



Lonpac Insurance
c/o LKK Auto Consultants Pte Ltd

Your Ref: SDF7712D
Our Ref: DS/2431479/SMQ6832H

"Without Prejudice"

Date: 24 September 2021

Subject: **ACCIDENT INVOLVING VEHICLES SMQ6832H & SDF7712D ON 03/08/21**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 12,225.77	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ 1,027.20 (\$128.4*8 days)	Medical fee : \$ 242.85
	Total : \$ 13,497.82

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Car Rental bill, Receipt & Agreement
3. Copy of Medical slip Raffles Medical
4. GIA/LTA search slip
5. Original Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Cn. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

 24/9/21

Cresendo Lagman
Customer Service Manager, Body & Paint

 24/9/21
Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMQ6832H & SDF7712D ON 03.08.21.

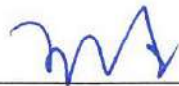
I, WANG JIA owner of Vehicle Registration No. SMQ6832H hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:


Name: Wang Jia (Date) 18/08/2021
NRIC No.: S81736705

In the presence of:


Name: _____ (Date) 18/08/2021
NRIC No.: Joseph Yaguel
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC20/024821

DATE : 13 DEC 2021

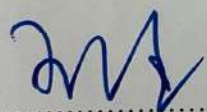
DISCHARGE VOUCHER

I/We, **WANG JIA** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **SDF 7712D** the sum of Singapore Dollar **THIRTEEN THOUSAND FOUR HUNDRED NINETY SEVEN AND CENTS EIGHTY TWO ONLY (\$13,497.82)** in full and final satisfaction, liquidation and discharge of all injury & property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury & property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SMQ 6832H** and **SDF 7712D** on **03/08/2021** along **SLIP ROAD FROM UPPER THOMSON ROAD INTO VENUS**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ EVERVIT LEASING PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PERFORMANCE MOTORS LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 30-Mar-2022
.....
Signature of vehicle owner/Date

Wang Jia 30-Mar-2022
.....
Name of vehicle owner /Date

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (Aft)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796674

SERVICE TAX INVOICE

Repair Order No. : B1 1584750

Date IN : 18/08/2021

Motor Claim Advisor: Joseph Yaguel

Page No. : 1 of 2

Invoice Number : 2431479 / WSB

Invoice Date : 22/09/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Ms Wang Jia
11 Lenton Way

Singapore 788764

- INVOICE TO - 158

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SMQ6832H	WBAJA12010BT82772	24/10/2019	520I	18043

- - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper, boot lid, tail panel including remove attachments to facilitate repair.	3,400.00
To respray rear bumper boot lid, tail panel, left rear fender, right rear fender and boot compartment.	2,678.00
To carry out body cavity preservation. (Per panel).	112.00
To remove and install bootlid smart opener top and bottom sensor line including program and conduct check for proper function.	627.00
To check electrical wiring system and lighting at the rear section for proper function.	168.00
Sundries.	150.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 03.08.2021. 3RD PARTY CAR : SDF7712D.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR STEVE CHEN FROM LKK CONSULTANT ON 18.08.2021 AT 1600HRS. AUTHORISED BY MR ASHER SNG FROM LKK VIA EMAIL ON 13.08.2021.	
PROPOSE CAR RENTAL = \$1027.20. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
MEDICAL FEE = \$242.85	0.00
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: 7,135.00

- - - - P A R T S - - - -

	Retail Qty	Price	NETT
COMPLETE TAIL TRIM	1	841.95	841.95
REAR BUMPER CENTRE GUIDE	1	177.25	177.25
REAR BUMPER TRIM STRIP	1	105.70	105.70
REAR BUMPER PANEL PRIMED (PDC/PMA)	1	1,627.25	1,627.25
LETTERING 520I	1	64.75	64.75
GROMMET	2	0.80	1.60
PUNCH RIVET N4	50	0.55	27.50
BLIND RIVET AVIBVLB	50	0.55	27.50

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796672**SERVICE TAX INVOICE**

