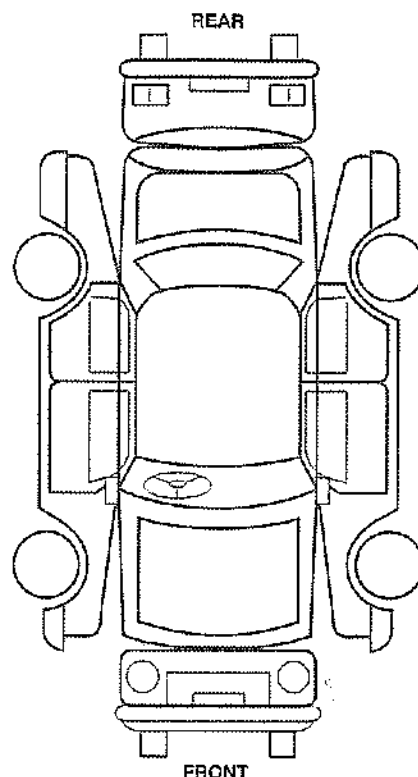
CHECKED OUT BY
(PREMIER'S AUTHORISED)

SERVICE / REPAIRS DONE

DRIVE

- ☐ SERVICING ☐ OTHERS:
- ☐ T / BELT
- ☐ AIRCON SYSTEM
- ☐ TURBO
- ☐ BRAKE SYSTEM
- ☐ CLUTCH SYSTEM
- ☐ BULB
- ☐ UNDER CARRIAGE
- ☐ CPF
- ☐ BATTERY
- ACCIDENT: DATE / TIME of ACCIDENT:
040821 0945
- TP/V**

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

1 - Light Dent

5 - Damaged

After Repair!

- 1) Send PAuto (level 3) for Front RH undercarriage!
- 2) Front wheel alignment check!
- 3) change all four tyres due to wear & tear!
SHD1447Y

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBK9077M

Date of Accident

04/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 13/01/2021 - 12/01/2022

Requested By VINCENT CHUA WEE AN (PREM...

Requested Date 05/08/2021 11:07

Payment detailsRequest Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING GBK 9077M & SHD 1447Y ALONG/AT SIMS AVE ON 04/08/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 10/22/2021 9:51 PM

To: gcomnetwork@gmail.com <gcomnetwork@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21008267/Grs3

G-NETWORKING – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 9077M & SHD 1447Y ALONG/AT SIMS AVE ON 04/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 1447Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was moving out from parking lot and collided with Third Party who was travelling straight. Under Motor Accident Guide, Vehicles moving in/out of parking lots must exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 31 December 2021 4:54 PM
To: Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: (W/S) / FW: SNM21D204346/C02/GBK9077M/TANKL / FW: Direct Settlement - Accident Involving GBK 9077M (OI : CTI - SNM21D204346/C02/tkl) and SHD 1447Y (TP : LKK REF - CC3/CTI21008267/bs3) on 04/08/2021

[Confidential]

Without Prejudice

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$4,059.50(all-in) for the third party property claim.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 14 December 2021 5:25 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D204346/C02/GBK9077M/TANKL / FW: Direct Settlement - Accident Involving GBK 9077M (OI : CTI - SNM21D204346/C02/tkl) and SHD 1447Y (TP : LKK REF - CC3/CTI21008267/bs3) on 04/08/2021

[Confidential]

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Dear Sirs/Mdm,

We seek your approval to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$ 4,059.50 (all-in).**

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,875.42	\$ 3,584.50 (\$3,350.00+ 7%GST)
2. Loss of Rental (20 days x \$47.30)	\$ 946.00	\$ 473.00 (10 days x \$47.30)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 6 days for repair + 2PRS +1SUN+1PH = 10 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 18 August 2021 9:44 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D204346/C02/GBK9077M/TANKL / FW: Direct Settlement - Accident Involving GBK 9077M (OI : CTI - SNM21D204346/C02/tkl) and SHD 1447Y (TP : LKK REF - CC3/CTI21008267/bs3) on 04/08/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 1447Y at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li| Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, August 6, 2021 5:53 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204346/C02/GBK9077M/TANKL / FW: Direct Settlement - Accident Involving GBK 9077M (OI : CTI - SNM21D204346/C02/tkl) and SHD 1447Y (TP : LKK REF - CC3/CTI21008267/bs3) on 04/08/2021

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is a copy of our insured's accident report for claims purpose and your necessary action.

Please seek our mandate approval before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, August 6, 2021 5:44 PM

To: suli@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Tan Kah Leong

<KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204346/C02/GBK9077M/TANKL / FW: Direct Settlement - Accident Involving GBK 9077M (OI : CTI - TBA) and SHD 1447Y (TP : LKK REF - CC3/CTI21008267/bs3) on 04/08/2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM21D204346/C02/ GBK9077M/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 6 August 2021 3:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK 9077M (OI : CTI - TBA) and SHD 1447Y (TP : LKK REF - CC3/CTI21008267/bs3) on 04/08/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd