

## Hui Zhen (LKK Auto)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Tuesday, 14 December 2021 1:33 PM  
**To:** Hui Zhen (LKK Auto); SUR  
**Cc:** LEE KATIE  
**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.

M12D16292108

### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

### Josephine Wong

Executive  
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Hui Zhen (LKK Auto) <huizhen@lkkauto.com>  
**Sent:** Tuesday, December 14, 2021 11:33 AM  
**To:** LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.

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Dear Katie,

Kindly provide claim reference.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEE KATIE [<mailto:katielee@uoi.com.sg>]  
**Sent:** Monday, 13 December 2021 11:53 AM  
**To:** Hui Zhen (LKK Auto); SUR  
**Cc:** WONG JOSEPHINE  
**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.

Dear Hui Zhen,

Please proceed.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Senior Manager  
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>  
**Sent:** Friday, 10 December 2021 10:42 AM  
**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Kindly approve on supplementary and advice on claim reference.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hui Zhen (LKK Auto)

**Sent:** Monday, 6 December 2021 4:37 pm

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.

Dear Katie,

Thank you for the email.

We will check the matter with our surveyor.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Sunday, 5 December 2021 5:58 pm

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Hui Zhen (LKK Auto) <[huizhen@lkkauto.com](mailto:huizhen@lkkauto.com)>

**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.

Dear Katie,

Thank you for the email.

**Dear Hui Zhen,**

**Kindly assist .-- CS/UOI21008165/R1uf3**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEE KATIE [<mailto:katielee@uoi.com.sg>]  
**Sent:** Saturday, 4 December 2021 9:49 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.  
**Importance:** High

Dear All,

Please advise.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

**Katie Lee**

Senior Manager  
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** LEE KATIE  
**Sent:** Thursday, 2 December 2021 2:42 PM  
**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.  
**Importance:** High

Dear All,

Kindly check if your office has sent us the survey report for this OD claim.

## Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

### **Katie Lee**

Senior Manager  
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

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**From:** Mohamad Bin Mohd Sanif <[mohd.sanif@simedarby.com.sg](mailto:mohd.sanif@simedarby.com.sg)>

**Sent:** Tuesday, 5 October 2021 5:32 PM

**To:** [claims@uio.com.sg](mailto:claims@uio.com.sg); Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Subject:** RE: OD CLAIM FINAL REPORT----SKA9001C. REF:UOI.

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Dear UOI,

For Your Perusal

Thank you.

Best regard,

Mohd.Sanif  
Bodyshop

BMW  
Performance Motors

DDI: +65 6319 0148

FAX: +65 6474 3229

Address : 303 Alexandra Road, Singapore 159941

Email: [mohd.sanif@simedarby.com.sg](mailto:mohd.sanif@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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