Repair Order No. : B1 1584750

Date IN : 18/08/2021

Motor Claim Advisor: **Joseph Yaguel**

Page No. : 2 of 2

Invoice Number : 2431479 / WSB

Invoice Date : 22/09/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

SCREW (SF PLUS M5X15)	3	0.55	1.65
(DG/SL) BODY ADHESIVE K5B (195ML)	1	336.75	336.75
(DG) BODYWORK ADHESIVE K5A (50ML)	1	116.15	116.15
(DG) CLEANER R1 (100ML)	1	26.15	26.15
(S/L) SEAM SEAL 300ML	1	33.80	33.80
REAR BUMPER CARRIER	1	582.55	582.55
REAR BUMPER BOTTOM REINFORCEMENT	1	75.90	75.90
UNDERBODY PANELLING REAR	1	41.20	41.20
TRUNK LID GASKET	1	129.35	129.35
EXPANDING NUT	2	1.00	2.00
PLAQUE 74MM	1	71.95	71.95
Total Parts :			4,290.95

Labour Charges : **6,985.00**
 Parts Charges : **4,290.95**
 Lubricant/Misc : **150.00**

Total Labour & Parts Charges : **S\$ 11,425.95**
 Less Insurance Excess : **S\$ 0.00**
 Invoice Total Amount Exclude GST : **S\$ 11,425.95**
 GST @ 7% : **S\$ 799.82**
 Invoice Total Amount Include GST : **S\$ 12,225.77**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 12,225.77**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



MISS WANG JIA
 11 LENTOR WAY
788764 SINGAPORE

SIME DARBY SERVICES PTE LTD

Thrifty International Licensee

305 Alexandra Road, #03-01
Vantage Automotive Centre, Singapore 159942
☎ (65) 6447 3388 ☎ (65) 6345 7247
✉ reservation.hertz@sime-darby.com.sg
Co. Reg. No. 197501065W
GST Reg. No. M2-0021986-4

INVOICE DATE : 26-AUG 2021
R.A. No. 61015622 / Liyana Binte Sutar

TITLE	: MISS	KILOMETER OUT/IN	: 27479 / 27908
AUTHORIZED DRIVER	: WANG JIA	KILOMETER DRIVEN	: 429
NRIC/PASSPORT NO.	: S8173670G	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 520(I)	DATE & TIME OUT	: 18-AUG 2021 12:30
CAR REGISTRATION NO.	: SMS5401P / UNIT #: 0003529	DATE & TIME IN	: 26-AUG 2021 14:06
CAR GROUP GIVEN	: K	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: I	NO. OF DAY(S) CHARGED	: 8 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
8 DAY(S) @ \$120.00 / DAY			960.00	67.20	1,027.20
SUB-TOTAL			960.00	67.20	1,027.20
REMARKS: BMW OWNER: SMQ6832H					
MCA: JOSEPH"					
		TOTAL (SGD) :	960.00	67.20	1,027.20
* ITEMS NOT SUBJECT TO GST					
		MC XXXXXXXXXXXX9844			-1,027.20
		BALANCE DUE			0.00

NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR HIRER'S FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.


**VANTAGE
AUTOMOTIVE LTD-FORD
305 ALEXANDRA RD
#B1-02
SINGAPORE 159942**
SALE

TID: 64103675
INVOICE: 005414 BATCH: 004793
DATE: 26/08/21 TIME: 14:08:13
**** * 9844 M
APPR: T01337

AMT: SGD 1027.20

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO CARD ISSUER AGREEMENT

This is a system generated invoice hence no signature is required.

Printed
Entered

App Ver: 01.66x

**SIME DARBY SERVICES PTE LTD**

Thrifty International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

☎(65) 6447 3388 📠(65) 6345 7247 ✉reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : MC - XXXXXXXXXXXX9844

HIRER'S DETAILS

TITLE : MISS
NAME : WANG JIA
ADDRESS : 11 LENTOR WAY
788764
SINGAPORE

NRIC/PASSPORT NO. : S8173670G ISSUE: 12/03/2007

ISSUED BY : SINGAPORE
LICENSE : S8173670G EXPIRY: 01/12/2999ISSUED BY : SINGAPORE
NATIONALITY : D.O.B : 04/09/1981

FREQUENT FLYER NO. :

LOCAL CONTACT : 85066895

HOTEL :

COMPANY'S DETAILS

NAME :

ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

x

Additional Driver

ADDITIONAL DRIVERS:**RENTAL AGREEMENT NUMBER: 61015622****RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ****CHECKOUT**

UNIT # / REGN NO. : 00003529 / SMS5401P
MAKE & MODEL : BMW 520(I)
CAR GROUP GIVEN : K CHARGE: I
KILOMETER OUT : 27,479
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 18/08/2021 12:30
DUE DATE & TIME IN : 24/08/2021 12:30
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 120.00

EXTRA DAY @ S\$ 120.00

EXTRA HOUR @ S\$ 24.00

TOTAL: S\$ 770.40**FOR RATES TO APPLY**

MINIMUM 24 HOURS

CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 3,000.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY"

DECLINES WSC @ S\$ 5.00 PER DAY"

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE**OTHER CHARGES**

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

x

CASH & CHEQUE DEPOSIT**REMARKS**

BMW OWNER: SMQ6832H

MCA: JOSEPH

HI RESERVATION

RES. ID# SD000008919

Liyana Binte Sutar

TACO#:

REF SRC: PHONE

Printed on 18-Aug-2021 12:54
Entered by: Liyana Binte Sutar


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SDF7712D

Date of Accident

03/08/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **23/10/2020 - 22/10/2021**Requested By **Chan Sook Ling (Performance ...**Requested Date **04/08/2021 10:37****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

GST REGN NO.	: M9-0000467-N	PAGE	: 1 of 1
VISIT NO.	: G09821046550	BILL TYPE	: PATIVNOUT
VISIT DATE/TIME	: 03-AUG-2021 03:46PM	BILL DATE	: 03-AUG-2021
INVOICE NO.	: PG09821046550-1	PATIENT NAME	: WANG JIA
PAY BY	: SELF	PATIENT ID NO.	: *****670G
PAYER NAME	: WANG JIA	POLICY NO.	:
ADDRESS	: 11 LENTOR WAY LENTOR VIEW SINGAPORE 788764		

DESCRIPTION	QTY	S\$	S\$
CONSULTATION			135.00
PRACTICE COST			
PRACTICE COST	1.0	20.00	
			20.00
RADIOLOGY			
CERVICAL SPINE XRAY (2 VIEWS)	1.0	72.00	
			72.00
SUB-TOTAL			227.00
TOTAL CHARGES BEFORE GST			227.00
GST @ 7%			15.89
TOTAL CHARGES AFTER GST			242.89
LESS ROUNDING ADJUSTMENT			(0.04)
TOTAL AMOUNT PAID			(242.85)
REG2100847363 - 03/08/2021 - MASTER		242.85	
TOTAL BALANCE DUE			0.00

Raffles Hospital
24 HR EMERGENCY
585 North Bridge Road
Raffles Hospital #01-00 Singapore 188770
Tel: (65) 6311 1555 Fax: (65) 6311 1162

585 NORTH BRIDGE ROAD #01-00 RAFFLES HOSPITAL SINGAPORE 188770 T:63111555

Raffles Medical Group Ltd | Company Registration No: 198901967K | GST Registration No: M9-0000467-N

DBS

LBS

RAFFLES MEDICAL GROUP
585 NORTH BRIDGE ROAD
24 HRS EMERGENCY
LEVEL 1 RAFFLES HOSPITAL
SINGAPORE 188700

SALE

DATE/TIME: 03AUG21 16:19
TID: 40202219 MID: 168168291680
INVOICE#: 154614 BATCH#: 006228
MASTERCARD EXPIRY
XXXX XXXX XXXX 9844 XX/XY
APPR CODE: R02860 HOST: DBS
CONTACTLESS* RRN: 121508154614
TC: 343FA2DF440B980F AID: A0000000041010
MASTERCARD TVR: 0000000000

DBS

TOTAL SGD 242.85

SIGN X
I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO CARD ISSUER AGREEMENT
*** CUSTOMER COPY ***

REFERRAL FORM

To : to whom it may concern
Clinic : to whom it may concern - to whom it may concern
From : DEVIN TAN KIAN JIN (M14719B)
Clinic : 24 HR EMERGENCY CLINIC
Visit Date : 03-Aug-2021 03:55 PM

Patient Name : WANG JIA
NRIC : S8173670G

Referral Notes

The above mentioned patient was seen in RH A&E on 3/8/21 after she was involved in a road traffic accident. She was a car driver whose car was hit from behind by another vehicle. She presented with neck pain and headache. Xrays performed on her cervical spine did not reveal any fractures. She was discharged well and advised to return if not better.

