

Mei Kwan (LKKAUTO)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, August 12, 2021 5:52 PM
To: Mei Kwan (LKKAUTO); Asher Sng (LKKAUTO); Admin A
Subject: RE: SNM21D204262/C02/SML4622L/TANCHC / FW: Direct Settlement - Accident Involving SML4622L (OI : CTI - TBA) and SHC3782X (TP : LKK REF - CC3/CTI21008172/R1ea3) on 30/07/2021
Attachments: SL0321820003-SML4622L-10.mp4; bill (7) (1).pdf
Categories: HMK

Hi Mei Kwan,

Enclosed Ins SAS report and video footage for your necessary action.

Password based on Ins veh number.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 12 August 2021 5:30 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D204262/C02/SML4622L/TANCHC / FW: Direct Settlement - Accident Involving SML4622L (OI : CTI - TBA) and SHC3782X (TP : LKK REF - CC3/CTI21008172/R1ea3) on 30/07/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D204262/C02/SML4622L/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 12 August 2021 1:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SML4622L (OI : CTI - TBA) and SHC3782X (TP : LKK REF - CC3/CTI21008172/R1ea3) on 30/07/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 3782X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.