

Jasper Chua (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 7 October 2021 3:01 PM
To: Jasper Chua (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: SNM21D204388/C02/SKV7234A/LEEPG / FW: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

Hi Jasper

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 28 September 2021 12:47 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM21D204388/C02/SKV7234A/LEEPG / FW: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

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Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **LOH HENG** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair	\$ 3,845.50	\$ 2,100.00
Loss of Use (2 days x \$100.00)	\$ 200.00	\$ 120.00
LTA Search Fee	\$ 7.00	\$ 7.00
Proposed Total	\$ 4,052.50	\$ 2,227.00

(2 days x
\$60.00)

Breakdown of days is as follows:

Recommended days	2 Days
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For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]

Sent: August 18, 2021 1:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: SNM21D204388/C02/SKV7234A/LEEPG / FW: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

Hi all

Attached oi's gia. Pw: car plate

Thank you.

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Best Regards,

Cecilia Lee

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From: Cecilia Lee Peng Geok

Sent: Tuesday, 10 August 2021 2:26 PM

To: Meikwan@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com

Subject: RE: SNM21D204388/C02/SKV7234A/LEEPG / FW: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

Dear Sir/Madam

Our insured has not reported the accident to us. Attached our letter to insured. Please follow up with him.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 10 August 2021 1:34 PM

To: Meikwan@lkkauto.com; admin-a@lkkauto.com; jasperchua@lkkauto.com; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204388/C02/SKV7234A/LEEPG / FW: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D204388/C02/SKV7234A/LEEPG.

Dear Cecilia,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 9 August 2021 7:22 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKV7234A (OI : CTI - TBA) and SKV3518H (TP : LKK REF - CC6/CTI21008233/Kba3) on 26/07/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SKV 3518H at M/s Loh Heng - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photos

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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