Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 6 August 2021 3:58 pm **To:** Teo, Grace; 'Hwang, Shiang Yi'

Cc: SUR

Subject: RE: LKK/AL \ CMTD2102318/SYH(nr) - SMF4836T CLAIMING AGAINST SLM4671B

DOA:03.08.2021

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SMF 4836T on 05/08/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Thursday, 5 August 2021 11:15 am
To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Yun Li Khoo <yunli@nhtmotor.com>;

Chloe <chloe@nhtmotor.com>

Subject: Re: LKK/AL \ CMTD2102318/SYH(nr) - SMF4836T CLAIMING AGAINST SLM4671B DOA:03.08.2021

Without Prejudice

Hi Grace

Contents noted with thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

Best Regards, Sukyi Chong

Assistant Manager (Claim)

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276

On Thu, Aug 5, 2021 at 10:09 AM Teo, Grace < grace.teo@sompo.com.sg > wrote:	
Without Prejudice Our Reference: CMTD2102318/SYH	
Your Reference: SMF4836T	
Hi Sukyi,	
We refer to your email reply of today and will appoint Mr. Adrian Ling of LKK AUTO to survey the above vehicles	cle.
Aside to LKK AUTO ,	
Please arrange Mr. Adrian to conduct the survey for SMF4836T on a without Prejudice and any admission of liability basis.	
Please submit with your report upon completion of survey to my colleague, Ms. Shiang Yi.	
Please be informed that we have yet to receive our insured's accident report.	
Thank you.	
Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 20 Kindly direct invoices and business correspondence to our new registered address.	20.
Thank you.	
DWayling From House with offers from 00 April 00003	
[Working From Home with effect from 06 April 2020]	
Best Regards	

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Admin nht admin@nhtmotor.com Sent: Thursday, August 5, 2021 10:02 AM To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; Yun Li Khoo <<u>yunli@nhtmotor.com</u>>; Chloe

<<u>chloe@nhtmotor.com</u>>

Subject: Re: PRI \ CMTD2102318/SYH(nr) - SMF4836T CLAIMING AGAINST SLM4671B DOA:03.08.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Grace

Thanks for your email.	
Please arrange for :-	
	,
LKK Auto Consultants	Adrian Ling
*** Please take note this claim is under "New Hock Teck	Motor Pte Ltd" ***
Best Regards,	
Sukyi Chong	
Assistant Manager (Claim)	
New Hock Teck Motor Pte Ltd	
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(41	7883)
Tel: 6747 9241 Fax: 6741 7276	
On Thu, Aug 5, 2021 at 9:05 AM Teo, Grace <grace.teo@s< td=""><td>ompo.com.sg> wrote:</td></grace.teo@s<>	ompo.com.sg> wrote:

Our Reference: CMTD2102318/SYH

Your Reference: SMF4836T

Date: 05/08/2021

Without Prejudice EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S NEW HOCK TECK MOTOR PTE LTD

Hi Sukyi,

ACCIDENT INVOLVING SLM4671B & SMF4836T ON 03.08.2021

We refer to your Notice of Accident dated 04/08/2021.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/shiangyi.hwang@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
FormTeam Consultancy	Frankie Pang	,
LKK Auto Consultants	Adrian Ling	
	Kenneth Kong	
	Marcus Chua	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Admin nht admin@nhtmotor.com>
Sent: Wednesday, August 4, 2021 5:33 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: Yun Li Khoo <<u>yunli@nhtmotor.com</u>>; Chloe <<u>chloe@nhtmotor.com</u>> Subject: SMF4836T CLAIMING AGAINST SLM4671B DOA:03.08.2021

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Without Prejudice

Hi Motor Claim Dept

Kindly send us your surveyor list, thanks.

*** Please take note this claim is under "New Hock Teck Motor Pte Ltd" ***

Best Regards,
Sukyi Chong
Assistant Manager (Claim)
New Hock Teck Motor Pte Ltd

Tel : 6747 9241 Fax : 6741 7276					