

RE: SKA9001C - OD Claim Urgent.

LEE KATIE <katielee@uoi.com.sg>

Thu 8/5/2021 1:44 PM

To: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; **SUR** <sur@lkkauto.com>**Cc:** WONG JOSEPHINE <josephinewong@uoi.com.sg>

Dear Hui Zhen,

Please proceed to authorize repair up to S\$54,292.25.

Notice

-

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager

Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • katielee@uoi.com.sg**UOI EMAIL DISCLAIMER**

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From: Hui Zhen (LKK Auto) <huizhen@lkkauto.com>**Sent:** Thursday, 5 August 2021 11:40 AM**To:** LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>**Subject:** Re: SKA9001C - OD Claim Urgent.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Enclosed herewith preliminary advice of vehicle SKA 9001C.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, August 5, 2021 10:16 AM

To: 'LEE KATIE' <katielee@uoi.com.sg>; Hui Zhen (LKK Auto) <huizhen@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SKA9001C - OD Claim Urgent.

Dear Katie,

Thank you for your enmail.

Dear Hui Zhen,

Kindly assist.

FYNA Our Ref : CS/UOI21008165/R1uf3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Thursday, 5 August, 2021 10:14 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Subject: RE: SKA9001C - OD Claim Urgent.

Importance: High

Dear Summer,

Please revert.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,
Katie Lee
Senior Manager
Claims

United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9318 |
Fax • (65) 6327 3869 | Email • katielee@uoi.com.sg

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-----Original Message-----

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 3 August 2021 2:48 PM
To: LEE KATIE <katielee@uoi.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>
Subject: RE: SKA9001C - OD Claim Urgent.

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Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Tuesday, 3 August, 2021 2:32 PM
To: Chan Eng Meng <chan.eng.meng@simedarby.com.sg>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: SKA9001C - OD Claim Urgent.
Importance: High

Dear Mr Chan,

We will appoint LKK Auto Consultant to contact you for this claim.

Aside to LKK Auto, kindly acknowledge receipt of this new assignment. The policy excess is S\$750. Please do not authorize repair but to revert the pre-accident market value and LTA rebate to us soonest possible.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,
Katie Lee
Senior Manager
Claims

United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9318 |
Fax • (65) 6327 3869 | Email • katielee@uoi.com.sg

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-----Original Message-----

From: Chan Eng Meng <chan.eng.meng@simedarby.com.sg>
Sent: Tuesday, 3 August 2021 11:14 AM
To: LEE KATIE <katielee@uoi.com.sg>
Subject: FW: SKA9001C - OD Claim Urgent.

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Dear Officer In Charge,

Please find attach file of OD claim and arrange survey the soonest as car is down in PML.

Thank you 😊

Best regards

Brandon Chan
Motor Claim Advisor
Body & Paint

BMW
Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

Mobile: +65 9116 5600

FAX: +65 6479 4601

Address : 303 Alexandra Road, Singapore 159941

Email: chan.eng.meng@simedarby.com.sg

-----Original Message-----

From: Chan Eng Meng

Sent: Tuesday, 3 August 2021 9:51 am

To: josephinewong@uoi.com.sg

Subject: SKA9001C - OD Claim Urgent.

Dear Officer In Charge,

Please find attach file of OD claim and arrange survey the soonest as car is down in PML.

Thank you 😊

Best regards

Brandon Chan

Motor Claim Advisor

Body & Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

Mobile: +65 9116 5600

FAX: +65 6479 4601

Address : 303 Alexandra Road, Singapore 159941

Email: chan.eng.meng@simedarby.com.sg

-----Original Message-----

From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>

Sent: Tuesday, 3 August 2021 9:55 am

To: Chan Eng Meng <chan.eng.meng@simedarby.com.sg>

Subject: Message from KM_558e

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