

Our Ref: CT0721/SHD4439B/CK(st)
Date: 07.09.2021



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 29.07.2021 INVOLVING SHD4439B & SKV7296X ALONG PASIR RIS ST 52

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4439B, which was involved in the captioned accident with your insured vehicle No SKV7296X.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,063.45
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **6,091.40**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> [X]	Original Repair Bill	<input checked="" type="checkbox"/> [X]	Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> [X]	GIA/Police Report(s)	<input checked="" type="checkbox"/> [X]	Rental Rate Letter
<input checked="" type="checkbox"/> [X]	LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> [X]	Downtime/Mileage Record
<input type="checkbox"/> []	Survey Report / Bill	<input type="checkbox"/> []	Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> []	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance		
<input type="checkbox"/> []	Tow Chit / PIR / Hirer's IRAS / Others :		

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD4439B , SKV7296X
PASIR RIS ST 52****ON 29-Jul-21 07:30**

I / We

TEO BOON CHWEE(Hirer) NRIC No.: **SXXXX857J**

and/or

(Relief) NRIC No.: **SXXXX857J**

Taxi Number

SHD4439B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

29-Jul-2021

Name of Hirer

TEO BOON CHWEE

Hirer NRIC

SXXXX857J

Signature :



Address

**494B TAMPINES AVENUE 9 #07-454
520494**

Contact No.

96627089

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00144482100 Claim No : SNM21D204210/C02/SKV7296X/TANCHC
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$2,880.00
 SINGAPORE DOLLARS TWO THOUSAND EIGHT HUNDRED AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4439B
Insured Vehicle No. : SKV 7296X

Date of Loss : 29/07/2021
Place of Accident : BLK 519, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or


Insured Name : CHAN CHOW FOONG
Driver Name : CHAN CHOW FOONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,880.00
	=====
TOTAL	S\$ 2,880.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : 1XXXXX821R

Signature :  _____ Date : 10.5.2022
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3
TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4439B

INV. NO/DATE
91589028 27.08.2021

MAKE
HYUNDAI

JOB NO.
305480611

MODEL
IONIQ(G3)

ODOMETER READING
DATE OF REG
25.10.2019

DATE/TIME IN
29.07.2021 13:55

CHASSIS CODE
KMHC851CVLU187365

Description : 3P 29.07.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-0104-2028	VEHICLE NUMBER PLATE FRONT	1	50.00	0.00	50.00
0002	04-01-0104-0578	COVER-FR BUMPER#	1	430.90	20.00	344.72
0003	04-01-0104-2701	MOULDING-FRT BPR LICENSE PLATE	1	188.50	20.00	150.80
0004	04-01-0104-2696	GRILLE ASSY-RADIATOR#	1	1,568.80	20.00	1,255.04
0005	04-01-0104-2835	LAMP ASSY-HEAD LH#	1	1,993.65	20.00	1,594.92
0006	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0007	04-01-0104-0634	GRILLE-FRONT BUMPER	1	365.30	20.00	292.24
0008	04-01-0104-2417	MOULDING-FRT BUMPER CTR	1	127.60	20.00	102.08
0009	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE LENT TO THEM AT THEIR OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN A RECEIPT WITHIN 24 HOURS OF DELIVERY. NOTICE IN WRITING TO THE COMPANY OF ANY DEFECTS MUST BE GIVEN WITHIN 24 HOURS OF DELIVERY. THE VEHICLE SHALL BE KEPT IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS TO THE CUSTOMER FROM THE DATE OF DELIVERY UNTIL THE COMPANY BY THE CUSTOMER AND NOT PAID UP. THE DUE DATE OF PAYMENT IS 14 DAYS AFTER DELIVERY. IN THE EVENT OF DEFAULT, THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DAMAGE WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT RECEIVE A RESPONSE FROM THE CUSTOMER WITHIN 14 DAYS, THIS INVOICE SHALL BE CORRECT AND BINDING.

omfortDelGro Engineering Pte Ltd

Head Office:
15 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91589028	5,063.45	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4439B

**MAKE
HYUNDAI**

MODEL
IONIO(G3)

DATE OF REG
25.10.2019

CHASSIS CODE
KMHC851CVLU187365

INV. NO/DATE
91589028 27.08.2021

JOB NO.
305480611

ODOMETER READING

DATE/TIME IN
29.07.2021 13:55

S/No	Part No.		Qty	Unit Price	%Disc	Net
			SUB-TOTAL		:	4,102.20
JOB NATURE						
0001	PB	PANEL BEATING		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
			SUB-TOTAL		:	630.00

Items total	4,732.20
Add GST @ 7.000 %	331.25
Invoice amount	5,063.45

Issued by : KATHERINETAN 27.08.2021 10:37:23
Repair type : CLSO/57/57

omfortDelGro Engineering Pte Ltd

Head Office:
15 Braddell Road
Singapore 579701

[illegible]

ndly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21070427

Date: 16 August 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 29/07/2021 @ 07:30 hrs
ALONG PASIR RIS ST 52
INVOLVING SKV7296X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4439B** (the "Taxi"). The Taxi was hired to **TEO BOON CHWEE IC NO SXXXX857J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKV7296X

Date of Accident

29/07/2021 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **15/07/2021 - 14/07/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **29/07/2021 16:43****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 5 May 2022 9:30 AM
To: ERIC_CHAN77@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SKV 7296X AND SHD 4439B ON 29/07/2021

Our Ref: CC3/CTI21008259/Tea3q2

5 May 2022

CHAN CHOW FOONG

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 7296X AND SHD 4439B ON 29/07/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 9 May 2022 12:24
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] Your ref : SNM21D204210/C02/SKV7296X/TANCHC // ACCIDENT INVOLVING SKV 7296X AND SHD 4439B ON 29/07/2021

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Please proceed to settle based on BOLA 33(a) with breakdown amount not exceeding \$2,884.10.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 5 May 2022 9:55 AM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] Your ref : SNM21D204210/C02/SKV7296X/TANCHC // ACCIDENT INVOLVING SKV 7296X AND SHD 4439B ON 29/07/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D204210/C02/SKV7296X/TANCHC

Our ref : CC3/CTI21008259/Tea3q2

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SKV 7296X AND SHD 4439B ON 29/07/2021

The accident occurred when our insured filter out of the single lane to overtake, third party turning out of the minor road at the yellow box.

We are of the opinion that liability shall share equal among both parties.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,890.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,221.81	\$ 5,063.45
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 500.76 (4days x \$125.19)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 200.00 (4days x \$50)
	Sub Total:\$ 5,764.21	
	50% :\$ 2,882.11	
4. LTA Search Fee	\$ 2.00	\$ 2.00
	Total\$ 6,249.76	\$ 2,884.11 ~ \$2,890.00

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/05/2022 is only for mandate purpose

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.