

RE: DIRECT SURVEY INSPECTION ON WORKSHOP - CITY AUTO PTE LTD (TP VEHICLE: SMG 2383R INSURED VEHICLE: FBS 3951L, DOA: 28/07/2021 (DM21HO01133-JG)

Joel Goh <joel.goh@eqinsurance.com.sg>

Wed 4/8/2021 4:20 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

1 attachments (1 MB)

FBS3951L.pdf;

Dear Denise

Attached insured's accident report for your attention.

**Announcement**

-  
In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Best Regards,  
Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**

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 A Member of Citystate

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Sent:** Wednesday, 4 August 2021 4:06 PM

**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - CITY AUTO PTE LTD (TP VEHICLE: SMG 2383R INSURED VEHICLE: FBS 3951L, DOA: 28/07/2021

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SMG 2383R at M/s: CITY AUTO PTE LTDS, BLK 8, SIN MING IND. ESTATE #01-60/62 Sector C SINGAPORE 575643. on 03/08/21.

Enclosed herewith a copy of TP's GIA report, estimate and preliminary advice.

Meanwhile, kindly provide us the claim reference number for our necessary action

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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