

Hui Zhen (LKK Auto)

From: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Sent: Wednesday, 22 September 2021 3:16 PM
To: Hui Zhen (LKK Auto); SUR
Subject: RE: SLR 1351T / TP / 260725 SEEK MANDATE

Hi Hui Zhen,

Noted of your advice.

Please proceed to finalise COR at \$2,955.20 on part-by-part basis.


Thank you.

🔒 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards,

Jowyn Tay
Executive, Claims Services (Motor)
D: +65 6643 1307 | F: +65 6225 7402 | jowyn_tay@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg    

A Member of **MS&AD** INSURANCE GROUP

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>
Sent: Wednesday, 22 September 2021 10:58 AM
To: Jowyn Tay <jowyn_tay@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>
Subject: RE: SLR 1351T / TP / 260725 SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jowyn,

According to our surveyor, the vehicle make and model is not common and therefore no second parts available.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [mailto:jowyn_tay@sg.msig-asia.com]

Sent: Wednesday, 22 September 2021 9:23 AM

To: Hui Zhen (LKK Auto); SUR

Cc: Rajah Kumar

Subject: RE: SLR 1351T / TP / 260725 SEEK MANDATE

Dear Hui Zhen,

Refer to the said matter

3rd party vehicle is more than 3 years old vehicle. Is there any reason provided by repairer that the vehicle has to be repaired under part-by-part basis?

We await for your early reply.

Thank you.

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Best Regards,

Jowyn Tay

Executive, Claims Services (Motor)

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A Member of  **INSURANCE GROUP**

From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>

Sent: Tuesday, 21 September 2021 1:45 PM

To: Jowyn Tay <jowyn_tay@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Subject: SLR 1351T / TP / 260725 SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jowyn,

Enclosed herewith preliminary advice and adjuster report for vehicle SLR 1351T.

Please let us have your approval.

Photos uploaded in Merimen.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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