

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 9 September 2021 4:01 pm
To: 'Teo, Grace'; SUR; 'Chua, Gek Tiang Ruth'
Subject: RE: LKK/ KK \ CMTD2102301/RUC(nr) - ACCIDENT INVOLVING YOUR INSURED SGS19P & OUR CLIENT'S VEHICLE SMT7377H ALONG BISHAN ST 22 BLK 283-284 CARPARK ON 29.07.2021
Attachments: SMT7377H IA.pdf; SMT7377H LTA.pdf; SMT7377H Photos.pdf

Dear Ruth,

Enclosed herewith the preliminary advice of SMT 7377H.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 19 August 2021 5:23 pm
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>
Subject: RE: LKK/ KK \ CMTD2102301/RUC(nr) - ACCIDENT INVOLVING YOUR INSURED SGS19P & OUR CLIENT'S VEHICLE SMT7377H ALONG BISHAN ST 22 BLK 283-284 CARPARK ON 29.07.2021

Dear Ruth,

Please be informed that we have inspected the vehicle SMT 7377H on 18/08/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 4 August 2021 12:45 pm
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>
Subject: RE: LKK/ KK \ CMTD2102301/RUC(nr) - ACCIDENT INVOLVING YOUR INSURED SGS19P & OUR CLIENT'S VEHICLE SMT7377H ALONG BISHAN ST 22 BLK 283-284 CARPARK ON 29.07.2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 4 August, 2021 12:37 PM

To: Tan Alan <autoconsultant@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: LKK/ KK \ CMTD2102301/RUC(nr) - ACCIDENT INVOLVING YOUR INSURED SGS19P & OUR CLIENT'S VEHICLE SMT7377H ALONG BISHAN ST 22 BLK 283-284 CARPARK ON 29.07.2021

Without Prejudice

Our Reference : CMTD2102301/RUC

Your Reference: SMT7377H

Hi Alan,

We refer to your email reply of today

We will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SMT7377H** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Tan Alan <atautoconsultant@gmail.com>
Sent: Wednesday, August 4, 2021 12:32 PM
To: Teo, Grace <grace.teo@sompo.com.sg>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: Re: PRI \ CMTD2102301/RUC(nr) - ACCIDENT INVOLVING YOUR INSURED SGS19P & OUR CLIENT'S VEHICLE SMT7377H ALONG BISHAN ST 22 BLK 283-284 CARPARK ON 29.07.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace,

We are agreeable to select **Kenneth Kong from LKK** to be the SJE for the above case, thank you.

Rgds
Alan

On Wed, Aug 4, 2021 at 12:29 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2102301/RUC
Your Reference: SMT7377H

Date: 04/08/2021

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S A T AUTO CONSULTANT

Dear Alan,

ACCIDENT INVOLVING SGS19P & SMT7377H ON 29.07.2021

We refer to your Notice of Accident dated 03/08/2021.

Please be informed that Ms. Ruth Chua is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Tan Alan <atautoconsultant@gmail.com>

Sent: Tuesday, August 3, 2021 10:32 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: ACCIDENT INVOLVING YOUR INSURED SGS19P & OUR CLIENT'S VEHICLE SMT7377H
ALONG BISHAN ST 22 BLK 283-284 CARPARK ON 29.07.2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Attached herewith is the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol. Thank you

--

Rgds

Alan Tan

83868989

A T Auto Consultant

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Rgds

Alan Tan

83868989

A T Auto Consultant