

Re: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6376E AND FBQ7512E ON 23/05/2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 6/8/2021 4:58 PM

To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>

Cc: SUR <sur@lkkauto.com>

Dear Mavis/Kathlyn,

We have conducted the TP WP of FBQ 7512E.

Please be informed that there is BI involved

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 4 August 2021 11:29 AM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6376E AND FBQ7512E ON 23/05/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Wednesday, 4 August, 2021 11:26 AM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6376E AND FBQ7512E ON 23/05/2021

PART 2 OF 2

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni
Sent: Wednesday, August 4, 2021 11:24 AM
To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6376E AND FBQ7512E ON 23/05/2021

PART 1 OF 2

Hi LKK,

Kindly assist on attached PRI.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni
Sent: Wednesday, August 4, 2021 11:17 AM
To: alfred_ng@juseq.com.sg
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; frankie_chan@juseq.com.sg;

sam_yeo@ssmotoring.com

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH6376E AND FBQ7512E ON 23/05/2021

Without Prejudice

Your Reference: JEQ/FBQ7512E/SS

Our Reference : 9769768358SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>

Sent: Tuesday, August 3, 2021 12:29 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Teo, Ericweihong <Ericweihong.Teo@aig.com>; sam_yeo@ssmotoring.com

Subject: [EXTERNAL] ACCIDENT INVOLVING FBQ7512E AND SMH6376E ON 23 MAY 2021.

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Your ref: 9769768358SG003

Our ref: JEQ/FBQ7512E/SS

We refer to your email today.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

1. Absolute Appraisal Services Pte Ltd;
2. Sincere Appraisal Services;
3. Mc Coy Appraiser Pte Ltd;
4. Delta V Consultant;
5. Prominent Appraisal Services Pte Ltd;
6. Advance Automotive Consultancy Pte Ltd;
7. Pal's Appraiser Pte Ltd;
8. S K Auto Consultants;

9. Oh Appraisal Services;
10. Constant Appraiser Services.

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

SS MOTORING

1084 Serangoon Road
Singapore 328186
Contact Person : Mr Sam
Mobile: 9026 8997
Fax: 6298 1451

*** Further, please remind your appointed surveyor to request for dismantle & post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.**

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413
Tel : 6536 9339
Fax: 6536 5368

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