

Re: AIGENCRYPT ESTIMATE AND GIA, Re: RE: NEW OD CLAIM - FK311Z

Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Wed 8/11/2021 1:15 PM

To: SUR <sur@lkkauto.com>; sbk5643e@yahoo.com <sbk5643e@yahoo.com>

Dear Mr Kwan,

As instructed by our client , please proceed to repair the **insured vehicle FK 311Z, (Excess \$750).**

To arrange our surveyor to conduct resurvey for check items, supplementary and after paint.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, August 5, 2021 9:34 AM

To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>

Subject: RE: AIGENCRYPT ESTIMATE AND GIA, Re: RE: NEW OD CLAIM - FK311Z

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Thursday, 5 August, 2021 8:49 AM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: AIGENCRYPT ESTIMATE AND GIA, Re: RE: NEW OD CLAIM - FK311Z

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Sbk E <sbk5643e@yahoo.com>
Sent: Wednesday, August 4, 2021 3:46 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [Not Virus Scanned] [EXTERNAL] RE: ESTIMATE AND GIA, Re: RE: NEW OD CLAIM - FK311Z

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Please assist. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Monday, August 2, 2021, 02:49:29 PM GMT+8, AIG SGP, Claims-Survey
<aigsgp_claimssurvey@aig.com> wrote:

Hi Mr. Kwan,

Please attach repair estimate and GIA report.

Thanks.

AIG Claims Survey

From: Sbk E <sbk5643e@yahoo.com>
Sent: Monday, August 2, 2021 2:43 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] RE: NEW OD CLAIM - FK311Z

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Please arrange PRI for own damage claim. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

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