

Mei Kwan (LKKAuto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 30 November, 2021 11:00 AM
To: 'Esther Lim'; Admin A
Subject: RE: PRI: SURVEY ASSESSMENT - D21002227MFBP/1

Categories: HMK

Dear Esther,

We will expedite this matter.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 30 November 2021 8:30 am

To: 'Esther Lim' <EstherLim@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI: SURVEY ASSESSMENT - D21002227MFBP/1

Dear Esther,

Thank you for your email.

Dear Cecilia,

Kindly asisst.

FYNA Our Ref : CC4/FCI21008186/Gga3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Monday, 29 November, 2021 7:46 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: PRI: SURVEY ASSESSMENT - D21002227MFBP/1

Dear Summer

We have yet to receive the Survey Report since our assignment in August.

Please expedite.

Thank you.

Regards
Esther Lim
Motor Claims

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**



Change of email address
EstherLim@msfirstcapital.com.sg

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, 3 August 2021 4:49 pm
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Jaclyn Maniam Kesaval <JaclynKesaval@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D21002227MFBP/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.