

**Re: SMY7239Y**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 4/10/2021 3:47 PM

To: donavan.leong@mtmperformancegroup.com <donavan.leong@mtmperformancegroup.com>

Cc: Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**In line with Singapore's accelerating shift to a cashless world, AXA is targeting to process all payments via e-payments. Hence, please complete and return (may opt for GIRO payment or PayNow form) the attached to enable AXA to process their payment.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** donavan.leong@mtmperformancegroup.com <donavan.leong@mtmperformancegroup.com>

**Sent:** Monday, 4 October 2021 1:41 pm

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: SMY7239Y

Good day Hsiao Tong,

Will accept the proposed settlement of S\$2900.00 all in.

Kindly send DV

Regards,

***Donavan Leong***

HP:97974474

MTM Automotiq

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Friday, 1 October 2021 4:37 pm

**To:** donavan.leong@mtmperformancegroup.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: SMY7239Y

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at **\$2,900.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** [donavan.leong@mtmperformancegroup.com](mailto:donavan.leong@mtmperformancegroup.com) <[donavan.leong@mtmperformancegroup.com](mailto:donavan.leong@mtmperformancegroup.com)>  
**Sent:** Thursday, 30 September 2021 12:28 pm  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMY7239Y

Good day Sir/Mdm,

The following attachment is the LOD of this case.  
Please kindly help to process it  
Have a great day ahead!

Regards,

***Donavan Leong***

HP:97974474

MTM Automotiq

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 30 September 2021 10:32 am  
**To:** [donavan.leong@mtmperformancegroup.com](mailto:donavan.leong@mtmperformancegroup.com)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: SMY7239Y

Without Prejudice

Dear Sirs/Mdm,

Further to the below email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [donavan.leong@mtmperformancegroup.com](mailto:donavan.leong@mtmperformancegroup.com) [<mailto:donavan.leong@mtmperformancegroup.com>]

**Sent:** Wednesday, 29 September, 2021 1:43 PM

**To:** Rasul (LKKAuto)

**Subject:** RE: SMY7239Y

Hi Rasul,

Accept the finalise at \$2750/- 3 days repair

Regards,

***Donavan Leong***

HP:97974474

MTM Automotiq

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Sent:** Wednesday, 29 September 2021 11:55 am

**To:** [donavan.leong@mtmperformancegroup.com](mailto:donavan.leong@mtmperformancegroup.com)

**Subject:** RE: SMY7239Y

Hi Don,

Refer to attachment

Audit checked part price slightly high, required necessary adjustment

Finalised amount is \$ 2,750 / 3 days of lump sum repair  
Kindly confirm the amount

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** [donavan.leong@mtmperformancegroup.com](mailto:donavan.leong@mtmperformancegroup.com) [<mailto:donavan.leong@mtmperformancegroup.com>]

**Sent:** Tuesday, 28 September, 2021 5:07 PM

**To:** Rasul (LKKAuto)

**Subject:** SMY7239Y

Good day Rasul,

This is the after repair photos.

Can you kindly help to finalize pls thank you

*Regards,*

***Donavan Leong***

HP:97974474

MTM Automotiq