Diagnosis: cervical neck sprain, right sided headache after RTA

RafflesHospital
24 HR EMERGENCY
585 North Bridge Road
Raffles Hospital #01-00 Singapore 188716
Tel: (65) 6311 1555 Fax: (65) 6311 1162

NRIC : S8173670G
NAME : WANG JIA
VISIT DATE : 03 Aug 2021 (15:55)
VISIT NO : G09821046550

This is to certify that the above mentioned has been given:

OUTPATIENT SICK LEAVE for 3 days from 03 Aug 2021 to 05 Aug 2021

DOCTOR : Devin Tan Kian Jin (M14719B)
CLINIC : 24 HR EMERGENCY CLINIC
ADDRESS : 585 NORTH BRIDGE ROAD LEVEL -01-00 RAFFLES HOSPITAL 188770

This certificate is not valid for absence from court or other judicial proceedings unless specifically stated.
*This certificate is electronically generated. No signature is required.

Printed: 03 Aug 2021, 04:17PM



Download RafflesConnect to:

- Teleconsult with our GP Doctor
- Request eQueue before coming to GP clinic
- Book an appointment for GP phone consult
- More features ...



Medicine Delivery Service:

- Scan QR Code to request online.

RafflesHospital
24 HR EMERGENCY
585 North Bridge Road
Raffles Hospital #01-00 Singapore 188716
Tel: (65) 6311 1555 Fax: (65) 6311 1162

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 10 December 2021 3:58 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: REQ FOR DIRECT SETTLEMENT - SMQ6832H & SDF7712D ON 03.08.2021 Our Ref: TBA *** LKK REF: CC4/LPC21008244/ea3 [External General]

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher,

Kindly proceed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 10 December 2021 2:40 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: REQ FOR DIRECT SETTLEMENT - SMQ6832H & SDF7712D ON 03.08.2021 Our Ref: TBA *** LKK REF: CC4/LPC21008244/ea3 [External General]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 18/08/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 20,751.37	\$ 12,225.77
2. Loss of Rental (8days x \$120)(w/GST)	\$ 1,027.20	\$ 1,027.20 (8days x \$120)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Medical Fee	\$ 242.85	\$ 242.85
Total	\$ 22,023.42	\$ 13,497.82

**8 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 18 August 2021 7:14 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SMQ6832H & SDF7712D ON 03.08.2021 Our Ref: TBA *** LKK REF: CC4/LPC21008244/ea3 [External General]

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, August 11, 2021 9:24 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SMQ6832H & SDF7712D ON 03.08.2021 Our Ref: TBA *** LKK REF: CC4/LPC21008244/ea3 [External General]

Lonpac External - General

Our Ref: 20/21/21/VC20/024821

Dear Mei Kwan,

Attached copy of photo of SMQ6832H taken at the scene of accident.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 4 August 2021 9:31 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ONG LI LI <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT - SMQ6832H & SDF7712D ON 03.08.2021 Our Ref: TBA [External General] *** LKK REF: CC4/LPC21008244/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Wednesday, August 4, 2021 4:36 PM
To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Yaguel Renan Joseph Estoria' <yaguel.renan.joseph@simedarby.com.sg>
Subject: RE: REQ FOR DIRECT SETTLEMENT - SMQ6832H & SDF7712D ON 03.08.2021 Our Ref: TBA [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 4 August, 2021 4:24 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>

Cc: Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SMQ6832H & SDF7712D ON 03.08.2021 Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Melanie

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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Lonpac External - General data is for internal / external use.

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 4 August 2021 1:50 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Yaguel Renan Joseph Estoria <yaguel.renan.joseph@simedarby.com.sg>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]REQ FOR DIRECT SETTLEMENT - SMQ6832H & SDF7712D ON 03.08.2021

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Regards,

Melanie

c/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0175 Fax: 6479 4601

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