

Shiau Chan (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 28 August 2021 8:47 am
To: Shiau Chan (LKKAuto); SUR
Cc: 'Claims'
Subject: RE: OWN DAMAGED CLAIM FOR SMH 9997 T DOA 02/08/21 - VEHICLE IN WORKSHOP
Attachments: SAftersales21082809010.pdf

Dear Shiau Chan,

Our client want claim for medical bill due to accident. Please assist to forward to AIG officer in-charge.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Thursday, 5 August 2021 5:22 PM
To: 'Claims'; SUR
Subject: RE: OWN DAMAGED CLAIM FOR SMH 9997 T DOA 02/08/21 - VEHICLE IN WORKSHOP

Dear Jennis,

As instructed by our client, please proceed to repair the insured vehicle **SMH 9997T** (Excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey of before paint for all panels and parts.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 2 August 2021 5:39 pm

To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR SMH 9997 T DOA 02/08/21 - VEHICLE IN WORKSHOP

Dear Jennis,

Can arrange survey at ubi, Adrian have appointment at ubi 2p.m.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 2 August, 2021 5:34 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGED CLAIM FOR SMH 9997 T DOA 02/08/21 - VEHICLE IN WORKSHOP

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 3/8/21 @ 2PM @ Benoi

Address : 24 Benoi Sector. S629857

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

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