

RE: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SG 5812D INSURED VEHICLE: YN 2056G, DOA: 27/07/2021 // EQ REF: DM21HO01096/MT

Melody Teoh <melody.teoh@eqinsurance.com.sg>

Wed 4/8/2021 6:14 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Dear Denise,

Noted on the contents.

Our claim reference no. is DM21HO01096/MT

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Wednesday, August 4, 2021 16:48 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD (TP VEHICLE: SG 5812D INSURED VEHICLE: YN 2056G, DOA: 27/07/2021

Dear Sir/Madam,

Please be informed that we had inspected the vehicle **SG 5812D** at M/s: **SMRT AUTOMOTIVE SERVICES PTE LTD**, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of preliminary advise, TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,?

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)