

Asher Sng (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Sunday, 16 January 2022 09:18
To: Asher Sng (LKKAUTO); Mei Kwan (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Still no accident report from insured despite several reminders.

We have repudiated the case.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, December 30, 2021 10:28 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

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'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Pauline,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 7 December 2021 12:10 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

Dear Pauline,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 28 September, 2021 6:43 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

Hi Asher

We have not received insured report.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Wednesday, September 1, 2021 11:56 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

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Dear Pauline,

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Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 25 August 2021 12:37 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

Hi Mei Kwan

We have not received insured report.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, August 24, 2021 9:59 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

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Dear Pauline,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 12 August, 2021 5:38 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

Hi Mei Kwan

We are still waiting for insured report.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, August 5, 2021 4:50 PM

To: Meikwan@lkkauto.com; AsherSng@lkkauto.com; admin-a@lkkauto.com; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204336/C02/SMZ6934A/THAMYL / FW: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM21D204336/C02/SMZ6934A/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 5 August 2021 1:19 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMZ6934A (OI : CTI - TBA) and SHC1972C (TP : LKK REF - CC3/CTI21008256/T1ea3) on 31/07/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1972C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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