

LOH HENG

Accident & Insurance Claims

12 August 2021 2021

China Taiping Insurance Pte Ltd

Attn. : Motor Claim Department

Re: Your insure SKV7234A

Dear Sir/madam,

ACCIDENT INVOLVING SKV3518H AND SKV7234A ON 26 – 07- 2021

We understand that you are the insurer of **SKV7234A** vehicle.

We are instructed by the owner of motor vehicle **SKV3518H** to write, negotiate and settle the claim on their behalf for the above mentioned accident. We therefore propose to claim from you as follows:

1.	Lump sum recommended by surveyor	\$	2100.00
2.	Loss of useage vehicle (2Days x \$100)	\$	200.00
3.	LTA search	\$	7.00
			\$ 2307.00

Please advise if above claim is agreeable via direct settlement with us.

Yours faithfully,

LOH HENG

AUTHORIZE TO ACT

02 Aug 2021

The Claim Manager
China Taiping Insurance Pte Ltd

Singapore

Accident involving SKV7234A and SKV3518H on 26-07- 2021

I, KUNAWATHYMMAL D/O KALIANNAN, hereby authorize my repairers **M/S LOH HENG** of 176 Sin Ming Drive #03-08 Sin Ming Auto Care, Singapore 575721 whom I have appointed as my agent in respect of my claim.\

I further authorize to negotiate and release all proceeds of settlement monies to my repairers **M/S LOH HENG** in settlement of my claim



Signature / Date

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00099162002

Claim No : SNM21D204388

Claimant : KUNAWATHYAMMAL D/O KALIANNAN

Amount : **S\$2,200.00**

Singapore Dollars TWO THOUSAND AND TWO HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKV 3518H

Insured Vehicle No. : SKV 7234A

Date of Loss : 26/07/2021

Place of Accident : TAMPINES AVENUE 9

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DURAI SINGAM S/O ELUMALAY

Driver Name : SHIVARAMSUNGAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum(all in)	S\$	2,200.00
	=====	
TOTAL	S\$	2,200.00
	=====	

Claimant Name : Kunawathyammal d/o Kaliannan NRIC No : 81459209A

Signature :  Date : 10.10.21

LOH HENG

Automotive Repair Services
Accident Insurance Claims

Invoice

To: **China Taiping Insurance Pte Ltd**

Date: 12/8/2021

Invoice No. 36269

Terms :

Vehicle No. : SKV3518H	Made : Mercedes
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S/No.	Description	Qty	Unit Price	Total
	To repair the above accident vehicle as per lump sum recommended by surveyor.			\$ 2,100.00
	TOTAL:			\$ 2,100.00



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

INVOICE

Print Date/Time : 27 Jul 2021 / 15:26:09

Receipt Date/Time : 27 Jul 2021 / 15:26:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210727-002472

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKV7234A				
As at 26 Jul 2021/14:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SKV7234A			
	Enquiry Fee	7.00	0.49	7.49
	20210727152328342674			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	426569XXXXXX2076	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

Subject: FW: ACCIDENT INVOLVING SKV 3518H AND SKV 7234A ON THE 26/07/2021

From: Jasper Chua (LKK Auto)
Sent: August 23, 2021 2:55 PM
To: shivaramsingam01@hotmail.com
Subject: ACCIDENT INVOLVING SKV 3518H AND SKV 7234A ON THE 26/07/2021

Our Ref: CC6/CTI21008233/Kba3

23 AUGUST 2021

DURAI SINGAM S/O ELUMALAY
Driver : SHIVARAMSINGAM

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 3518H AND SKV 7234A ON THE 26/07/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKV 3518H against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this email.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Jasper Chua (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 7 October 2021 3:01 PM
To: Jasper Chua (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: SNM21D204388/C02/SKV7234A/LEEPG / FW: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

Hi Jasper

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 28 September 2021 12:47 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM21D204388/C02/SKV7234A/LEEPG / FW: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **LOH HENG** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 3,845.50	\$ 2,100.00
Loss of Use (2 days x \$100.00)	\$ 200.00	\$ 120.00
LTA Search Fee	\$ 7.00	\$ 7.00
Proposed Total	\$ 4,052.50	\$ 2,227.00

(2 days x
\$60.00)

Breakdown of days is as follows:

Recommended days	2 Days
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For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]

Sent: August 18, 2021 1:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: SNM21D204388/C02/SKV7234A/LEEPG / FW: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

Hi all

Attached oi's gia. Pw: car plate

Thank you.

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