

## Hui Zhen (LKK Auto)

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**From:** Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
<WeiTeck.Tan@strides.com.sg>  
**Sent:** Friday, 8 October 2021 6:05 PM  
**To:** Hui Zhen (LKK Auto); MTPRI; SUR  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
**Subject:** RE: ACCIDENT ON 01/08/2021 BETWEEN SLW4025P & SMB1534E AT/ALONG BUKIT PANJANG ROAD

Ref : BUS/08/21/5028

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | WeiTeck.Tan@Strides.com.sg  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Hui Zhen (LKK Auto) [mailto:huizhen@lkkauto.com]  
**Sent:** Thursday, October 7, 2021 4:39 PM  
**To:** MTPRI; SUR  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA); Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
**Subject:** RE: ACCIDENT ON 01/08/2021 BETWEEN SLW4025P & SMB1534E AT/ALONG BUKIT PANJANG ROAD

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Kindly provide reference number.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Tuesday, 5 October 2021 2:34 PM  
**To:** 'MTPRI'; SUR  
**Cc:** 'Ong Hua Yen (Strides Automotive Services Pte Ltd)'; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); 'Foo Chit Yan (Strides Automotive Services Pte Ltd)'; Tan Wei Teck (Strides Automotive Services Pte Ltd)  
**Subject:** RE: ACCIDENT ON 01/08/2021 BETWEEN SLW4025P & SMB1534E AT/ALONG BUKIT PANJANG ROAD

Dear Hua Yen,

Kindly provide reference number.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 3 August 2021 5:05 PM

**To:** 'MTPRI'; assignments; SUR

**Cc:** 'Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)'; 'Foo Chit Yan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)'

**Subject:** RE: ACCIDENT ON 01/08/2021 BETWEEN SLW4025P & SMB1534E AT/ALONG BUKIT PANJANG ROAD

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Tuesday, 3 August, 2021 4:55 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <[ChanSiauChin@smrt.com.sg](mailto:ChanSiauChin@smrt.com.sg)>; Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>; Foo Chit Yan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <[FooChitYan@smrt.com.sg](mailto:FooChitYan@smrt.com.sg)>

**Subject:** FW: ACCIDENT ON 01/08/2021 BETWEEN SLW4025P & SMB1534E AT/ALONG BUKIT PANJANG ROAD

Ref: TBA

Dear Summer,

Kindly survey on "Without Prejudice" basis.

TP: SLW4025P

Insured: SMB1534E

Workshop: Advance Auto Garage

**Please note that third party's workshop chose Adrian Ling to conduct survey.**

Thank you.

Regards,

Hua Yen  
Claim Department

SMRT Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [onghuayen@smrt.com.sg](mailto:onghuayen@smrt.com.sg) | [www.smrt.com.sg](http://www.smrt.com.sg)



**From:** Advance Auto Garage [<mailto:advanceag@hotmail.com>]

**Sent:** 03 August 2021 14:38

**To:** MTPRI

**Subject:** ACCIDENT ON 01/08/2021 BETWEEN SLW4025P & SMB1534E AT/ALONG BUKIT PANJANG ROAD

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Our Ref: AAG.20210802

Your Ref: SMB1534E

### **PRE-REPAIR INSPECTION NOTICE**

Dear Sirs,

We act for OH ENG ANN, owner of SLW4025P that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

#### **Advance Auto Garage**

10 Kaki Bukit Road 2, #03-01  
First East Centre  
Singapore 417868  
TEL: 9007 9247

Email: [advanceag@hotmail.com](mailto:advanceag@hotmail.com)

ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

*Best Regards,*

*Xavier Lim*

*(+65) 9007 9247*

*Advance Auto Garage*

*10 Kaki Bukit Road 2 #03-01*

*First East Centre S(417868)*