

Veron Chen (LKKAuto)

From: CDGE Claims <cdgeclaims@cdge.com.sg>
Sent: Monday, 13 September 2021 5:18 PM
To: Veron Chen (LKKAuto); Rasul (LKKAuto)
Subject: Re: SHC 308C DOA : 29/07/21

Dear Veron,

We have spoken to your principal's insured on this matter as on 17/08/21 @ 0920Hrs. We had explained to him that he had bumped into the rear of our taxi and even reversed his vehicle - as per the VF. He (Dr Ismail) was also given an email on 17/08/21 with the detailed breakdown of our claims. He agreed for the insurer (TMIS) to resolve our PD claims. Hope this clarifies.

P.s - For settlement purposes, you may wish to email to me at Kazali@cdge.com.sg

Best Regards
Kazali DID: 6214 8736
Claims Dept | ComfortDelgro Engineering Pte Ltd

Do you really need to print?
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From: Katherine Tan Siew Geok <katherinetan@cdge.com.sg>
Sent: Monday, 13 September 2021 2:08 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Lim Tien Siong <limts@cdge.com.sg>; CDGE Claims <cdgeclaims@cdge.com.sg>
Subject: Re: SHC 308C DOA : 29/07/21

Hi Claims Officer
FYNA .
Regards & Thanks
Katherine Tan/Tel :62148309
Accident Repair Loyang

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 13 September 2021 1:35 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>; Lim Tien Siong <limts@cdge.com.sg>
Cc: Katherine Tan Siew Geok <katherinetan@cdge.com.sg>
Subject: RE: SHC 308C DOA : 29/07/21

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Mr Lim,

Any updates for video footage and scene photo to proof.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto)

Sent: Monday, 30 August 2021 10:11 AM

To: Lim Tien Siong <limts@cdge.com.sg>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: SHC 308C DOA : 29/07/21

Hi Lim,

Kindly assist

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Veron Chen (LKKAuto)

Sent: Tuesday, 17 August, 2021 2:34 PM

To: Rasul (LKKAuto); SUR; CS A Team; limts@cdge.com.sg

Cc: katherinetan@cdge.com.sg

Subject: RE: SHC 308C DOA : 29/07/21

Dear Mr Lim,

Any updates for video footage and scene photo to proof.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto)

Sent: Tuesday, 10 August 2021 2:34 PM

To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: SHC 308C DOA : 29/07/21

From: Lim Tien Siong <limts@cdge.com.sg>

Sent: Tuesday, 10 August 2021 2:33:35 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Katherine Tan Siew Geok <katherinetan@cdge.com.sg>

Subject: Re: SHC 308C DOA : 29/07/21

Hi Rasul,

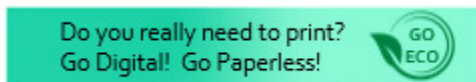
I had forwarded your email to my admin team.

Best Regards,

Lim Tien Siong

Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156



From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Tuesday, 10 August 2021 1:53 PM

To: Lim Tien Siong <limts@cdge.com.sg>

Subject: RE: SHC 308C DOA : 29/07/21

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Hi Lim,

Any Update?

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rasul (LKKAuto)

Sent: Friday, 6 August, 2021 9:38 AM

To: Lim Tien Siong

Cc: Denise Tay (LKKAuto)

Subject: SHC 308C DOA : 29/07/21

Hi Lim,

As spoken, I dispute on this case saying that he didn't hit the rear portion of the TAXI SHC 308C.

So, I would like to have the video footage and scene photo to proof.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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