

## Hsiao Tong (LKKAuto)

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**From:** Robin Siow <robin.siow@qbe.com.my>  
**Sent:** Tuesday, 20 September 2022 2:46 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; claims-singapore  
**Subject:** RE: [Seek Mandate] - Your ref: BC208079// Our ref : CC6/QBE21008247/Kps3q2 [ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019]

Hi Hsiao Tong,

We are agreeable to settle the matter per the recommendation.

Please provide us with the TP's bank details for us to finalize the matter.

Thanks.

Regards,

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### Robin Siow

Claims Processing Analyst, Asia

INTL Asia Claims Processing | Asia

No. 638 Level 6, Block B1, Pusat Dagang Setia Jaya, Leisure Commerce Square

+603 7861 8400 |

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Tuesday, 20 September, 2022 12:10 PM  
**To:** Robin Siow <robin.siow@qbe.com.my>; claims-singapore <claims-singapore@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [Seek Mandate] - Your ref: BC208079// Our ref : CC6/QBE21008247/Kps3q2 [ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019]

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**URGENT**

Dear Sirs/Mdm,

We refer to our mandate request dated 05/05/2022.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 29 August 2022 4:02 PM

**To:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Robin Siow <[robin.siow@qbe.com.my](mailto:robin.siow@qbe.com.my)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Seek Mandate] - Your ref: BC208079// Our ref : CC6/QBE21008247/Kps3q2 [ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019]

Dear Sirs/Mdm,

We refer to our mandate request dated 05/05/2022.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 27 July 2022 10:51 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Seek Mandate] - Your ref: BC208079// Our ref : CC6/QBE21008247/Kps3q2 [ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019]

Dear Sirs/Mdm,

We refer to our mandate request dated 05/05/2022.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 18 July 2022 10:48 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Seek Mandate] - Your ref: BC208079// Our ref : CC6/QBE21008247/Kps3q2 [ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019]

Dear Sirs/Mdm,

We refer to our mandate request dated 05/05/2022.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 28 June 2022 10:46 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Seek Mandate] - Your ref: BC208079// Our ref : CC6/QBE21008247/Kps3q2 [ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019]

Dear Sirs/Mdm,

We refer to our mandate request dated 05/05/2022.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 1 June 2022 3:45 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [Seek Mandate] - Your ref: BC208079// Our ref : CC6/QBE21008247/Kps3q2 [ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019]

Dear Sirs/Mdm,

We refer to our mandate request dated 05/05/2022.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 5 May 2022 11:37 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [Seek Mandate] - Your ref: BC208079// Our ref : CC6/QBE21008247/Kps3q2 [ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019]

Your ref: **BC208079**

Our ref : CC6/QBE21008247/Kps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE1373G(LONPAC) AND JKK4127(TP) ON 02/08/2019**

We refer to the above matter.

Based on both parties report, the wooden plank dropped from our insured lorry and caused damage to third party vehicle.

We seek your approval to offer repairer **"GUAN MOTOR WORKS"** at **\$5,007.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,188.45	\$ 4,300.00
2. Loss of Rental (10days x \$120.00)	\$ 1,200.00	\$ 700.00 (10days x \$70.00)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
<b>Total</b>	<b>\$ 9,395.94</b>	<b><u>\$ 5,007.45</u></b>

Surveyor recommended 9days for repair + 1Sunday = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/05/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

BC208079 Direct Settlement - Accident Involving XE 1373G (OI : QBE - TBA) AND JKK 4127 (TP : LKK REF - CC6/QBE21008247/Krs3) on 02/08/2021

Jenny Toh <jenny.toh@qbe.com>

Mon 8/16/2021 9:10 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Fern Nee Tan <fenni.chen@qbe.com>

4 attachments (3 MB)

TP ESTIMATE-MARKED.pdf, LOG CARD + POLICE REPORT.pdf, Preliminary Advice.pdf, XE1373G.pdf,

Dear Suli

Attached the GIA report as per requested.

regards

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Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#)

[LinkedIn](#)

[Twitter](#)



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